

FACILITATION (FAL) DIVISION — TWELFTH SESSION

Cairo, Egypt, 22 March to 2 April 2004

Agenda Item 5: Modernizing airport facilities and service delivery systems

5.1: Revision of Annex 9, Chapter 6

REVISION OF CHAPTER 6 OF ANNEX 9

(Presented by Airports Council International)

1. **INTRODUCTION**

- 1.1 As stated in Secretariat Information Paper IP/12, at the fourth ICAO Facilitation Panel meeting in April 2002, at the Secretariat's request, ACI put forward a proposal for a comprehensively revised version of Chapter 6 (entitled "International Airports Facilities and Services for Traffic"). This proposal was based on substantial input from ACI member airports, coordinated by the ACI Facilitation and Services Standing Committee.
- 1.2 ACI understands the Secretariat's view that it has not yet received sufficient comments from States in order to be able to proceed with a textual proposal at this Division meeting. ACI agrees with the Secretariat's proposal to constitute a group of experts to review the text, and repeats its willingness to work closely together with a drafting group, in order to arrive at a new text which will have the support of Contracting States as part of Annex 9.

2. **DISCUSSION**

In line with the Secretariat's principles for revision of the entire Annex 9, ACI advocated clear, easy-to-understand and user-friendly Annex 9 provisions. ACI's input is generally directed at expanding airport capacity and improving service to airlines and passengers, through increased efficiency. Emphasis was given to improving facilitation and quality of service involving all parties concerned, using information technology, automation, and risk management to increase security, in handling and processing departing, arriving and transferring passengers and their baggage. Furthermore, ICAO continues to encourage States to issue all passports, visas and other ID documents in machine readable form (compliant with ICAO Standards), and to reduce requirements for visas to the absolute minimum. After the meeting, the Panel's recommendations on changes to Chapter 6 had been reviewed and circulated for comments.

- 2.2 In ACI's proposed revision, new material was also included on:
 - C The airport operator's role, and quality of service
 - C Passenger service charges at airports
 - C Baggage handling
 - C Inadmissible persons
 - C Disabled persons (NB: ACI has published a handbook in 2003 entitled "Airports and Persons with Disabilities")
 - C Car parking
 - C Cabin baggage
 - C Customs controls
 - C Duty-free sales
- 2.3 ACI looks forward to developing its proposals further and working on the text together with interested States, international organizations and the Secretariat.

3. **ACTION BY THE DIVISION**

3.1 The Division is invited to note that ACI supports the Secretariat's proposal in IP/12 to constitute a group of experts to further develop Chapter 6 of Annex 9 and looks forward to participating in this work.