International Civil Aviation Organization
North American, Central American and Caribbean Office
Third Central Caribbean Working Group Meeting (C/CAR WG/3)
Curacao, Netherlands Antilles, 24-28 March 2003

Agenda Item 4:   **ATM Developments**

ATS QUALITY ASSURANCE PROGRAMME

(Presented by Haiti)

SUMMARY
This working paper presents the status of the implementation of Quality Assurance Programme in the CAR Region.
References:
- DOC 9749   CAR/SAM/RAN/3   - CAR/SAM Regional Guidance Material on ATS Quality Assurance Programmes

1.   **Introduction**

1.1   The CAR/SAM/RAN/3 Meeting held in October 1999 has taken an important step in the implementation of ATS Quality Assurance Programme by initiating a regional guidance material on this matter . Thereafter, States were also requested to implement this programme in their facilities in order to promote the safety of air navigation.

2.   **Analysis**

2.1   In an effort to meet the objectives of conclusions and recommendations made by GREPECAS and the DCAs of the CAR Region, the ICAO NACC Office carried out several activities including ATS Quality Assurance programme seminars and ATM evaluations in CAR FIRs.

2.2   In the last Meeting of the CAR/DCA/1, the DCAs were of the opinion that ATS Quality Assurance Programmes will help the States to reduce the ATS incidents and to improve the quality of the services. Therefore, they adopted the conclusion 1/8:

CONCLUSION 1/8   *ATS QUALITY ASSURANCE PROGRAMME*

        That States/Territories/ATS Providers of the CAR Region

a)   *take the ATS Quality Assurance Programme Regional Guidance approved by GREPECAS as a base material to implement ATS QA Programme in their ATS facilities before December 2003, and to designate the person responsible for the coordination of this programme;*

b)   *report the designation to the ICAO NACC Office; and*

c)   *take an active part to all activities related to training and implementation of ATS QA programme.*

3.   Suggested Action

3.1   The meeting is invited to

a)   take note of the activities and requirements related to the implementation of ATS QA programme in the FIRs; and

b)   take any action deemed necessary to help the States make progress on this matter.

- END -