

## APPENDIX C

ASSESSMENT OF THE OPERATIONAL EFFICACY OF THE SADIS  
BROADCAST 2003-2004

1. State: \_\_\_\_\_
2. Number of SADIS VSATs installed and operational in your State? \_\_\_\_\_
3. Location of SADIS VSATs in your State? \_\_\_\_\_
4. Overall assessment of the SADIS broadcast during the period **April 2003 to March 2004**  
(tick appropriate bracket)

## a) signal quality (reception)

no problems encountered [ ]  
problems encountered (as specified below) [ ]

Remarks: \_\_\_\_\_

## b) data/product availability at the VSAT receiver (i.e., excluding the performance of user processing/display equipment and associated software)

## i) WAFS products in T4 facsimile format

good [ ]  
average [ ]  
poor [ ]

Remarks: \_\_\_\_\_

## ii) WAFS global upper-air wind/temperature/humidity bulletins in the GRIB code

good [ ]  
average [ ]  
poor [ ]

Remarks: \_\_\_\_\_

## iii) WAFS SIGWX bulletins in the BUFR code form

good [ ]  
average [ ]  
poor [ ]

Remarks: \_\_\_\_\_

iv) OPMET message information (METAR, TAF, SIGMET etc.)

good	<input type="checkbox"/>
average	<input type="checkbox"/>
poor	<input type="checkbox"/>

Remarks: \_\_\_\_\_

c) administration (service) messages

Do you consider that the administrative messages broadcast on SADIS were sufficient to keep you advised of the broadcast status?

yes	<input type="checkbox"/>
no	<input type="checkbox"/>

Remarks: \_\_\_\_\_

5. a) Overall assessment of the reliability of VSAT receiving equipment  
(i.e. excluding user processing and display equipment and associated software)

good	<input type="checkbox"/>
average	<input type="checkbox"/>
poor	<input type="checkbox"/>

Remarks: \_\_\_\_\_

b) If faults developed in the VSAT receiving equipment, were these faults repaired by:

i)	local technicians <sup>1</sup> or	<input type="checkbox"/>
ii)	shipping the unit back to the service provider	<input type="checkbox"/>

If you ticked i) above, indicate the nature of the repairs.

If you ticked ii) above, were any difficulties encountered regarding the response of the service provider and/or shipping of the faulty units for repair?

yes	<input type="checkbox"/>
no	<input type="checkbox"/>

<sup>1</sup>Users should ensure that repair by local technicians does not infringe warranty of the equipment.

*Remarks:* \_\_\_\_\_  
\_\_\_\_\_

6. Assessment of SADIS 24-hour Helpline/Faults Desk

During the period under review, did you have occasion to contact the SADIS 24-hour Helpline/Faults Desk?

yes [ ]  
no [ ]

If “yes”, was the technical support provided satisfactory?

yes [ ]  
no [ ]

*Remarks:* \_\_\_\_\_  
\_\_\_\_\_

Note: If in your replies above you indicate “average” or “poor”, it would be appreciated if a brief explanation of the problem could be provided.

\_\_\_\_\_