

GENERAL INFORMATION

1. Meeting Venue

DIEGO PORTALES CONVENTION CENTRE

Address: Avda. Libertador Bernardo O'Higgins No. 233

(Alameda) Santiago Centro, Santiago

City: Santiago, Chile

1.1 Maps and Location

A map is included as Attachment F, indicating the meeting venue and the general location of the hotels offered and the main stores.

1.2 Registration

A registration desk will be arranged at the Centro de Convenciones Diego Portales on Monday, 12 April 1999, between 0900 and 1600 hours; late registration will be available during this period.

2. Accommodation - List of hotels

Two hotels have been selected owing to their proximity to the Diego Portales Convention Centre, to facilitate travel to the symposium. These hotels have confirmed special rates for those attending the event. Hotel reservations can be made directly with the hotels, using either one of the forms at Attachment D.

HOTEL CROWNE PLAZA SANTIAGO

Avenida Libertador Bernardo O'Higgins 136 (Plaza Italia)

Santiago, Chile

This hotel is located across from the Diego Portales Convention Centre, where the symposium will be held from 11 to 15 April.

Type of room	Rate (including discount)
Single or double standard	US\$ 160 + 18 per cent tax
Crowne Plaza executive floor	
Single or double room	US\$ 210 + 18 per cent tax

The above prices are valid until 11 February 1999. After that date, the hotel will confirm the following terms:

Single or double standard	US\$ 180 + 18 per cent tax
Crowne Plaza executive floor	
Single or double room	US\$ 240 + 18 per cent tax

In accordance with the local regulations, if payment is made in United States dollars (cash, travellers' cheques or international credit card) the 18 per cent tax will not be charged.

Participants should make their hotel reservations as early as possible by contacting the hotel's groups co-ordinator, Ms. Carolina Corfio, at fax (56-2) 639 2062 or by email at sales@crownesantiago.cl in accordance with the reservation form at Attachment D.

HOTEL PRINCIPADO DE ASTURIAS
Avenida Ramón Carnicer 21 (Plaza Italia)
Santiago, Chile

This hotel is located two blocks east of the Diego Portales Convention Centre, where the symposium will be held from 11 to 15 April 1999.

Type of room	Rate (including discount)
Single standard	US\$ 74
Double standard	US\$ 83
Business room	US\$ 90
De luxe room	US\$ 97
Junior suite	US\$ 131
Suite	US\$ 188

Participants should make their hotel reservations by contacting the hotel's Reservation Department, Ms. Beatriz Hernández, at fax (56-2) 222 3158 in accordance with the reservation form at Attachment D.

3. Arrival in Chile

Arrival in Chile will be through Santiago International Airport "Arturo Merino Benítez". Participants will need to make their own arrangements for transport from the airport to their hotels in the city, approximately 25 km away. Public transport which operates directly from the international terminal is available and includes taxis, minibuses and buses. It is recommended that tickets be purchased directly at the counters located inside the international terminal.

- the airport-hotel taxi fare is approximately US\$ 30.
- the airport-hotel minibus fare is approximately US\$ 10 per person.
- the airport-bus terminal bus fare is approximately US\$5 per person.

The information below should facilitate the participants their entry and stay in the country.

3.1 Travel Documents

All participants must be in possession of valid travel documents to enter the country and to return to their countries of origin. The following travel documents are required for all participants upon arrival in Santiago:

- a passport valid for three months after the planned date of departure from Chile;
- a full and duly completed arrival card;
- a visitor's visa;
- an identity card for the countries of America with which agreements exist in this regard.

Participants who require a visa to enter Chile must obtain it before departing from their countries of origin, at the nearest Chilean consular or diplomatic office. Participants who do not have any Chilean consular representation in their countries of origin will have to obtain their visas in the nearest country which has a Chilean Embassy or Consulate, prior to entering Chile. The documents normally required to obtain a visa are as follows:

- a duly completed visa application;
- the respective visa fee (the amount will be indicated by the consular or diplomatic office);
- a valid passport, as indicated above;
- a recent passport-type photograph.

Every effort must be made to avoid awkward situations for participants who travel as transit passengers through countries which would normally require an entry visa. It is therefore recommended that relevant transit visas be obtained prior to departure from the country of origin.

Notwithstanding the foregoing, all participants must confirm each particular case at the respective Chilean Embassies and/or Consulates located either in the country of origin or in the neighbouring country.

3.2 Customs and agricultural and livestock service

Passengers must complete a customs declaration prior to arriving in Santiago. The import of certain goods which might be harmful to the interests of Chile is prohibited or restricted. In any case, such goods must be declared and may be subject to treatment before being admitted.

The following classes of goods may not enter Chile in passengers' baggage:

- fresh fruits and vegetables
- ornamental and forest fruit-bearing plants, or parts thereof, such as branches, cuttings, grafts, shoots, slips, bulbs, etc.
- garden seeds, flowers and plants, dried and dehydrated fruits, earth
- insects, snails, etc.
- bacteria and fungi for scientific research
- bees, honey and beeswax
- small animals (cats, dogs, etc.), birds
- meats of any type, dried meats and sausages, milk, butter, dairy cream and cheeses
- animal semen, veterinary biological products (serum, vaccines, etc.)

Chile has adhered to the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES), which is intended to prevent trade in species which are exploited, threatened or in danger of extinction. Under this International Convention, the import of the following goods is prohibited:

- ivory in any form, including jewellery and carvings; tortoiseshells or ornaments and jewellery from seashells; meat or other foods derived from rare whales, dolphins, cranes and pheasants, or turtles; medicines which use derivatives of musk, rhinoceros or tigers such as powdered horn or bone; carvings or any other items made from whalebone or the bones of any other marine mammal; cat (feline) skins or coats.

In case the participants have any doubt regarding the acceptability of any goods which they are planning to bring to Chile, they should check with the nearest Chilean diplomatic or consular office.

Some goods imported by passengers in their baggage for personal use will be admitted duty-free. The following allowances will be available:

Personal Effects. The allowance is applied assuming that the goods are the passenger's personal property, are intended for personal use and not for resale and are not being imported for commercial purposes or in commercial quantities.

Accompanied Goods. The allowance applies to goods accompanying the passenger or goods which have been purchased at the duty-free shop in Chile upon arrival and are for personal use.

Cigarettes and Alcoholic beverages. The allowance permits the import of the following quantities:

- * *Cigarettes, Cigars, Tobacco* - 400 cigarettes, 500 grams of tobacco and 50 cigars.
- * *Alcoholic beverages* - 2 500 cc of alcoholic beverages.

There is a general goods allowance for passengers coming from abroad who acquire goods up to a customs value of US\$ 500 at duty-free shops.

3.3 Valid Currency

Chile's official currency is the peso. The existing banknotes are in denominations of \$10 000, \$5 000, \$2 000, \$1 000 and \$500 and the coins are in denominations of \$100, \$50, \$10 and \$1 pesos.

3.4 Rate of Exchange and Changing Money

Although variable, the rate of exchange is quite stable. The rate at present is approximately \$470 pesos to the United States dollar.

Foreign currency sale/purchase transactions can be made at banks and preferably at exchange offices.

3.5 Banking Services/Exchange Offices

All banking services are available continuously between 9 a.m. and 2 p.m.
Exchange offices are normally available between 9 a.m. and 7 p.m.

3.6 Credit Cards

The most accepted international credit cards are Visa, MasterCard and Diners for use in hotels, shops and restaurants.

3.7 Climate

Santiago, Chile, is located between 33°50' South and 76°30' West. Santiago's climate is rather temperate and for the month of April temperatures fluctuating between 15°C and 25°C during the daytime and between 07°C and 15°C during the night-time are expected. Santiago is a valley situated between the Andes Range and the Coastal Range and for the date of the meeting average humidity of 60 per cent and probable showers are expected.

3.8 International Embarkation Charge

US\$ 18.00 or its equivalent in national currency, normally included in the fare.

3.9 Electrical Current

The electric power in Chile is alternating current (AC) at 220 volts and 50 cycles per second (Hertz). Adapters for 110 volts are available in some hotels, but it is recommended that the participants buy international adapters to use the sockets in Chile and make them compatible for use with hair-driers, computers, etc. The sockets in Chile normally have three holes in a row (***) .

4. Shopping and Recreational Activities

Like the great capitals of the world, Santiago has a wide range of recreational activities available in and around the city. As a cosmopolitan city, its restaurants and cafés reflect the diverse cultural characteristics of its inhabitants. The nightlife includes theatres, cinemas, nightclubs, bars and pubs.

There is a great variety of shops and malls, as well as shops which produce and sell handicrafts, ceramics and jewellery (lapis lazuli).

An entertainment and shopping guide is normally available in the hotel rooms.

5. Taxes and Gratuities

The Value Added Tax (VAT) is 18 per cent and is included in all consumer prices.

To pay for the hotel (when indicated) and if the payment is by cash in United States dollars, the 18 per cent tax is not normally paid.

The tip in restaurants and similar places is not included in the bill. It is normally 10 per cent of the amount paid and is given to the waiter.

In taxis, the amount paid is what is indicated on the sign or meter and it is not customary to give a tip.

6. Health

No vaccinations are required to enter Chile.

7. Time

Chile's Official Time is 4 hours behind Universal Time Coordinated (UTC), i.e., UTC - 4 hours = Local Time. Daylight savings time (UTC - 3 hours) starts at midnight on the second Saturday in October and ends at midnight on the second Saturday in March. During the symposium, Official Time will be in effect (UTC - 4 hours).

8. Medical Services

It is recommended that all participants come prepared with a medical insurance system, either institutional or private, so that they can be treated in hospitals, clinics or private health services.

In case of necessity, it is suggested that use be made of the emergency or out-patient services of:

Hospital de la Fuerza Aérea de Chile
Avda. Las Condes No. 8631, Las Condes, Santiago
Tel.: (56-2) 330 4400 - 330 4300

Hospital Militar
Avda. Vitacura No. 115 esquina Los Leones, Providencia, Santiago
Tel.: (56-2) 232 1000 - 233 2116

9. Safety Recommendations

Those usual for any large city, such only carrying the money needed and not unnecessarily displaying valuable jewels.

10. Tourism Programmes and Activities for Companions

The event organization will have relevant information concerning any tourism programmes and activities for companions, inside and outside metropolitan Santiago, the details of which will be provided during registration for the symposium.

11. Sponsoring Organizations

The sponsorship of the Fourth Flight Safety and Human Factors Symposium is an effort which involves numerous and varied sectors of the international aviation community under the co-ordination of the Directorate General of Civil Aviation. The main sponsors of this event are the International Civil Aviation Organization, the Directorate General of Civil Aviation and LanChile, which is the symposium's official airline.

12. LanChile - Official Airline of the symposium

Domestic and international flights

The symposium participants are responsible for making their own arrangements for their travel to Santiago, Chile. For the purpose of facilitating their attendance, LanChile, has been designated as the symposium's official international airline and will offer a 50 per cent discount on the full economy fare for the international participants (does not include special or excursion fares). To obtain the discount, the participants must contact LanChile's sales offices and prove their participation in the Symposium showing their registration form for the event. These special airfares will be available at all LanChile offices around the world and must be used between 2 and 25 April 1999. Please refer to Attachment E.

13. Additional Information

Any additional request regarding venue, transportation; travel requirements or accommodation may be directed to:

DIRECTORATE GENERAL OF CIVIL AVIATION

Address: Avda. Miguel Claro 1314, Providencia, Santiago

Tel.: (56-2) 204 7715, extensions 2442-2443

(562) 410 7441, 410 7442, 410 7443

Facsimile: (56-2) 209 0532
