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| REFERENCE : | PRP-Restart-002 |  |
| TITLE : | Post COVID-19 Air Operator Restart Checklist | |


| Organization Details | | | |
|--------------------------|--|----------|--|
| Operator: | | AOC No.: | |
| Assessment Date: | | Phone: | |
| Operator Representative: | | Email: | |
| Inspector | | | |

*C/PC/NCS = Complied With/Partially Complied With/Not Complied With


| GM Ref. | Items | C | PC | NC | Comments |
|---------------------------------|--|---|----|----|----------|
| 1. Operator Restart Safety Plan | (a) Resumption plan submitted with a timeline that supports the management of the next steps. | | | | |
| | (b) Establishment of resumption plan is based on the Management of Change Process? | | | | |
| | (c) Is the plan consistent with scaling up of the operations? | | | | |
| | (d) Does the resumption plan includes what is expected of service providers for when restarting operations | | | | |

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| | (e) Designated Airline Representative for the Airline Restart Plan | | | | |
| 2. Pilots' Training | (a) Impact on LPC/OPC (training plan in lieu of Simulator) Conducted during COVID-19 | | | | |
| | (b) Impact on Refresher Training Conducted during COVID-19 | | | | |
| | (c) Impact on Recurrent Mandatory Training Conducted during COVID-19 | | | | |
| | (d) Impact on Required training related to special operations. | | | | |
| | (e) Validity of TRI's/TRE's/SFE's | | | | |
| | (f) Monitoring Distance Learning Training and Effectiveness | | | | |
| 3. Cabin Crew Training | (a) Impact on Initial Training Conducted during COVID-19 | | | | |
| | (b) Impact on Recurrent Mandatory Training Conducted during COVID-19 | | | | |
| | (c) Impact on Refresher Training Conducted during COVID-19 | | | | |

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| | (d) Impact on Conversion and Differences Training Conducted during COVID-19 | | | | |
| | (e) Impact on Senior Cabin Crew Members Training Conducted during COVID-19 | | | | |
| | (f) Validity of Designated Cabin Crew Examiners | | | | |
| | (g) Monitoring Distance Learning Training and Effectiveness | | | | |
| 4. Flight Dispatchers | (a) Impact on Initial Training Conducted during COVID-19. | | | | |
| | (b) Impact on Recurrent Mandatory Training Conducted during COVID-19. | | | | |
| | (c) Monitoring Distance Learning Training and Effectiveness | | | | |
| 5. Staff Recency | (a) Impact on Pilots' Recency | | | | |
| | (b) Impact on Cabin Crew Recency | | | | |
| | (c) Impact on Flight Dispatchers Recency | | | | |
| 6. Staff Licenses | (a) Impact on Pilots' expiring licenses due to alleviations in place. | | | | Surveillance activities required to maintain |

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| | | | | | validity of certificates (i.e. due audits) and exemptions in place. |
| | (b) Impact on Cabin Crew expiring licenses due to alleviations in place. | | | | |
| | (c) Impact on Flight Dispatchers expiring licenses due to alleviations in place. | | | | |
| 7. Staff Medical Certificates | (a) Impact on Pilots' expiring Medical Certificates due to alleviations in place. | | | | |
| | (b) Impact on Cabin Crew expiring Medical Certificates due to alleviations in place. | | | | |
| | (c) Impact on Flight Dispatchers Medical Certificates due to alleviations in place. | | | | |
| 8. Flight & Duty Time Limitations | (a) Exceptional operational considerations related to Flight & Duty Time Limitations, flight duty periods and fatigue. | | | | |
| 9. Human Factors | (a) Exceptional operational considerations related to Human Factors | | | | |
| | (b) Stress factors while working (layovers (food/hotel service availability), concern about catching virus) | | | | |
| 10. Availability of Resources | (a) Availability of resources to support activities such as preparation of aircraft to flight, reconfiguration and affecting mass and balance of the aircraft, maintenance, disinfection of aircraft. | | | | |

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|--|--|--|--|--|--|
| | (b) Impact of Workforce Changes (Retirements, New Hires, Furloughs, Departures, Loss of Key Personnel) and management of Staffing Levels (Across Domains). | | | | |
| | (c) Availability Employee Assistance Program (EAP)/Welfare Department to manage Stress, Fatigue, Depression, Anxiety, Anger, Mental Health Distrust, etc.. | | | | |
| 11. Minimum Equipment List | (a) The MEL that takes into account of the aeroplane types and variants operated and the type(s)/area(s) of operation. | | | | |
| 12. Financial Sustainability | (a) Ability to manage day to day administration, operations, cover maintenance aspects, | | | | |
| 13. Accommodation Facilities & Crew Transport | (a) Exceptional operational considerations related to Accommodation Facilities. | | | | |
| | (b) Exceptional operational considerations related to crew transport. | | | | |
| 14. Safety Management System | (a) Any discontinuation of HIRA, SA and SPM and safety promotion during the COVID-19 period? | | | | |
| | (b) Any new hazards identified due to current situation? | | | | |
| | (c) Are Hazards mitigated properly? | | | | |
| | (d) Impact on safety culture, people behaviors, the reporting system, budgets for training, SMS effectiveness. | | | | |
| | (e) Identify human factors and human performance related risks. | | | | |

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| 15. Availability of Accountable License Holders, Manager & Post Holders | (a) Pre-COVID-19 Staff Availability (including AM/PH and License holders) assured? (if not – what hazard has been integrated in the resumption plan and how was it mitigated?) | | | | |
| | (b) Any hazard stemming from flexibility provisions granted to License Holders? | | | | |
| 16. Quality System | (a) Any discontinuation of internal quality audit programme during the COVID-19 period? | | | | |
| | (b) Any finding not closed or contained? | | | | |
| | (c) Management review conducted as per the plan? | | | | |
| 17. Policies, Manuals and Documentation | (a) Policies, Manuals and Documentation have been assessed and have been found addressing the applicable rule? | | | | |
| | (b) Policies, Manuals and Documentation address the action plan that operator has put in place to phase out granted flexibility provisions. | | | | |
| | (c) Centralized Tracking of Changes to Policies, Procedures, Exemptions, and Deviations from Standard Procedures | | | | |
| | (d) Introduction of New SOPs in Response to Business Model Changes (Pax/Cargo Ops) & Non-standard Operations, Late Changes to Loads, Weather, and Runway Conditions | | | | |
| | (e) EFB Currency/Updates | | | | |

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| | (f) Any flexibility provisions required by the operator other than those published by the GCAA? | | | | |
| 18. Availability and serviceability of emergency equipment. | (a) Evidence of Availability & Serviceability of emergency & First Aid equipment. | | | | |
| | (b) Serviceability of Aeroplane Systems | | | | |
| | (c) Availability of infrastructure | | | | |
| 19. ROSI | (a) Any significant ROSI that should be investigated | | | | |
| | (b) Management of occurrences and monitoring them for trends. | | | | |
| | (c) Reduction in Safety Data Reporting and Its Operational Impact | | | | |
| 20. GCAA Audits | (a) Any significant GCAA audit not conducted as per standard procedure? If yes- what's the significance of not conducting before restart? | | | | |
| | (b) Any GCAA audit finding to be resolved before restart. | | | | |
| 21. Cargo Handling Procedure | (a) Evidence of Revised Passenger and Cargo Handling Procedure due to operating cargo in a passengers' aircraft. | | | | |
| 22. Emerging threats | (a) Any emerging risk identified such as cyber-security; or mental health of personnel or unavailability. | | | | |

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| 23. Others | <p>(a) Review of Special operations (CAT II/ III, MNPS, RVSM, RNP, etc).</p> <p>(b) Review of Fuel procedures in the Engineering and/or Operation Manual on quality of fuel are controlled; fuel uplift/accomplishment of water drain checks.</p> <p>(c) Review of Cargo Loading Procedures to crew on how the aircraft can be loaded demonstrate on how to control carriage of cargo in passenger aircraft.</p> <p>(d) Review of Engine Health Monitoring (EHM): If required by the aircraft/engine type the operator should contain in the manual.</p> <p>(e) Review of De-Icing/Anti-Icing. If applicable Procedures should be available to crew detailing aircraft de-icing/anti-icing procedures.</p> <p>(f) Review of the carriage of dangerous goods approval.</p> | | | | |
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| Satisfactory <input type="checkbox"/> | Unsatisfactory <input type="checkbox"/> |
| Limitation : After reviewing the checklist, identify any limitation that should be applied to ensure safe operations | |
| Inspector Name: | |
| Line Manager: | |
| Date: | Signature: |