



# ACI's initiatives in Promoting Security Culture for Airports

ICAO MID Regional Security Culture Webinar 24-25 Nov 2021

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- 1) Why is security culture important?
- 2) Promotion and assessment of security culture
- 3) ACI's initiatives

# Airport processes are becoming fully self-service....



Self-service check-in



Self-service bag drop



Automated border control



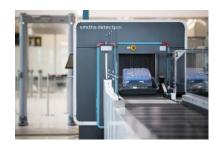
Automated boarding



Why isn't security fully self-service yet?



# Human beings are still indispensable in aviation security















## Humans are simply not fully replaceable yet



Handling of unattended bags



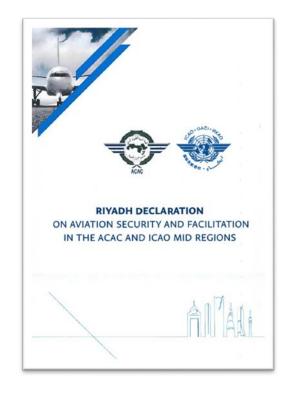
Identification of suspicious behavior



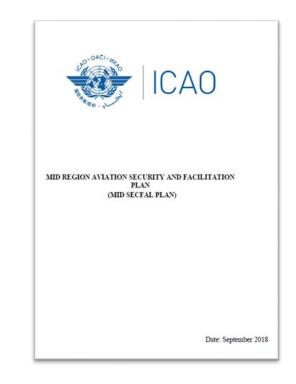
Crisis response

# Security culture has been a key priority at global & regional level









UN Security Council Resolution 2309 (2016)

Riyadh Declaration (2016)

Global Aviation Security Plan (GASeP) (2017)

MID SECFAL Plan (2018)



## Possible new Annex 17 RP in Nov 2022

## 3.4.7 Security Culture

"....State should require entities involved with..... the implementation of NCASP.... to promote, develop and implement security culture"



Despite the benefits of security are widely recognised, many airports are still unsure about what to do, and where to start?

## Some examples in promoting security culture

Secure top management's support



#### Provide the right environment







- A declaration of intent
- lead by example

- Threat and risk trainings
- Security awareness campaign
- Targeted communications

- Just culture
- Active reporting
- Staff rewards & recognition

# Some examples in assessing security culture

#### Security culture survey



#### Potential area of questions

- i. General perception
- ii. Personal ownership
- iii. Leadership & commitment
- iv. Awareness and communication
- v. Reporting
- vi. Training
- vii. Corporate security

#### Other indicators



- i. Security breach records
- ii. Covert or overt testing
- iii. TIP scores
- iv. Inspections or audit results

# New free ACI handbook to assist airports on security culture



#### A Guide to Promoting and Assessing Security Culture for Airports

1st edition, September 2021

By Regional Aviation Security Committee (RASC)



## Scope of the handbook

- 1) How to promote?
  - obtain top management's support
  - make all stakeholders responsible
  - provide right environment for developing positive culture
- 2) How to assess?
  - security culture survey
  - other tools & indicators

## Online promotional campaign to raise security awareness





Videos series on basic security introduction

Written Articles on security initiatives by airports & ICAO

# ICAO-ACI "video challenge"





What: Short videos on promoting security culture

Who: Airports and other related entities

Aim: To raise security awareness among broader aviation communities

Winner prize: Free ICAO & ACI training courses/handbooks

## You are invited to:

## to note:

- the importance of developing security culture at airports
- the ACI's initiatives on assisting airports on promoting and assessing security culture

## to share:

the ACI security culture handbook with relevant stakeholders regionally