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SECURITY & FACILITATION

2021 | THE YEAR OF SECURITY CULTURE



MID Regional Security Culture Webinar

24-25 November 2021

Agenda Item 3: The Year of Security Culture 2021: ICAO Tools and Information

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ICAO Security Culture Tools

ICAO Security Culture website

- Articles, guidance, toolkits, videos, FAQs, training links, quizzes
- Shared security culture best practices by the international aviation community
- Self-assessment tool
- ICAO/ACI World 'Video challenge'
Deadline: 30 November



The screenshot shows the ICAO Security and Facilitation website. The header includes the ICAO logo and the text 'ICAO SECURITY AND FACILITATION'. Below the header is a navigation menu with links for 'About ICAO', 'Global Priorities', 'Events', 'Information Resources', 'Careers', 'Writing/Aviation', 'ICAO TV', and 'Subscribe'. The main content area is titled 'Year of Security Culture 2021' and features a banner image of the four aviation professionals from the top banner. Below the banner, there is a 'Background' section with text explaining the resolution and the impact of the COVID-19 pandemic. There is also an 'Aims and Objectives' section with a list of three priority activities.

Year of Security Culture 2021

Background

The Resolution 40-11 was adopted by the 40th Session of the ICAO Assembly. It requested ICAO to continue work on the development of tools to enhance security awareness and security culture, making it a priority and designating 2020 as the Year of Security Culture (YOSC).

With the COVID-19 pandemic severely impacting aviation in 2020, the ICAO Council decided to extend the YOSC to 2021.

Additionally, 2021 will commemorate the 20th Anniversary of 9/11 the worst acts of unlawful interference in the history of aviation. The importance of understanding the threat to aviation and promoting best practices in security throughout all aviation operations is therefore imperative.

Aims and Objectives

In order to ensure the success of the YOSC, ICAO will focus on the following priority activities:

1. execute a global security culture campaign, which will support the organization of national, regional and global events to raise security awareness in aviation, especially in the light of COVID-19;
2. intensify collaboration with States and industry in supporting efforts to promote security culture in the greater aviation community, where **security is everyone's responsibility**;
3. issue relevant guidance on practical security culture communication strategies, plans and campaigns; and

ICAO Security Culture Toolkit

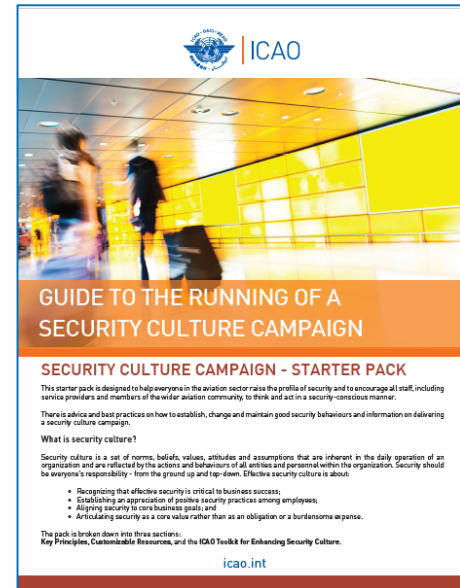
- Available in all ICAO languages
- Describes what you (and your organization) can do to implement a strong and effective security culture
- Highlights the desired security outcomes and best practices to follow





ICAO Security Culture Campaign 'Starter Pack'

- Available in all ICAO languages
- Describes how you (and your organization) can implement a strong and effective security culture
- Key principles and practical actions highlighted
- Customizable resources shared





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Poll Question 1

- **Are there posters around your airports promoting positive security behaviours e.g. reminding staff and visitors to remain vigilant and to report suspicious activity immediately? YES / NO**



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Poll Question 2

- Do you think that the people who work in the civil aviation sector see security (and a strong security culture) as a priority?

YES / NO



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Is Security Culture a Priority?

When a strong security culture is implemented, it:

- enhances AVSEC countermeasures in place
- encourages optimal security behaviour
- creates a stronger, more resilient organization
- deters acts of unlawful interference
- supports business goals, operations and processes



Benefits of a Strong Security Culture

- Security breaches are much less likely to happen
- Staff are less vulnerable to manipulation
- Staff are more vigilant to possible behaviours of concern - 'eyes' and 'ears'
- Helps reduce the possibility of an insider attack (insider threat)
- Security is improved without the need for large expenditure



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Poll Question 3

- Do you believe that your work contributes to the overall security of your organization / airport and its users? YES / NO



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Security is Everyone's Responsibility

- Security should be everyone's responsibility - from the ground up and top down
- Vigilance: security embedded in day-to-day duties of all staff
- We are all responsible for protecting our airports and organizations (security awareness campaigns can help)



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Poll Question 4

- Do your senior managers promote an effective security culture? i.e. leading by example and visibly endorsing and executing security initiatives? YES / NO



Importance of Leadership

- **Lead by example** and support staff in implementing security measures:
 - Abide security rules at all times
 - Promote the importance of security measures
- **Advertise effective security** to staff:
 - Leadership briefings
 - Support security awareness campaigns
 - Involvement in security-related events



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Poll Question 5

- Are processes in place to enable and encourage staff to report security-related incidents?

YES / NO



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Reporting Systems

- Facilitates deterrence and detection of possible attacks
- Allows reporting to be confidential
- Brings to attention incidents that may compromise security
 - enables any potential security gaps to be closed quickly
- Supports quality control efforts on aviation security



Training

- Importance of training and continuous learning
 - Why is a strong security culture necessary?
 - What can staff do to ensure it's implemented?
- **ICAO Security Culture Workshop**





Training

- Other security culture courses
 - **Introduction to Security Culture**
- Various **training material** from States and Industry is also available on the ICAO Security Culture website





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