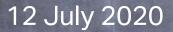
2019 Full Year Accident Update





Accidents

2019 All Accidents Overview

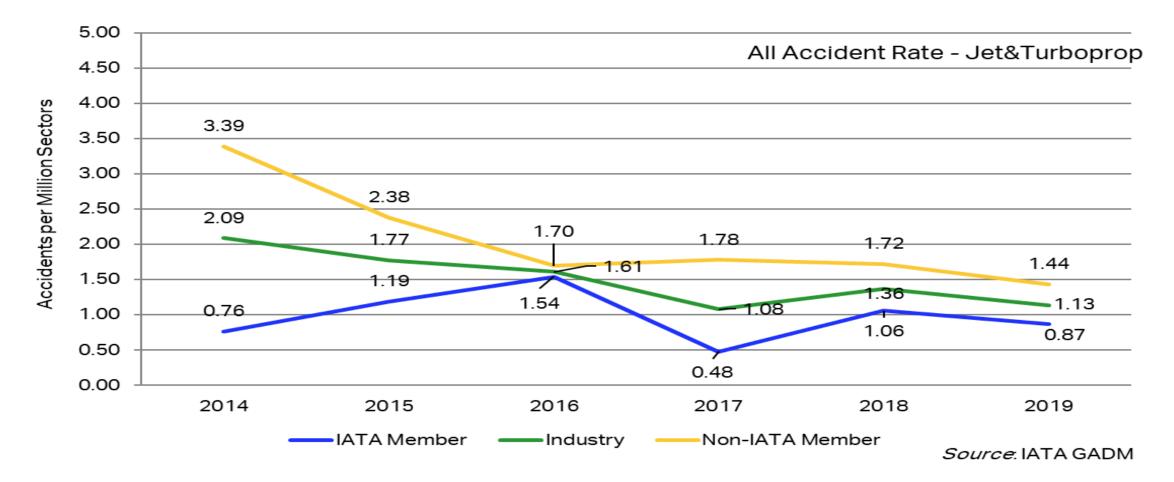
| Total Accidents | 53 |
|-----------------------------|-----|
| Total Jet Hull Losses | 6 |
| Total Turboprop Hull Losses | 5 |
| Total Fatal Accidents | 8 |
| Total Fatalities on board | 240 |
| Total IATA Member Accidents | 22 |



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Industry Accident Rate Decreased, confirming a five year downward trend

All Accidents per Million Sectors 2014 to 2019

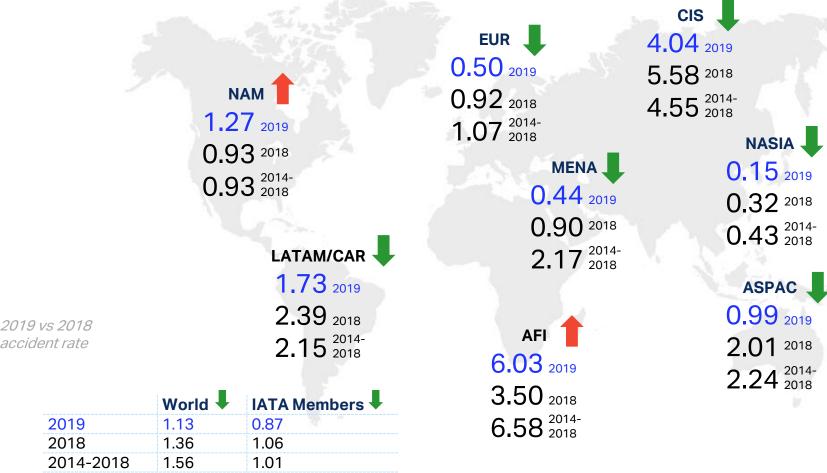




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Regions the Accident Rate

All Accident Rate per Region of Operator as 31st December 2019





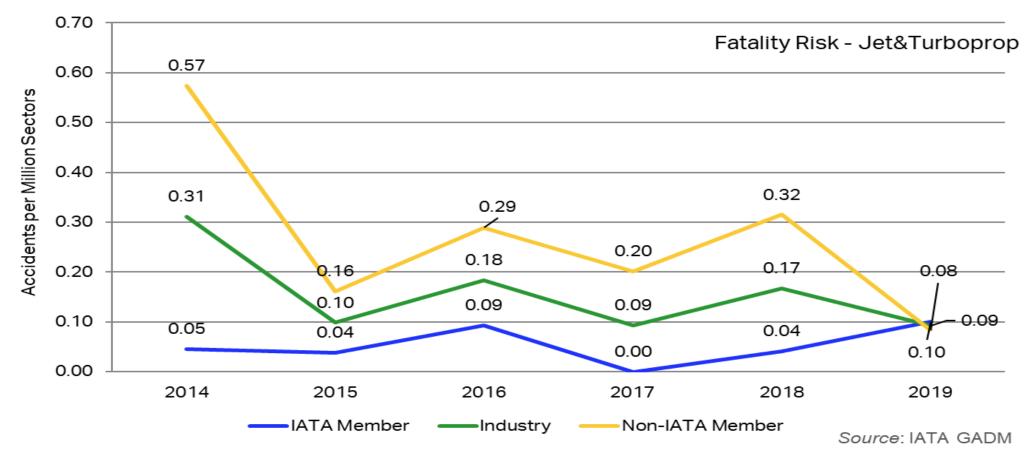
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Accidents Update: as of 31st December 2019

Fatalities

The Number of Fatalities decreased compared to 2018

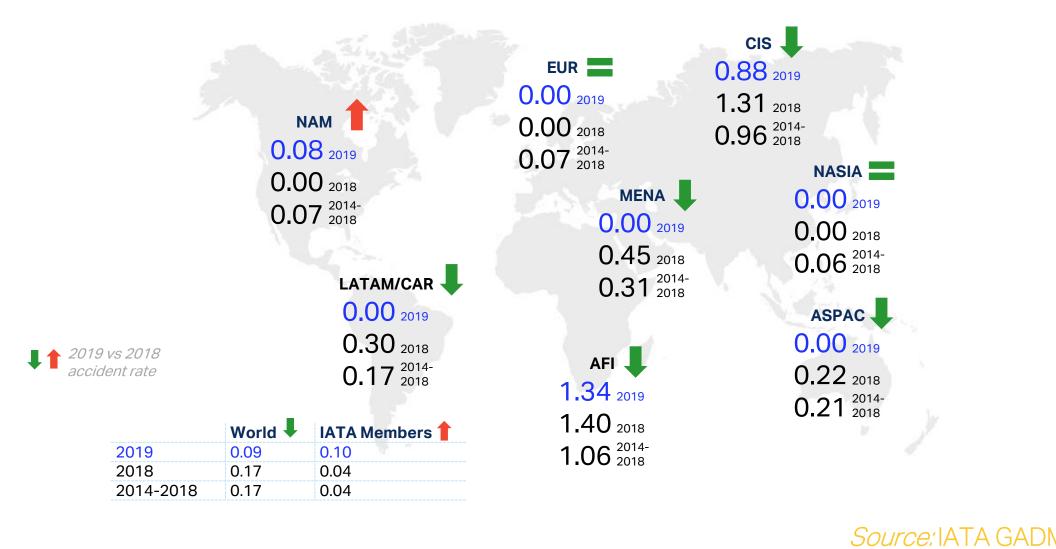
Fatality Risk (Full-Loss Equivalents per Million Sectors)





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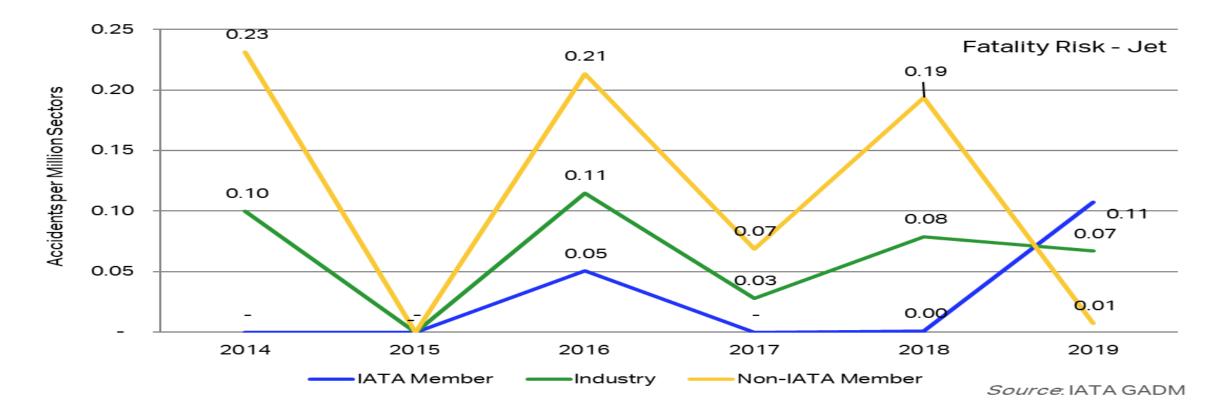
Regions Fatality Risk



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Jet Fatality Risk

Jet Fatality Risk (Full-Loss Equivalents per Million Sectors)

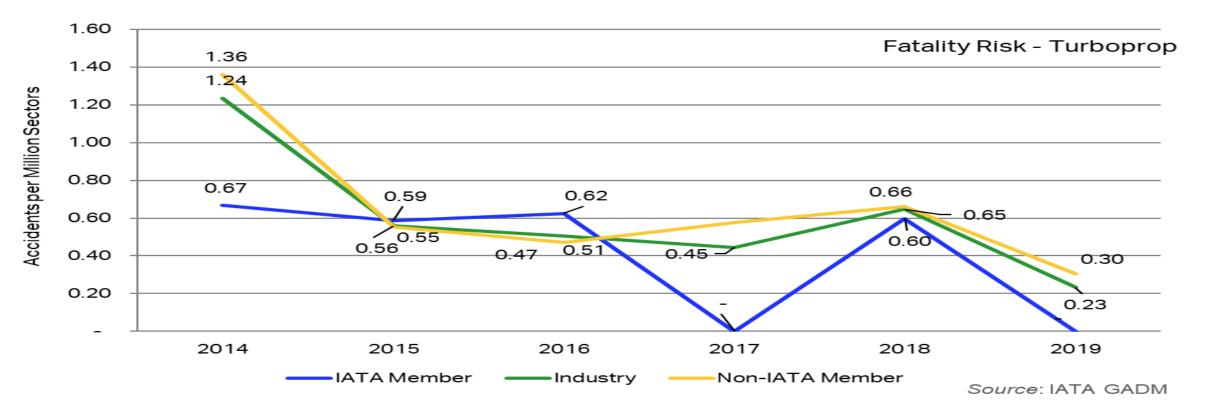




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Turboprop Fatality Risk

Turboprop Fatality Risk (Full-Loss Equivalents per Million Sectors)

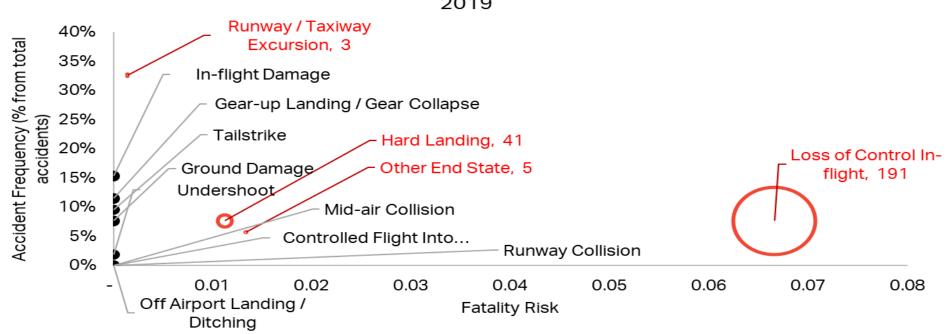




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LOC-I and Hard landing caused the highest fatalities in 2019

Fatality Risk by Accident Category in 2019



2019

Note: (1) The area of the bubble indicates the number of fatalities associated with the particular accident category, the value is displayed (2) Fatality Risk: number of full-loss equivalents per 1 million flights (3) Accidents not involving fatalities are displayed on this graph as black circles

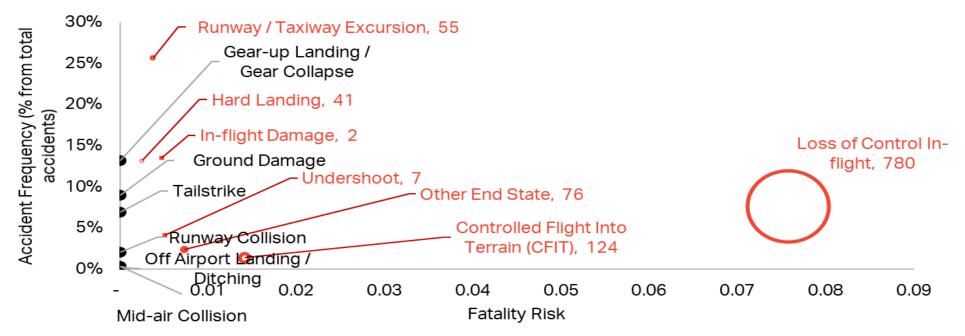
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Accidents Update: as of 31st December 2019

Source: IATA GADM

LOC-I, CFIT and Other End State (2015 to 2019)

Fatality Risk by Accident Category from 2015 to 2019



2015-2019

Note: (1) The area of the bubble indicates the number of fatalities associated with the particular accident category, the value is displayed
(2) Fatality Risk: number of full-loss equivalents per 1 million flights
(3) Accidents not involving fatalities are displayed on this graph as black circles

*Three accidents that incurred in 31 fatalities did not have sufficient information about the event to assign an end state



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- During 2019, there were a total of **53 accidents** worldwide, of which **eight** incurred fatalities.
- The eight fatal accidents (four jets and four turboprops) incurred 240 on board fatalities.
- IATA member airlines suffered a total of 22 accidents, three of which resulted in the 201 fatalities.
- In the category 'all accidents per million sectors' IATA member airlines continue to trend lower than all industry at 0.87 versus 1.13 in 2019, a pattern which is also reflected in the five year average.



IATA/ IOSA Accidents

IATA Member Accident Rate

All Accident Rate (Jet & Turboprop) for IATA Members vs. Non-Members, 2019

Accidents per Million Sectors 10.00 IATA vs. Non-IATA Members - All Accident Rate - Jet&Turboprop 9.00 8.00 8 80 7.00 ശ് 2 1 ഹ 6.00 ம் ц, 5.00 30 4.00 3.00 66 19 1 8 8 2.00 45 5 m 19 00.0 00.00 0.0 o 0 Ö Ö 1.00 Ö 0.00 AFI ASPAC LATAM NASIA CIS EUR MENA NAM WORLD NON-IATA IATA

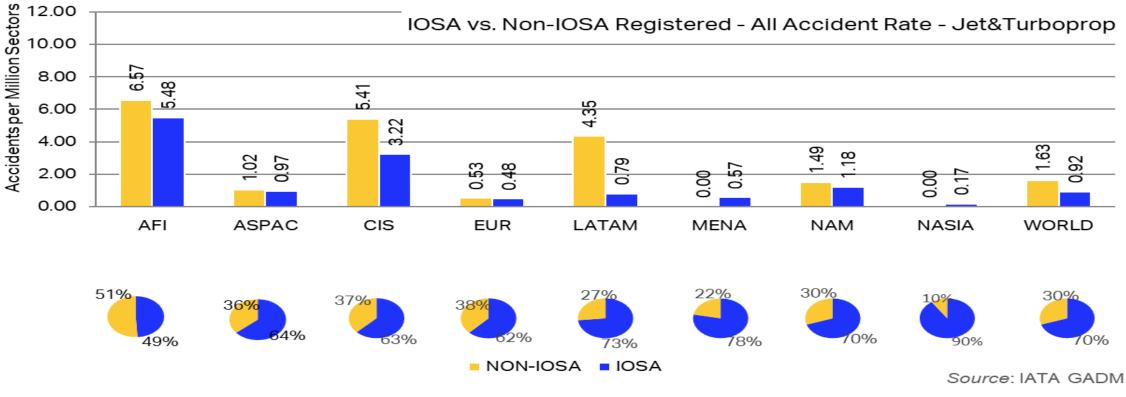
2019



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IOSA Operators Accident Rate

All Accident Rate (Jet & Turboprop) for IOSA Operators vs. Non-IOSA, 2019



2019

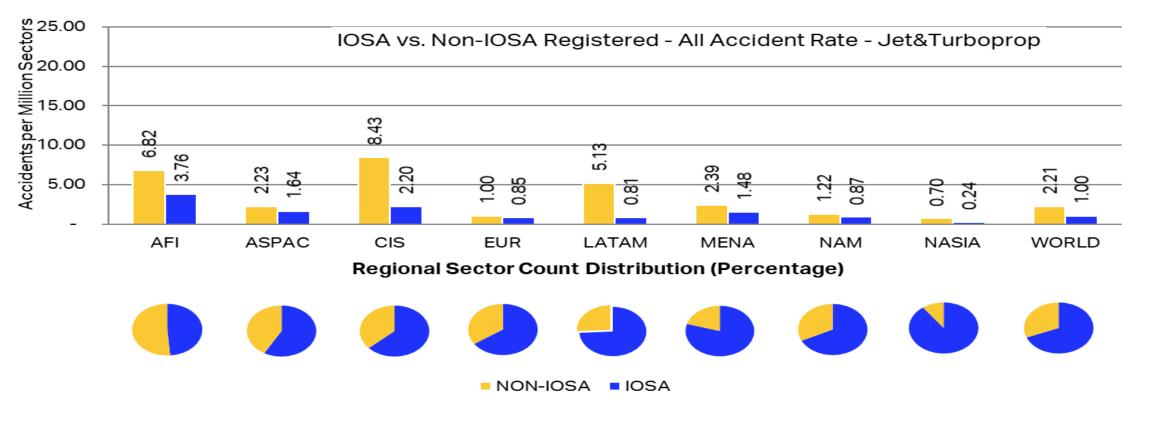


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IOSA Operators Accident Rate Lower than Non IOSA from 2015 to 2019

All Accident Rate (Jet & Turboprop) for IOSA Operators vs. Non-IOSA, 2015-2019

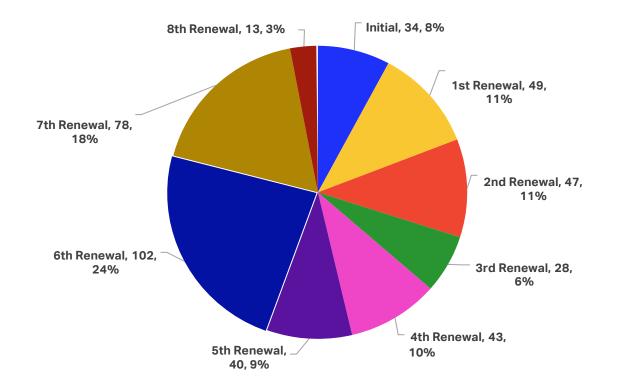
2015-2019





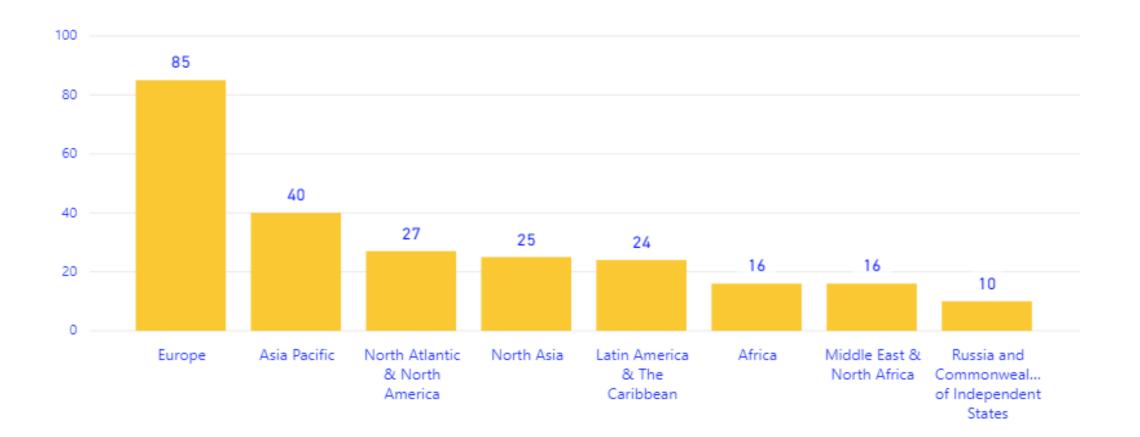
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IOSA Registry Maturity



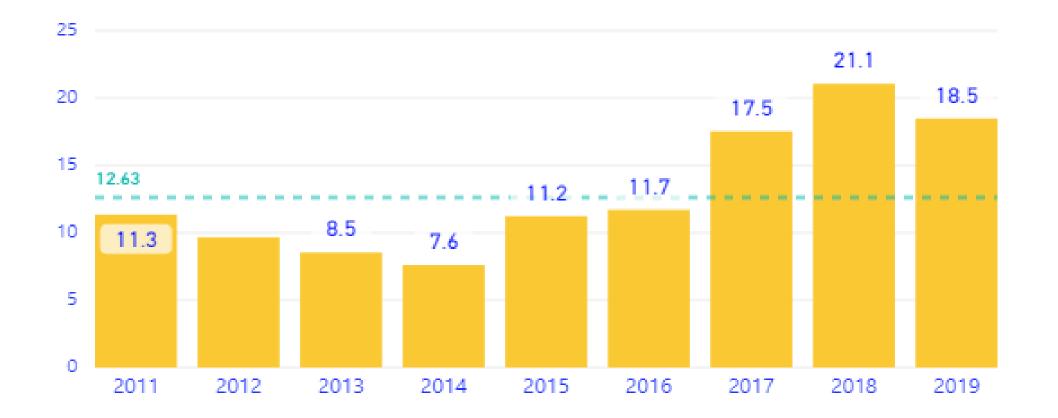


Audits by Region



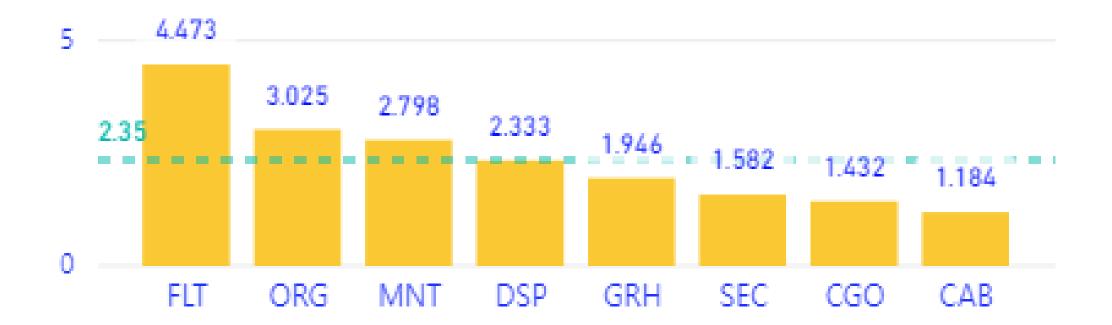


Average Findings per Audit year



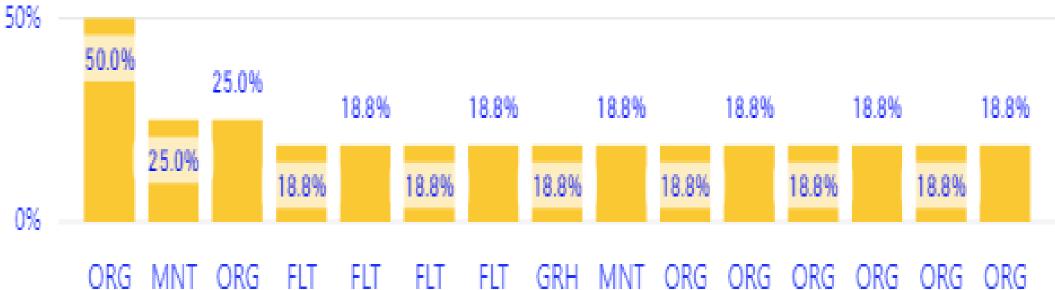


Average Findings per Section - 2019





Top Findings Ratio - Middle East



1.1.10 1.11.2 3.2.1 1.6.1 1.7.4 2.3.2 3.4.1 2.2.3 1.12.5 2.1.3 3.1.1 3.1.2 3.1.3 3.4.1 3.4.6

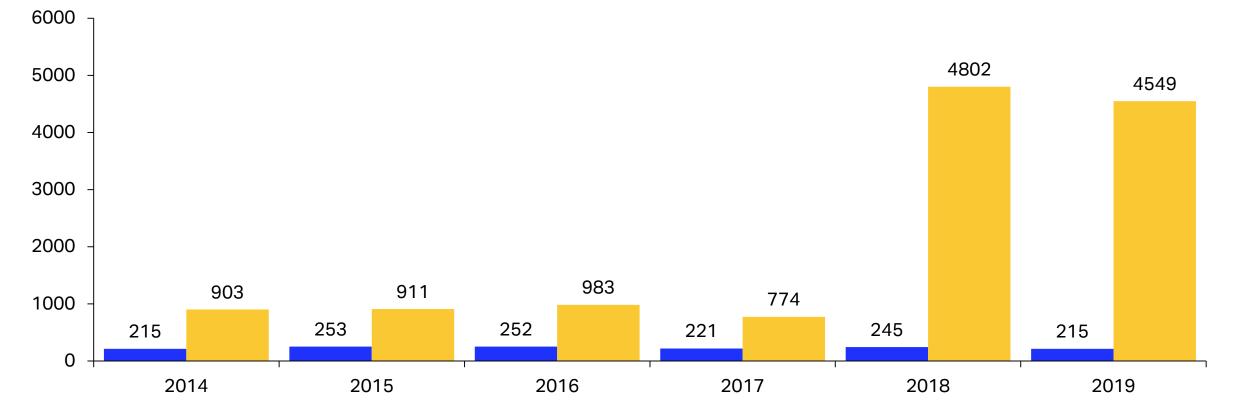


IATA/ ISAGO



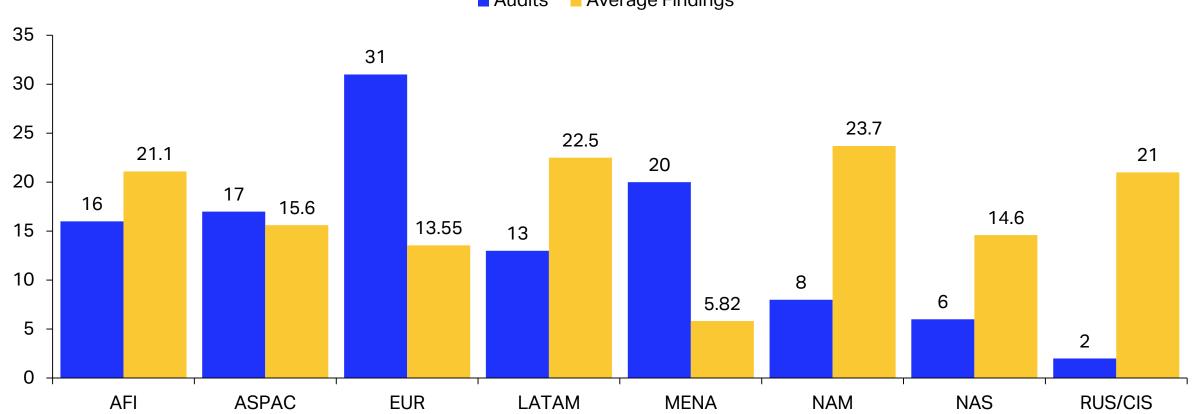
ISAGO Audit Results Analysis

Audits Findings





Audit Results Analysis - Regions



Audits Average Findings



Audit Results Analysis Top 5 Findings MENA

HDL 1.11.3 – In-plane loading system reporting, and W&B and balance process if ULD are loaded with missing locks or latches

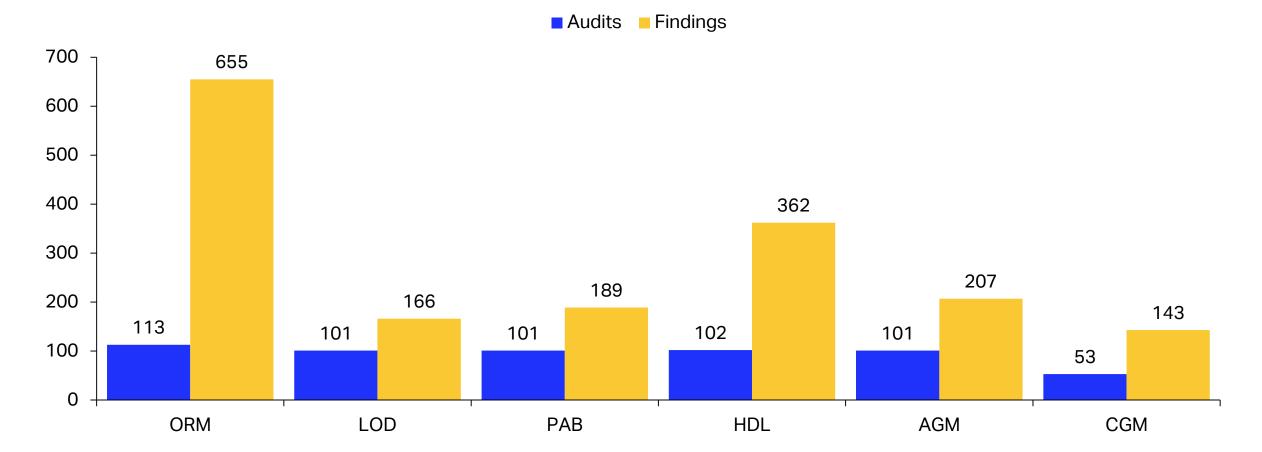
HDL 2.1.4 – Procedure for 1) Signed NOTOC 2) leakage form ULD 3) UN number on NOTOC matches shipment label 4) ULD is loaded in designated position 5) NOTOC distribution

- HDL 1.1.1 Operation of access doors
- ORM 4.1.3 Training program and recurrent training

PAB 1.2.5 – Procedure for handling and communication to load control of special baggage items



Audit Results Analysis - Disciplines





Thank you!

