



International Civil Aviation Organization

RASG-MID Steering Committee

Fifth Meeting (RSC/5)
(Amman, Jordan, 23-25 January 2017)

Agenda Item 3: Regional Performance Framework for Safety

AIR SAFETY REPORTS

(Presented by IATA)

SUMMARY

This paper presents the difficulties encountered by airlines when filing reportable aviation occurrences reports and the lack of feedback from the Air Navigation Service providers (ANSPs)

Action by the meeting is at paragraph 3.

REFERENCES

– RCG 2016-2 Report

1. INTRODUCTION

1.1 Airlines pilots or the operational personnel when encounter incidents that require filing of reportable Aviation Occurrences Reports (ASRs) usually address the reports to concerned ANSPs/Authorities using the mailing address specified in AIP/Gen section which specifies Tel. Numbers/Telex and AFTN Aeronautical Fixed Telecommunication Network (AFTN) address. Some authorities have added e-mail address.

2. DISCUSSION

2.1 Airlines have during the past years encouraged pilots, and any other operational personnel to raise air safety reports as part of SMS implementation.

2.2 These reports are ATC and/or airport related to aviation safety occurrences and are always shared with the respective ANSP's.

2.3 Airlines have been advising IATA that some ANSPs /Authorities do not reply or need several reminders before they reply and or provide investigation reports to reported Occurrences ;in most cases the personal contacts is used to get feedback on reported occurrences.

2.4 If airlines do not receive proper feedback in a timely manner; they are unable to debrief the pilots properly. Furthermore they are not able to consider changes to the procedures and the operations to alleviate the reported in service difficulties and to assist ANSPs.

2.5 The introduction of the so called “round tables” meetings with ANSPs have opened many doors and supported the dialogue between airlines, ANSPs, States and Authorities. Final improvement however should come if incidents are shared and feedback is exchanged through proper channels and on timely manner.

3. ACTION BY THE MEETING

3.1 The meeting is invited to:

- a) encourage states to provide investigations of ASRs on a timely manner; and
- b) add additional contacts to report ASRs in the AIP including E mails, and a general address for safety reports.

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