Public Health Emergency Preparedness & Response at Hamad International Airport

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1: Structure of Airport Emergency Planning Working Group (AEPWG)
2: Public Health Emergency Response Sub-group (PHERS)

- The Airport Emergency Planning Working Group (AEPWG) chaired by the HIA Safety & Airside Operations Department organized a sub-group on **Public Health Emergency Response** in order to develop the Public Health Emergency Incident Response;

- The **Public Health Emergency Response Subgroup (PHERS)** completed a total of (10) Meetings last year to finalize the Public Health Emergency Incident Response Procedure at Hamad International Airport.
2: Public Health Emergency Response Subgroup (PHERS)

- Ministry of Public Health (MOPH) former Supreme Council of Health (SCH)
- Hamad Medical Corporation (HMC)
- Hamad Int’l Airport (HIA)
- Airlines
- Airport Customs
- Ministry of Environment (MOE)
- Ministry of Interior (MOI)
- Qatar Airways Group
- Qatar Civil Aviation Authority (QCAA)
- Cleaning Contractors
- Other agencies involved
3: Public Health Emergency (PHE) Incident Call-Out Chart

PUBLIC HEALTH EMERGENCY (PHE) ON GROUND

Whilst PHE threat is reported,

- NCC – National Command Center
- HMCAS – Hamad Medical Corp. Ambulance Service
- QR Doha Hub – Qatar Airways Doha Hub
- Qatar Aviation Services Operations
- Airport Immigration Dept.
- Airport Security Dept.
- Airport Customs Dept.
- HIA Safety
- HIA AOCC – HIA Airport Ops Control Centre
- MOPH – Ministry of Public Health
3: Public Health Emergency (PHE) Incident
Call-Out Chart

PUBLIC HEALTH EMERGENCY (PHE) IN-FLIGHT
When there is suspected case onboard having
Communicable Disease –

Abbreviations used:
- QCAA – Qatar Civil Aviation Authority
- ARFFS – Airport Rescue & Fire Fighting Services
- ATC – Air Traffic Control
- COO – Chief Operating Officer
- GSS – Group Safety & Security
- HIA – Hamad Int’l Airport
- HIA AOCC – HIA Airport Ops Control Centre
- HMCAS – Hamad Medical Corp. Ambulance Service
- OCC – Ops Control Center
- QR IOC – Qatar Airways Integrated Ops Center
- QAS Ops DM - Qatar Aviation Services Ops Duty Manager
- MOPH – Ministry of Public Health
- NCC – National Command Center
• Hamad Medical Corporation (At Airport Clinics) is the responsible agency to complete this form and send via fax to the Ministry of Public Health (former Supreme Council of Health) Department of Public Health – Health Protection & CDC.
5: Uncleared Passenger(s) Information due to PHE

Date: __________________________

To: Director – Airport Immigration Department, MOI

From: __________________________

Please find below list of uncleared passenger(s) information on Priority 1 category on account of Public Health Emergency. Their status and travel documents will be provided to you once available by the airline staff in-charge. Thank you.

UNCLEARED PASSENGER(S) INFORMATION DUE TO PUBLIC HEALTH EMERGENCY (Airline: ___________ Flight/Date: ___________/__________)

<table>
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<tr>
<th>No.</th>
<th>FULL NAME (LAST NAME / FIRST NAME)</th>
<th>Nationality</th>
<th>PASPORT NO. (or Qatar ID No.)</th>
<th>DATE OF BIRTH (DD/MM/YYYY)</th>
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<th>OUTBOUND</th>
<th>HOSPITAL/LOCATION</th>
<th>CATEGORY</th>
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Additional Information:

Airline/GHA Name/Staff No. | Signature | Date | Contact No. | Copy furnished: | MOI Airport Security Dept. | Air Customs Dept. | MOI State Security Bureau | Airline Concerned |
---------------------------|-----------|------|-------------|-----------------|--------------------------|-------------------|------------------------|------------------|
Airline/GHA Manager / Staff No. | Signature | Date | Contact No. | Note: Airline will facilitate immigration formalities of above passenger(s) once travel documents are available.
6: Designated Parking Stands Specific for PHE Incident

Legend:
- Primary Remote Stands for PHE Incident (Stands E5, E7, E9, E11, E13, E15 & E17)
- Alternate Remote Stands for PHE Incident (Stands G1, G2, G3C, G4, G5, G6)

Note: For A380 aircraft involved in PHE Incident, Primary Remote Stand is G1 and the Alternate Remote Stand will be any other suitable Remote Stand capable of handling A380 aircraft.

- Primary Designated Gate for HMC Ambulance Service or Medical Service units ingress/Egress when responding to PHE Incident - Security Check Point-South (Gate 14).

- Alternate Designated Gate for HMC Ambulance Service or Medical Service units ingress/Egress when responding to PHE Incident - Crash Gate 6.

Note: The above mentioned gates – Gate 14 & Crash Gate 6 are preferred for PHE Incident, as they are the only gates at HIA with Immigration and Customs facilities.
7: Doha Arrival Screening Process for Flights from affected countries with PHEIC Declaration from WHO

**DOH Arrival Screening Process for Flights coming from affected Countries with PHEIC Declaration from WHO**

**Flight is approaching**
- HIA AOC to allocate flight on a designated remote stand
- QR HCC/QAS OC to monitor flight (ETA, Transfer Load, etc.)
- Arrange staff to meet passengers disembarking at Arrival Bus Drop-Off Area

**Flight lands in Doha at designated remote stand**
- All passengers to board the bus and to be transported to arrival drop off area

**QAS Duty Transport Officer must inform the arrival of the first bus to SCH Medical Team at the Arrival Area and confirm at the end that all passengers have arrived at the bus drop off area**

**Passengers go through thermal screening**

**Passenger having fever?**
- No
  - Customer Services Agents = (3) to be present and to direct passengers
  - QR/QAS to notify QR OCC/QAS OC if any of the passenger(s) shows positive result and advise airline mgr to complete Uncleared Pax Info form. for submission to A
- Yes
  - Passenger directed to Arrival Clinic

**Passenger falling under Communicable Disease Triage Checklist?**
- Yes
  - Passenger directed to Hamad General Hospital or designated medical facility for further testing and evaluation.
- No
  - Follow normal immigration/customs requirement

**Airline Involved to prepare**
- Completed Uncleared Passenger(s) Info due PHE (w/in 24Hrs)
- MOI IMMIG CUSTOMS SECURITY

**Passenger exit from airport to Hosp. quickly**
- MOI Airport Immig/Security/Air Custom release passenger and traveling companion.
8: Actual Display of Thermal Screening Machines positioned at HIA Arrival Bus Drop-off Area – Passenger Terminal Complex
9: Health Alert Notices (HAN), issued by HIA Management to all airport stakeholders when updates are received from the Ministry of Public Health and Qatar Airways Medical Director.
10: HIA Proactive Steps in dealing with Public Health Events

- Close Communication, Collaboration, Coordination and Cooperation with the -
  - Ministry of Public Health
  - Hamad Medical Corporation Ambulance Service and other departments
  - Qatar Airways Medical Director and subsidiaries
  - Qatar Civil Aviation Authority
  - Ministry of Interior
  - other airport stakeholders
  - CAPSCA Member States & Headquarters
Thank you

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