

## EUROCONTROL

ELPAC

## **EUROCONTROL**





- The European
   Organisation for the
   Safety of Air Navigation.
- An intergovernmental organisation with 41
   Member States.



# **ELPAC**

English Language Proficiency for Aeronautical Communication

# **FEAST**

First European Air Traffic Controller selection tool



## SCOPE OF LPR'S







# AERONAUTICAL COMMUNICATIONS IS UNIQUE

We all speak English.

Do we achieve **effective** communication in aeronautical communications?

Do we cope with communication challenges

- in unexpected and/or unusual circumstances,
- experiencing a heavy workload,
- and when possibly affected by stress?



# AERONAUTICAL COMMUNICATIONS IS HIGHLY SPECIFIC

- 1. Spontaneous, creative and noncoded use of English in non visual aeronautical radiotelephony communications,
- 2. constrained by specific safety-critical requirements for intelligibility, directness, appropriateness, non-ambiguity and concision,
- together with dangers inherent in voice communications, particularly in cross-cultural communications,
- 4. and applied by native and non-native speakers of





## ICAO TEST RECOGNITION



What does this mean?

The test is fully in conformance with ICAO Standards and Recommended Practices (SARPs) for Language Proficiency Requirements.



## ICAO TEST RECOGNITION

#### **ICAO** test recognition

T E S T I N G G U I D E L I N E S C W C I
T N E M P O L E V E D T S E T B N X G Z T
Z F R A T I N G P R O C E D U R E D U R E D U R E P H H E
W I L W E G A U G N A L E G R A T D S M
V K T C U R T S N O C T S E T M W B A G W
N O I T A Z I R A I L L M A F T S E T B R
T E S T L I M I T A T I O N G T
Y T I R U C E S T S E T G U H M I I T A T I O N S F S S Q W N
T E S T S F E C I F I C A T I O N
A O Q P I B G N I T T E S D R S O N N E L A T I O N
A O Q P I B G N I T T E S D R S C N N I E L A V
Y T I L I B A N I A T S U S E T W Z A

COMPLETETEST
QUALIFICATIONS
TARGETLANGUAGE
TESTDEVELOPMENT
TESTINGGUIDELINES
TESTSPECIFICATIONS

ITEMWRITING
RATINGPROCEDURE
TESTCONSTRUCT
TESTFAMILIARIZATION
TESTLIMITATIONS
TESTSUSTAINABILITY

PERSONNEL
STANDARDSETTING
TESTDESIGN
TESTINGADMINISTRATION
TESTSECURITY
TESTTRIALING











### WHY USE AN ICAO RECOGNISED TEST?

- Reliability and validity of these tests independently verified
  - o continuous (yearly) verification
- Fair opportunity for pilot and ATC licence holders to demonstrate English language proficiency
- User organisations can trust the results of the tests
- Authorities ensure compliancy with ICAO SARPS

## **EUROCONTROL & ICAO**



### Under the ICAO I-HELPP EUROCONTROL will:

- Support ICAO in awareness and safety related events
- Make available an ICAO Language Proficiency Test to all contracting States
  - o an "acceptable means of compliance"
  - a "worry free solution"
- Provide implementation support to States and users of ICAO recognised tests

### SO WHAT IS ELPAC?



- Designed and managed by EUROCONTROL
  - Supported by





- Test for ATC controllers in use since 2007
  - Recognised by ICAO in 2012



- Test for pilots in use since 2013
  - Currently under evaluation by ICAO

### SO WHAT IS ELPAC?



- A Tool
- Organisations use the ELPAC tool independently
  - in a similar way as any other competency check is managed
- Organisations manage ELPAC testing via the ELPAC test system with their own staff
- ELPAC accreditation training provided by EUROCONTROL
- Test results available after the test is completed
- Quality checking by EUROCONTROL

## HOW CAN ELPAC BE USED?



- CAA testing centre
- Air Navigation Service Provider
- Aircraft Operator
- Training Organisation

## TOMORROW: WORKSHOP





EUROCONTROL (ELPAC) + RMIT (RELTA)

ICAO Assessment checklist, what to address for ICAO test recognition.

## Thank you!



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#### Solution

```
IDEL
       G
         GU
           P
                  F.
                  M
                      F
                  0
             M
                N
         S
           E
                E
                    S
               P
                  R
                      0
                        N
                         N
ILIBANIAT
                SUS
```