



**MINISTÈRE
CHARGÉ
DES TRANSPORTS**

*Liberté
Égalité
Fraternité*



FRENCH PROJECTS TO ENHANCE SECURITY CULTURE

Tools for security culture

2 projects, 1 objective → helping to :

- ✓ identify a threat
- ✓ know how to react

- **a short animated video** : for all passengers, visitors and staff in landside
- **a MOOC** : an induction training dedicated to landside staff

Animated video for all passengers, visitors and staff

- broadcasted on landside screens
- different situations through short sketches, with no anxiety inducing
- representing all kind of people (business workers, employees, families ...)
- 2 ou 3 slogans, to focus on the good reaction
- less than 5 minutes, no sound

MOOC : an induction training dedicated to landside staff

- at the disposal of all the operators of the landside
- on a voluntary basis
- 3 units : knowing your environment, how to be watchful, how to react
- explaining the right attitude to some specific situations
- a quiz and a certificate of follow-up of the training

- achievement planned for the end of 2021
- 2 tools for raising all audiences' awareness
- contributing to promote security culture

because Security is not only process
but everyone's responsibility

Security incidents reporting and Just Culture questionnaire

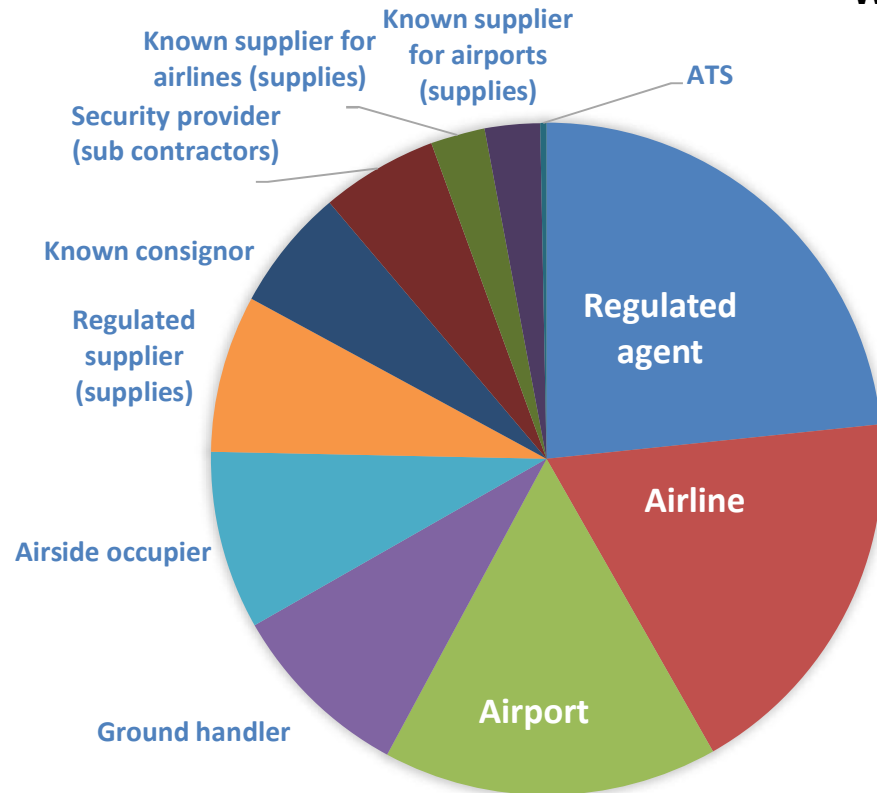
- An action included in a global action plan aiming at developing the notification and analyses of security incidents in France
- The objective of this questionnaire addressed to private stakeholders performing security tasks was to find out :
 - the internal notification circuits for security incidents
 - the mechanisms for transmitting these occurrences between operators
 - the transmission circuits to the authority

The questionnaire also included questions relating to just culture and the existence of common circuits between safety and security procedures.



Security incidents reporting and Just Culture questionnaire

Who answered? Distribution and representativeness



209 answers

It is estimated that the representativeness of the responses is as follows

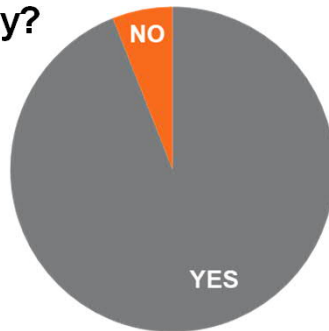
Airline : close to 100%

Airport : more than 80%

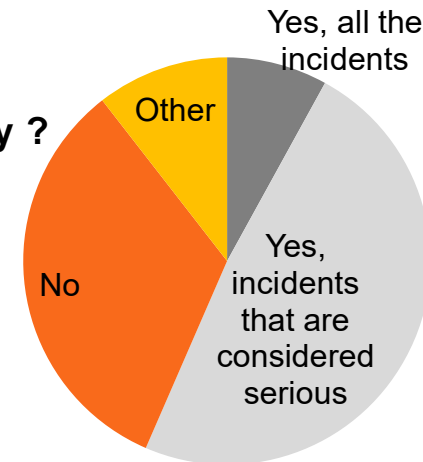
Regulated agent : more than 80%

Regulated supplier : 30%

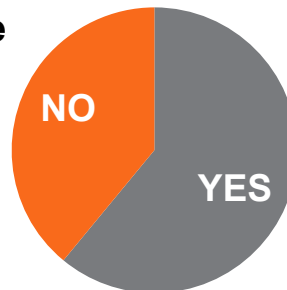
Is there a system for reporting security related incidents within your entity?



Are the security incidents transmitted to the Authority ?



Do you know/apply Just culture principles?



Thank you for your attention !

- *More information about the tools ?*

Please send an email to : france.jestadt@aviation-civile.gouv.fr

- *Do you want to know more about results of the security incidents reporting and just culture survey ?*

Please send an email to : helene.bastianelli@aviation-civile.gouv.fr