

Security Culture: Human Factors & Training

Nina Smith
Head of Aviation Security Training
and Human Factors
UK CAA

Together we will



Do the right thing



Never stop learning



Build collaborative relationships



Respect everyone



The human factor – does it matter more now?

- Criticality of recognising needs of the workforce after seismic event
- Opportunity to integrate human factor more centrally along with security culture

Discussion point: The impact of changed job roles – what impact have you seen?





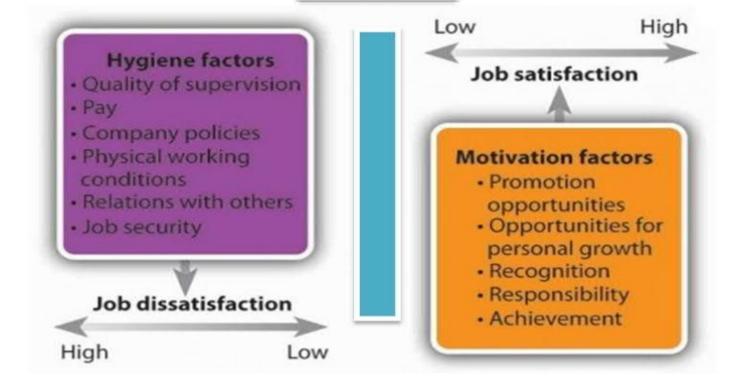




iEduNote

Not dissatisfied but unmotivated to improve















Less Motivation	Few skills needed	Skill Variety	Many skills needed	More Motivation
	Work is a small part of the whole	Task Identity	Whole piece of work is completed	
	Minor impact on others	Task Significance	Major impact on others	
	Decisions made by others	Autonomy	Much freedom to make decisions	
	Difficult to see effectiveness	Feedback	Effectiveness readily apparent	











Training considerations

- Inclusion of security culture as a core element in all training
- Importance of linking to organisational values where possible
- May require upskilling of instructors
- Utilising existing resources
- Provision within NCASP

Discussion point: What challenges do you face in bringing security culture into core aviation security training?











Opportunity from crisis

- Assessing whether previous approach to security culture is still fit for purpose
- Opportunity to reset
- Analysing what can be done before/during restart
- Horizon scanning challenges/opportunities











Any questions?

Together we will



Do the

right thing

Never stop learning

S

Build collaborative relationships



Respect everyone