COVID-19 Pandemic: Overview of the Moroccan Experience

CAPSCA EUR-8 Meeting
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CAPSCA Focal Point
Kingdom of Morocco

- North African country
- Area: 710.850 km²
- Coast extends over 3,500 km
- Population (2015) : 34,378,000
- 12 administrative regions
- **Capital**: Rabat
- bordering the North Atlantic and the Mediterranean Sea
Epidemiological Data
As of Monday November 9th, 2020

• Confirmed cases: 246,349
• Recovered cases: 200,954
• Deaths: 4127
• Fatality Rate: 1.7%
• Recovery Rate: 81.6%
• Critical cases treated in ICU: 884
Daily Incidences Chart

Bar Chart
Moroccan Airports

19 International Airports
2019: 25,059,840 PAX
2020: 5,600,000 (-73.6%)
NOTAM: November 5th, 2020

A0695/20 - COVID-19, REF NOTAM A0694/20, ALL PASSENGERS ARRIVING IN MOROCCAN TERRITORY MUST HAVE A NEGATIVE PCR TEST NOT EXCEEDING 72 HOURS. 05 NOV 17:23 2020 UNTIL 10 DEC 17:00 2020. CREATED: 05 NOV 17:23 2020

A0694/20 - (COVID-19)
1. ALL FLIGHTS FROM OR TO MOROCCO ARE SUSPENDED UNTIL FURTHER NOTICE EXCEPT OVER FLIGHT AND CARGO.

2. SPECIAL FLIGHTS OF FOREIGN AIRLINES FROM OR TO MOROCCO ARE ALLOWED ON REQUEST BY THEIR GOVERNMENT WITH CONDITION OF HAVING AUTHORIZATION FROM THE AIR TRANSPORTATION DIRECTORATE (DTA/DGAC) VIA THE MINISTRY OF FOREIGN AFFAIRS OF KINGDOM OF MOROCCO.

3. THE MOROCCAN AIRLINES WILL SCHEDULE SPECIAL FLIGHTS, AFTER A COORDINATION WITH THE MINISTRY OF FOREIGN AFFAIRS, AND MUST REQUEST AUTHORIZATION FROM THE AIR TRANSPORTATION DIRECTORATE (DTA/DGAC)

4. THE FLIGHTS MUST BE OPERATED TAKING INTO ACCOUNT THE HEALTH CONDITIONS IMPOSED BY COMPETENT AUTHORITIES OF EACH COUNTRIES.

5. THE AUTHORIZED AIRLINES MUST RESPECT THE CONDITIONS OF ACCESS TO THE NATIONAL TERRITORY, IMPOSED BY COMPETENT AUTHORITIES. 05 NOV 17:20 2020 UNTIL 10 DEC 17:00 2020. CREATED: 05 NOV 17:20 2020

A0693/20 - (COVID-19), AIRCRAFT OPERATORS MUST INFORM PASSENGERS TO DESTINATION MOROCCO ABOUT THE OBLIGATION TO FILL IN THE PASSENGER HEALTH FORM (FSP) ONLINE, VIA THE FOLLOWING LINK: HTTP://WWW.ONDAMM/Form.php Print it and sign it before arriving in the national territory. 05 NOV 17:19 2020 UNTIL 10 DEC 17:00 2020 ESTIMATED. CREATED: 05 NOV 17:19 2020
Departures & Arrivals of International Flights

Suspension of all flights

Resumption of Special Flights

COVID-19 WHO Guidance:

- **Raise of awareness**
  - Airport operators
  - Aircraft operators
  - Flight crew
  - Ground staff

- **Management of suspected cases**
  - at the airport
  - on board an aircraft

- **Cleaning, Disinfection**

- **Event Management**
  - Detection
  - Notification
  - Communication
COVID-19 WHO Guidance: Awareness

Airport operators, aircraft operators provide guidance

- Recognition of signs and symptoms of COVID-19;
- Social distancing, hand hygiene, respiratory etiquette, environmental
- Cleaning, waste disposal, use of mask;
- Avoidance of contact with people presenting respiratory symptoms,
- Hand hygiene, how to put on and remove personal protective equipment (PPE)
- Personnel in close contact with symptomatic persons (e.g. when providing first aid) should wear a medical mask,
- Eye protection (face shield or goggles), gloves, and gown.
COVID-19 WHO Guidance: Management of suspected cases

Cleaning and disinfection

- **At the airport**

- Service providers are trained in preparation, handling and application, and storage of products

- Service providers wear PPEs

- Surfaces cleaned with detergent, followed by disinfectant and rinsed with clear water

- Surfaces wiped if soiled with respiratory secretions or other body fluids

- Contaminated items handled appropriately to mitigate the risk of contamination

- Ventilation systems kept running While the airplane is cleaned
ICAO CART TAKE-OFF Guidance

- **Public Education**: States and stakeholders must work together.
- **Routine Sanitation**: All areas with potential for human contact and transmission. In accordance with the protocols of the relevant health authorities.
- **Health Screening**: Generally applicable risk mitigation measures. Pre-flight and post-flight self declarations. Include temperature measurement and visual observation conducted by health professionals.
- **Contact Tracing**: Methods for the collection of contact information. Passenger, Crew, Employee.
- **Health Declarations**: Self-declarations and Electronic tools should be encouraged to avoid paper forms.
System approach

National level

Multi Stakeholders

WHO/IHR

Airport

Aircraft

ANSP

CARGO

CREW & Ground staff

System thinking
Challenges & Lessons Learnt

• Risk Communication at airports: Outsourced private company
• Digital contact tracing
• Impact on non-COVID health services
• Large scale testing
• Exhaustion and fatigue of the frontline health workers including the involved staff at airports
• Public—Private partnership
• Pandemic fatigue among the population, resulting in low adherence to public health measures
• National coordination, multisectoral collaboration
• Hospital capacities, ICUs
• National production of facial masks, sanitizer products and ventilators
THE RIGHT BALANCE

Maximum public health security

Minimum interference with international transport and trade
IN CONCLUSION

Ministry of Health / CAA

Airport Heath Screening + PH Measures

Synergistic coordination (Safety, Security, Emergency Planning)

Relevant Stakeholders (public sector) Agriculture, Customs

Relevant stakeholders (private sector) Airlines, Handlers
THANK YOU