



Norwegian Ministry
of Transport

Support to aircraft accident victims and their families; what should the standard be in a new Norwegian air accident plan?

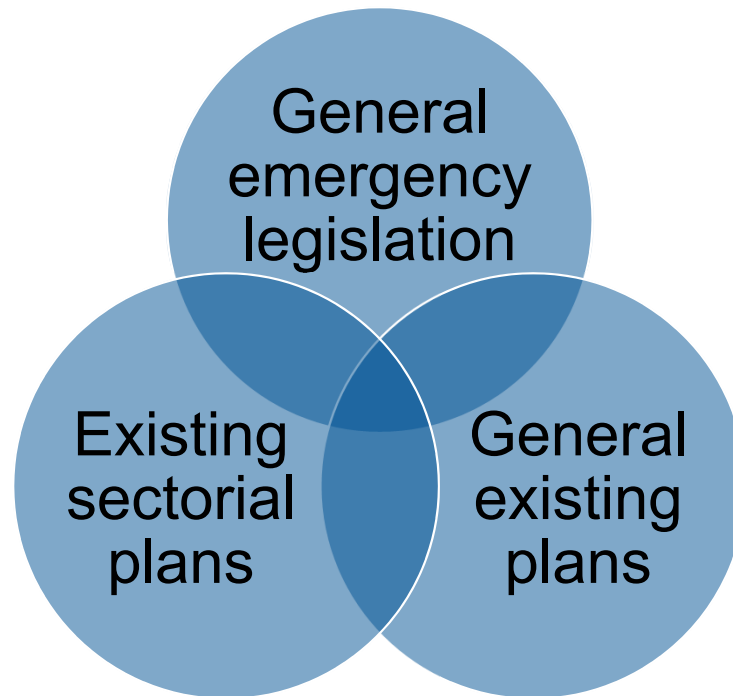
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Milano, 20 February 2023

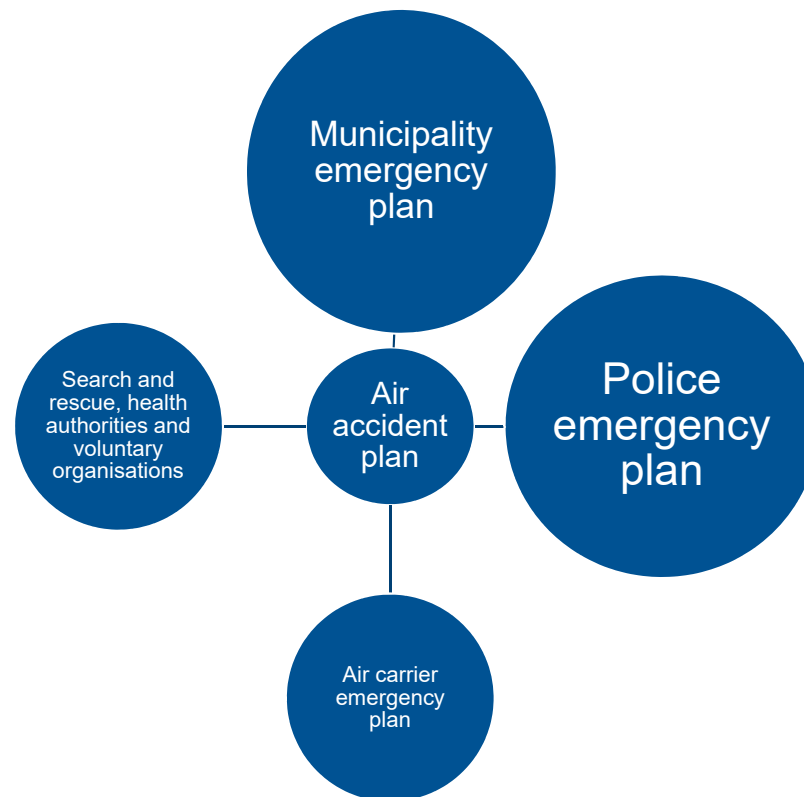


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Interaction with pre-existing legislation and plans



Place for an air accident plan?



Structure of the draft national air accident plan – how to fit in the assistance requirements?

1. Introduction
2. Stakeholders – their core responsibility and role
3. State requirements to airline accident plans; assistance to victims and their families
4. Information – types, addressees, information security
5. Communication
6. Managing the accident step by step – a practical script in 17 steps
7. Evaluation and revision of the plan
8. Annexes



Right ambition for airline accident plan

Considerations to be taken:

- The need of the passengers and their families
- The airline's ability to carry the responsibility
- Competition between airlines governed by Norwegian requirements and other airlines
- Norwegian authorities ability to enforce the requirements towards foreign carriers
- Legal basis for the airline's responsibility
- Relation to the Montreal Convention 1999 (MC 99)



Draft requirements for airline accident plan:

1. Free telephone number to be used for families and to staff this operation
2. Local representatives for the airlines on airports should be prepared to handle the demanding situation
3. Notify the families that the accident has occurred and contact information to police and family assistance centre
4. Duty to cooperate with the police and the municipality with practical and psychological assistance to the families
5. Duty to help and finance family members who want to visit the site and reasonable accommodation



Draft requirements (cont.):

6. Duty to take care of the victims' and families' immediate economic needs – MC 99 Article 28 on advance payments
7. Duty to consult the family regarding treatment of passengers' possessions – with recommendation for a procedure
8. Duty to store possessions for 18 months
9. Duty to consult family regarding possible construction of memorial
10. Clarify that paying and non-paying (“gratuitous”) passenger should be treated equally
11. Definition of “family” – “culturally flexible”?



Geographical and substantive scope

1. Domestic accidents – independent of cause

- Flights between two airports within Norway
- Flights departing or ending in Norway
- Overflight through territorial air space + adjacent air space over sea

2. Accidents abroad with Norwegian Air Carrier

3. Accident abroad – foreign carrier – many Norwegians affected



The draft procedure we have followed so far

1. The work is initiated and lead by the Ministry of Transport
2. Organize a six hours desk top discussion exercise with central stake holders
3. Method: To expose important stakeholders to what we considered a core scenario
4. Purpose: To identify to what extent existing general national legislation and plans on emergencies meet the specific needs of air accidents – and in particular assistance to victims and their families

