



The regional workshop on assistance to aircraft accident victims and their families (*ECAC_ EURNAT, Milan , 20 February 2023*)

Documents to be shared :

- 1. Decree No. 2-12-754 of April 29, 2013 relating to the aerodrome emergency plan***
- 2. The emergency plan for Mohamed V International Airport /Casablanca***
- 3. The approved page of the Emergency plan (Marrakech airport)***
- 4. The training programs***
- 5. The assessment checklist***



Question 1:



Has your State established legislation, regulations and/or policies in support of assistance to aircraft accident victims and their families?

✓ *Decree No. 2-12-754 published on 29 April 2013*

□ Article 3 :

An emergency plan must be established by the airport authority according to the air operations and other activities for which it is used.

The purpose of this plan is to ensure the coordination of the measures to be taken in an emergency situation at the aerodrome, in order to limit the effects of this situation, **in particular with regard to the saving of human lives**, as well as the maintenance operational safety and the return to normal flight operations.



Question 1:



Has your State established legislation, **regulations** and/or policies in support of assistance to aircraft accident victims and their families?

Article 5:

The aerodrome emergency plan must indicate:

- *Aircraft accident occurring at the airport;*
- *Aircraft accident occurring outside the airport ;*
- *Etc.....*

The standard framework for drawing up an aerodrome emergency plan is set out in appendix 1 of the decree including the item :

« Relations with the media and the psychological care of the families of the victims””,



Question 1:



Has your State established legislation, **regulations** and/or policies in support of assistance to aircraft accident victims and their families?

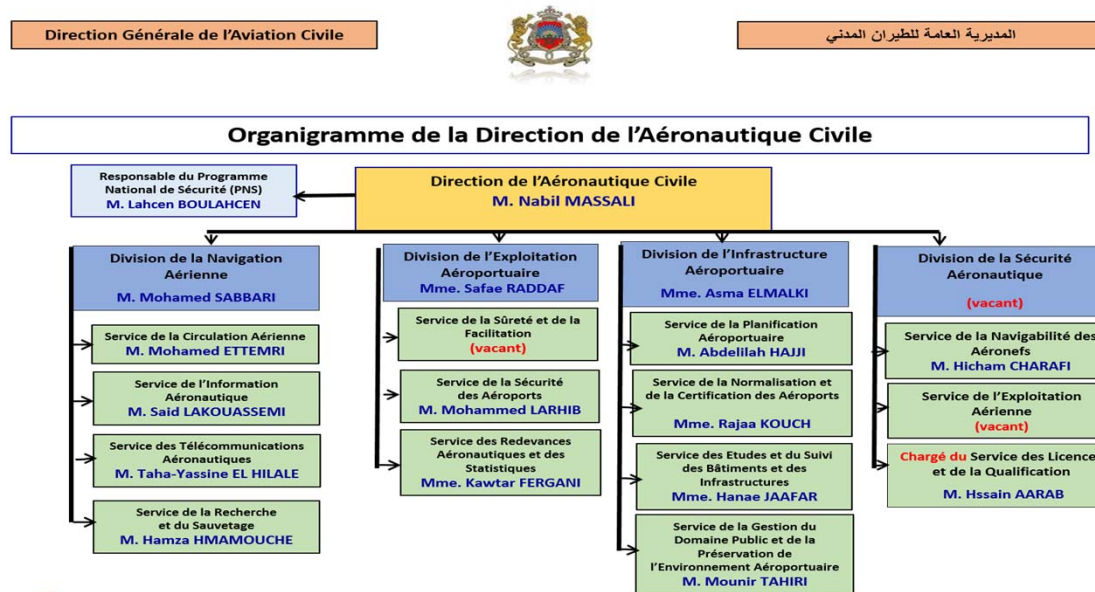
Article 5:

- ❖ All state departments involved in the emergency situation and the persons to be informed in case;
- ❖ The methods of communication between the departments concerned;
- ❖ The responsibilities for each department involved;
- ❖ The details of the intervention of all the stakeholders concerned;
- ❖ The efficient transition between normal situation to emergency operations;
- ❖ A grid plan of the aerodrome and its immediate surroundings

Question 2 :

Has an organizational structure been established at the State level depicting the authorities with functions related to the oversight/supervision of assistance to aircraft accident victims and their families?

Department in charge of implementing the provisions of appendix 09 and 14





Question 2:

Has an **organizational structure** been established at the **State level depicting** the authorities with functions related to **the oversight/supervision** of assistance to aircraft accident victims and their families?

Article 12:

The aerodrome emergency plan must be tested by organizing three types of exercises:

- 1. General exercise;*
- 2. Partial exercise;*
- 3. Indoor exercise.*

*The department in charge of evaluation (DEA/DAC) the emergency plan, in coordination with all the stakeholders, the general exercise should be done at least every **two (2) years** in one of the aerodromes open to international air traffic*



Question 3 :



Has each authority in charge of the oversight/supervision of air and aerodrome family assistance plans established and implemented a training policy and a training programme for its personnel?

The management training program has established by the **aerodrome authorities** and the implementation is provided for all concerned staff including the CAA personnel. The training program divided :

Part1 : Concept of Crisis management

Part2 : Crisis management plan

Part 3 : Crisis management team

✓ Including the victims and families assistance

Location: Mohammed V Academy of Civil Aviation / MedV Airport

However, The regulations in force do not require neither the establishment nor the approval training program for its personnel



Question 4 :



Has your State provided appropriate facilities, comprehensive and up-to-date technical guidance material and procedures, tools and equipment, and transportation means to the personnel to enable them to perform their oversight/supervision of air and aerodrome family assistance plans?

Human and material resources and guidance material:

In order to perform the supervision of aerodrome emergency plans including the family assistance, the CAA provide appropriate facilities to the personnels, such as:

- ✓ *Cares of transport;*
- ✓ *Communication tools and equipment: Phones , PCs ,,,*
- ✓ *Manuals, procedures and checklists etc,,,*



Question 5 :



Does your State, and if yes how, **approve** family assistance plans developed by the air operators and aerodrome operators in your State?

Article 3:

*An emergency plan must be established by **the airport authority according** to the air operations and other activities for which it is used. The purpose of this plan is to ensure the coordination of the measures to be taken in an emergency situation at the aerodrome, with a view to limiting the effects of this situation, **in particular with regard to the saving of human lives**, as well as the maintenance operational safety and the return to normal flight operations*

- ✓ The emergency plan must be approved by CAA. _ Morocco



Question 5 :



Does your State, and if yes how, **approve** family assistance plans developed by the air operators and aerodrome operators in your State?

The mixed aerodrome:

The airport authority must establish the emergency plan **relating to the mixed aerodrome in consultation** with, in particular, the command / Head of of the air base and submitted to the **approval** by the Royal Air Forces first and after that it will be approved by Moroccan CAA,

However, the regulation in force do not require the family assistance plan for the air operators.



Question 6 :



Has your State established a documented process to take appropriate actions, up to and including enforcement measures, to resolve identified deficiencies in the delivery of assistance to aircraft accident victims and their families?

TBD



Question 7:



Has your State used lessons learned from the past (e.g. “DO’s and DONT’s”) to update/strengthen parts of its system regarding air operators and aerodrome operators’ family assistance plans, and the oversight by the State authorities

At the end of each exercise, a debriefing is carried out to draw the necessary lessons from what worked and what did not work properly, Also a report on the progress of the actions and drawn up by the CAA personnels transmitted to all the parties concerned to review its procedures in order to enhance the level of coordination, if necessary, the aerodromes authorities should review in order to improve and update its emergency plan and submit it again to Moroccan CAA for approval.

Annex: Checklist used for evaluation of the emergency plan



Summarizing

Questions	Aerodrome family assistance plan (Aerodrome emergency plan)	Air opertaor family assistance plan	Observations
Q1 : Legislation, regulations and/or policies in support of assistance to aircraft accident victims and their families?	Yes	NIL	Only for the aerodromes Not for the air operators
Q2:Organizational structure at the State level	YES	YES	Aerodrome Operations Departement
Q3 : Training policy and a <u>training</u> programme for CAA personnel	YES (provided by	YES (provided by	No regulations for CAA personnels



Summarizing

Aerodrome family assistance plan (Aerodrome emergency plan)	Air operator family assistance plan	Observations	Aerodrome family assistance plan (Aerodrome emergency plan)
Q4: Technical guidance material and procedures, tools and equipment	YES	YES	
Q5 : Approved family assistance plans developed by the air operators and aerodrome operators	YES	NO	Established by air operators and aerodrome authorities
Q6 : Process to take appropriate actions, up to and including enforcement measures, to resolve identified deficiencies	YES/NO	NO	In order to improve de coordination and enhanced the efficiency
Q7 : Use lessons learned from the past	YES	YES	Up dated after each assesement performed during each execices



Thanks