Portuguese CAA priorities in the area of Facilitation 2014
Development of the Nacional Facilitation Programme and
Assistance to Passengers with reduced mobility (PRM)

Teresa Antunes
INAC, I.P. (PORTUGAL)
Priorities in the area of Facilitation 2014
Priorities in the area of Facilitation 2014

LEGAL FRAMEWORK:

- **Annex 9** to the Convention on International Civil Aviation – Chapter 8 – G & H.

- **Decreto-Lei n.º 145/2007**, 27th April (INAC’s statutory duties)

  INAC, I.P. is the Portuguese Civil Aviation Authority
Priorities in the area of Facilitation 2014

PRIORITIES FOR 2014:

- Approval of the National Facilitation Programme; and
- Improvement of the quality standards regarding the assistance to PRMs
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I - THE NATIONAL FACILITATION PROGRAMME

Standard 8-17 (Annex 9, Chapter 8, G)

*Each Contracting State shall establish a national air transport facilitation programme based on the facilitation requirements of the Convention and of Annex 9 there to.*
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I - THE NATIONAL FACILITATION PROGRAMME

Main objective (Standard 8.18):

- simplify procedures and speed up the dispatches relating to arrivals, transit and departure of aircraft, crews, passengers, baggage, mail, cargo and supplies;
- eliminating unnecessary obstacles and delays at international airports in the country;
- ensure so far as possible, controls and security procedures cause minimal interference or delays in Civil Aviation activities, provided they do not compromise the effectiveness of such controls and procedures.
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I - THE NATIONAL FACILITATION PROGRAMME

Key points:

- Coordination
- Definition of responsibilities
- Avoid any unnecessary delays
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I - THE NATIONAL FACILITATION PROGRAMME

Standard 8-19 (Annex 9)

Each Contracting State shall establish a National Air Transport Facilitation Committee, and Airport Facilitation Committees as required, or similar coordinating bodies, for the purpose of coordinating facilitation activities between departments, agencies, and other organizations of the State concerned with, or responsible for, various aspects of international civil aviation as well as with airport and aircraft operators.
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I - THE NATIONAL FACILITATION PROGRAMME

Comissão Nacional de Facilitação e Segurança (Comissão Nacional FAL/SEC)

The Facilitation and Security Committee was set up in 1998, by the Decreto-Lei n.º 322/98, 28th October
Priorities in the area of Facilitation 2014

I - THE NATIONAL FACILITATION PROGRAMME

Models:

- The Facilitation Manual (ICAO)
- Doc 30, Part I, Annex 1-A – ECAC Model of a National Civil Aviation Facilitation Programme
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I - THE NATIONAL FACILITATION PROGRAMME

Current situation:

FAL/SEC Bureau ➔ Legal Department ➔ STAKEHOLDERS ➔ STAKEHOLDERS

Legal Department/FAL/SEC Bureau ➔ STAKEHOLDERS

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I - THE NATIONAL FACILITATION PROGRAMME

Major difficulties & challenges:

- Matching the two documents (Facilitation Manual & ECAC Model)
- Incorporate the inputs
- Meeting the deadlines

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assistance to PRMs
II – ASSISTANCE TO PRMs

Annex 9, Chapter 8, H
Facilitation of the transport of persons with disabilities

8.22 Recommended Practice
When travelling, persons with disabilities should be provided with special assistance in order to ensure that they receive services customarily available to the general public. Assistance should be provided in a manner that respects the dignity of the individual.
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II – ASSISTANCE TO PRMs

Annex 9, Chapter 8, H
Facilitation of the transport of persons with disabilities

- Access to airports
  
  8.27 Recommended Practice  Contracting States shall take the necessary steps to ensure that airport facilities and services are adapted to the needs of persons with disabilities.

- Access to air services
  
  8.34 Recommended Practice  Contracting States shall take the necessary steps to ensure that persons with disabilities have equivalent access to air services.
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II – ASSISTANCE TO PRMs

Additional legislation:
Portugal, as a EU Member State, must comply also with:

- Regulation (EC) n.º 1107/2006, 5 July, and
- Doc 30, Part I, Section 5 (ECAC)
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II – ASSISTANCE TO PRMs

State of implementation:

- A standardized system in place
- Good levels of compliance with ICAO, ECAC and EU legislation
- In general, adequacy of the systems and procedures
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II – ASSISTANCE TO PRMs

2014 enforcement activities:

- Approval of short checklists for using in Facilitation & Security inspections
- Regular meetings with associations representing PRMs and Operators
- Monitoring complaints on a half-yearly basis (air carriers & airports managing bodies)
- Promoting awareness (disclosure of information; accessible information on the website)
Priorities in the area of Facilitation 2014

II – ASSISTANCE TO PRMs

Impact on 2015:

- Implementation of quality control activities (airports & air carriers)
- Workshop on PRMs’ assistance
- Improvement of contacts with relevant stakeholders
- Disclosure and promotion of best practices
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Thank you!

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