

Israel main messages/lessons learned

1. We are no longer in a beginning of a crisis, but in a shift process to management of a continuing crisis.
2. There is an increasing pressure of the industry to have regulatory reliefs in order to enable the maintenance of a minimum level of activity. We consider the existence of SMS as one of the most important factors when analyzing petitions for exemptions.
3. Due to the spread of the COVID-19, the global environment is changing very rapidly with regards to entry limitations of flights and passengers, and decisions shall be made on a daily basis in order to support states needs and industry needs, including unusual flight operations. This situation requires access to an up to date information, high level of coordination with the industry and continuous processes of safety risk assessments.
4. Due to an increasing pressure from the industry, rapid changing environment and unusual operations - regulators have, even more than routine times, a critical role in safety management. Our position, as regulators, out of the "operational arena", enables us to analyze the situation more objectively and provide more balanced solutions.

Short and long term needs of States and the aviation industry

1. **Compensation and reimbursement** – we would like to have the forum view/approach regarding states policy with respect to reimbursement of flight tickets which were cancelled by the airlines, since this issue might have a critical impact on airlines financial liquidation and might even cause to a bankruptcy of many of them.
2. **Market forecast** – we would like to have the forum view regarding their assessment for the date of recovery of the European aviation market to the same point of January 2020 and what they consider to be the most critical factors that can accelerate the recovery process.
3. **Availability of FSTDs** - We assume that during the recovery processes of airlines and the need to provide commercial pilots with appropriate recurrent training, one of the bottlenecks might be the availability of Flight Simulators Training Devices of which many airlines use for their training. We would like to have the forum views and ideas how this issue could be managed in coordinated manner.