Public Health & Safety Readiness Accreditation

Preparedness for future Disruptive Health Events

ACI
WORLD
AIRPORTS COUNCIL INTERNATIONAL

The Accreditation includes:

- Assessment of the airport's readiness to manage future public health and safety disruptive events according to a strong crisis management plan

- Gap Analysis and Recommendations to identify areas of improvement and mitigate risk factors

- Updates and light reviews during the accredited period, leading to a cycle of continues improvement

- Certificate and industry exposure/recognition

Background

- At the early stage of the pandemic, ACI created the Airport Health Accreditation to allow airports showcase their implementation of health measures to keep passengers safe and their alignment to ICAO CART

- Program was supported by ICAO.

- At the peak of the crisis, 433 airports were participating and over 400 were accredited. 70 of them were African airports.

- ACI Fund also contributed by partly funding the participation of African airports

- AHA was aiming at providing guidance for the implementation of reactive measures.
- In September 2022, we proposed to our members to begin transitioning into PHSR
- January 2023, we stopped registrations to AHA and only remaining 12-month accreditations are still ongoing.
- So far, 55 airports worldwide are participating, 12 airports in Africa

Background

- Industry discussions are considering amending ICAO Document 9137-AN/898 Part 7, to include Health disruptive event planning as part of the Emergency Response Plan

- ACI supports long-term sustainable planning to allow airports to be well-equipped in the face of uncertainty.

- After learning from the COVID-19 pandemic and its impact on aviation, Airports need to ensure that their measures and operations are prepared to face unforeseen health-related crises.

- The Public Health & Safety Readiness Accreditation (PHSRA) considers all passenger areas and processes, enabling airports to align their own measures and processes with ICAO guidelines, WHO recommendations, and ACI best practices to ensure business continuity during a health-related crisis

Benefits:

- **Helps airports keep track and meet regulations / recommended practices**– includes ACI, ICAO, and other industry best practices on public health for airports and their stakeholders

- **Protect Revenue** – mitigating the risk of airports' business disruption

- **Reduces costs** – avoiding double work or wasting resources due to the implementation of inefficient health measures

- **Provides assurance** – assessment and recommendations are performed by independent subject matter experts

- **Improves reputation** – Showcases airports' proactive approach to protecting their employees and passengers

Accreditation Process:

Airport Requests/Renews Accreditation

email request to ACI World or ACI Regions

Airport performs self-assessment

Airport submits a comprehensive questionnaire and supporting evidence

Online validation interview

ACI conducts an online interview to talk through the information submitted

Accreditation / recommendations

Accreditation is awarded or tailored recommendations are made considering the constrains of each airport

Ongoing Review

ACI provides updates and perform light reviews.
Airports submit regular self-assessments

Assessment & Questionnaire

- Assessment will focus on a proactive methodology while ensuring a systematic management approach for the continuity of the business.

- The Questionnaire is based on the following components:

  - **Preparation:** What is in place right now? Good framework for setting efficient business continuity objectives?

  - **Practice:** Identification of critical infrastructure, operational impacts, alignment with Governmental agencies, and collaboration with partners and Stakeholders

  - **Improvement:** Critical review of Adequate Business Continuity Systems, risk evaluation, Compliance with applicable legal regulatory requirements

Accreditation scope

The accreditation covers the following areas:

- Public Health & Safety Assurance
  - PH&S Assurance Program in place
  - Corporate oversight and alignment with regulations
- People
  - Communication (to passenger, employees and stakeholders)
  - Rightsizing cleaning activities & schedules
- Business Continuity Management Planning
  - Development of a BCP
  - Risk management
  - Event simulation - inclusion into Emergency planning
- Coordination – Escalation/de-escalation
- Developing resilience / Terminal facilities
- Technology/Equipment & Material
- Continuous improvement
- Staff deployment and redeployment

Thank You

For additional information or requests please contact:

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