

## INTERNATIONAL CIVIL AVIATION ORGANIZATION

A UN SPECIALIZED AGENCY

ESAF/WACAF MET Competency standards for Aeronautical Meteorological Personnel

# Guidance to States on implementing the Competency Standards

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### **Contents**

- Guidance to States in implementing competency standards
- Factors on which customization of WMO competency framework depends
- Competency Assessment
- Competency Based Training



Benefits of a competency framework

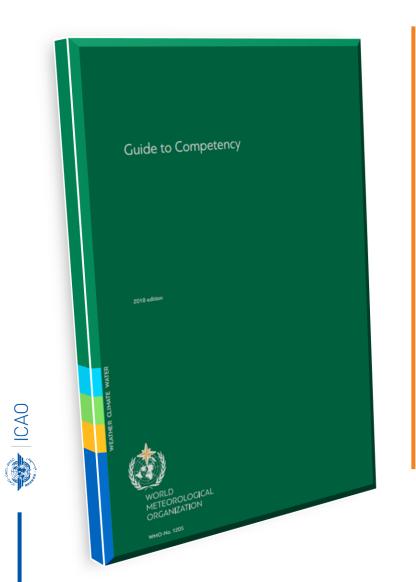


#### Guidance to States in implementing AMP Competencies<sub>4</sub> (WMO-n°205)



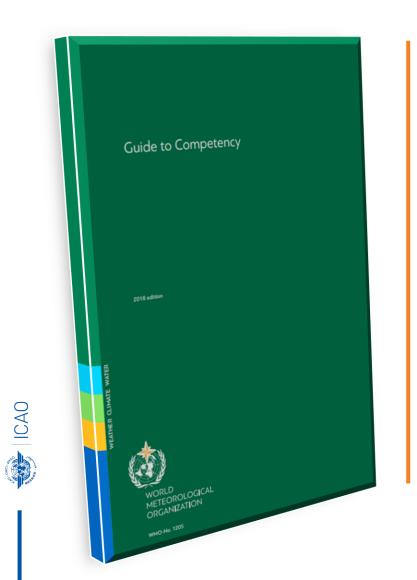
- When implementing AMP competencies,
- the second-level competencies and the performance criteria should first be reviewed and customized to meet specific circumstances,
- taking into account
  - institutional structures and responsibilities,
  - technology,
  - staffing,
  - service levels, and
  - weather phenomena that impact the country or area of responsibility.

## Guidance to States in implementing AMP Competencies (WMO-n°205)



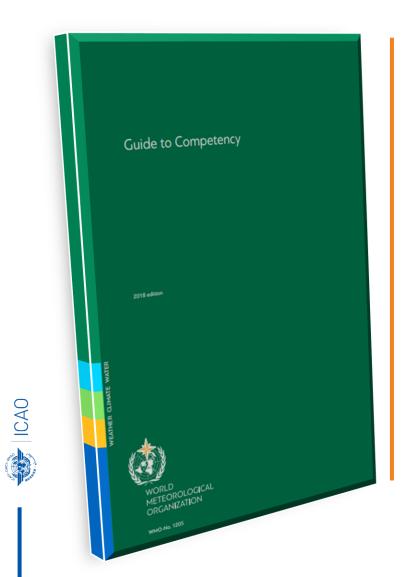
- The top-level competencies represent internationally agreed WMO regulations,
  - they are mandatory and should not be customized.
- The support of upper-level management is essential to
  - ensure the successful implementation and ongoing management of the competency framework.

## Guidance to States in implementing AMP Competencies (WMO-n°205)



- All the performance criteria and background skills and knowledge developed in WMO competency framework
  - may not be required.
  - Organizations may need to
    - elaborate on or add to the second level competency information or
    - remove some of the performance criteria.

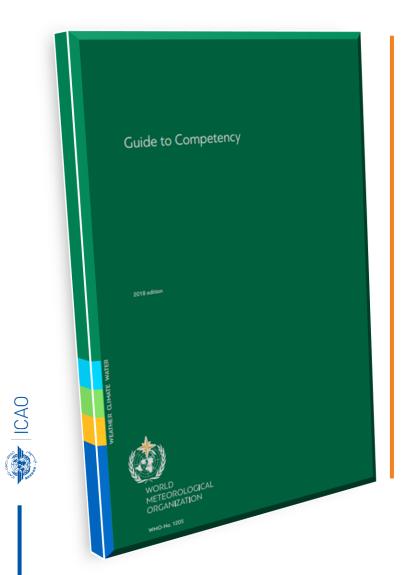
## Factors on which customization of WMO competency framework depends (WMO-n°205)



- The organization structure, which determines who in the organization must demonstrate competency;
  - Whether an individual or group needs to demonstrate competency over multiple service areas
    - (aviation, marine, public weather services);
  - Whether an individual or group performs
    - all the functions, some of the functions, or more than the functions described in the second-level competency information;

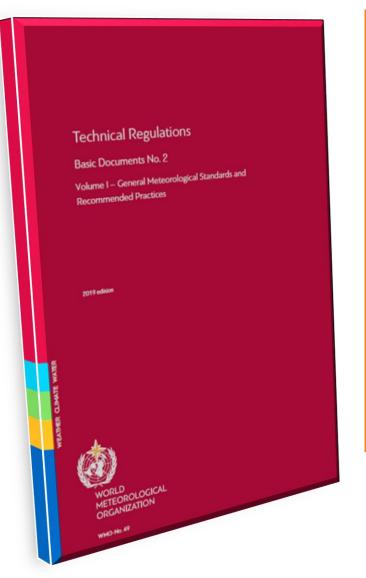
**Implementing Competency standards** 

## Factors on which customization of WMO competency framework depends (WMO-n°205)



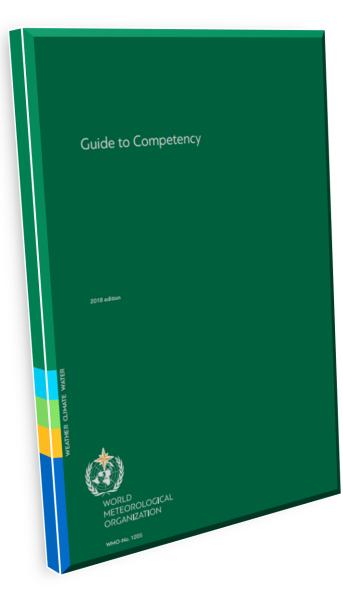
- Whether the competencies are internationally regulated or are recommended practices;
- What resources the organization possesses to manage a competency programme, including training, competency assessment and quality management.

### **Competency Assessment (WMO-n°49)**



- 1.1.5 Members should establish competency assessment procedures for different categories of operational personnel;
- competency assessments should be
  - repeated at regular intervals defined by the quality management practice of each Member.

### **Competency Assessment (WMO-n°1205)**

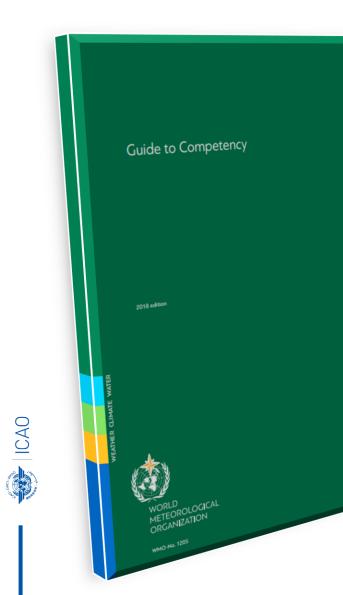


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- Competency assessment is conducted to determine if someone can perform the job to the level of skill and knowledge required.
- It is a critical element in implementing competency requirements.
- Competency assessment is required for competency frameworks that are internationally regulated (AMP for instance).
- It is a recommended practice for all other competency frameworks.

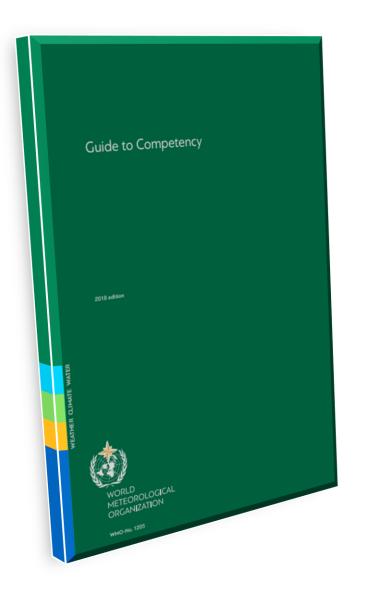
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### **Competency Assessment (WMO-n°1205)**



- Competency assessment should be conducted on a regular basis documented in the Organization's QMS.
- It is a critical element in implementing competency requirements.
- Competency assessment is required for competency frameworks that are internationally regulated (AMP for instance).
- It is a recommended practice for all other competency frameworks.

#### **Competency – Based Training (WMO-n°1205)**



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- Competency Based Training should be developped
- Its goal is to focus on specific competencies that an individual must attain or inhance.
- Evidence of change in behaviour and performance following a training should be looked at.

### **Benefits of a competency framework (WMO-n°1205)**

#### Implemention of a competency framework:

- Improves the quality of service provision by ensuring that personnel meet the defined performance criteria and knowledge required to provide these services;
- Promotes national and international consistency because personnel should be expected to perform at similar levels and have similar skills, whatever their country of service;
- Provides clear expectations by defining standards and measures for an individual and a team;
- Assists organizations in meeting their operational objectives;
- Provides a tool for evaluation by enabling organizations to perform a gap analysis between actual skills, knowledge and behaviours, and desired skills, knowledge and behaviours;



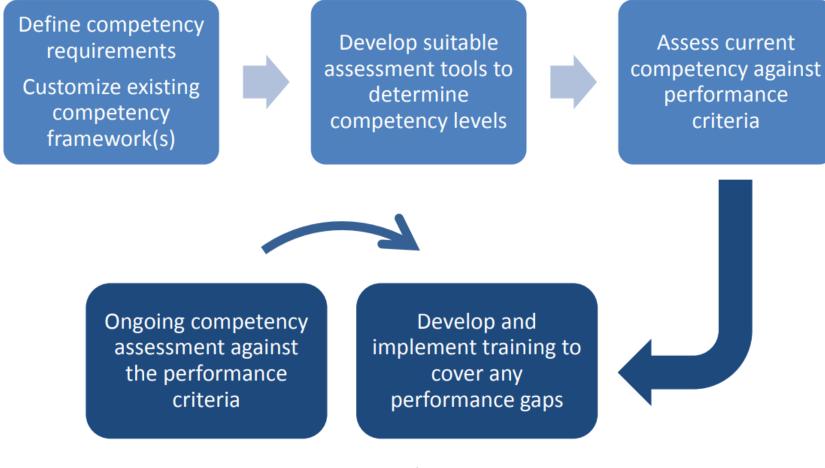
### **Benefits of a competency framework (WMO-n°1205)**

#### Implemention of a competency framework:

- Provides guidelines for coaches/mentors/managers on specific behaviours that need development;
- Enables effective, efficient and targeted training and development of resources;
- Allows organizations to determine their ongoing training needs through periodic assessment of individuals against the required competencies;
- Implementation of a competency framework enables organizations to understand where they are now and what will be required to get them to where they want to go;
- Provides a tool organizations can use to document their quality management process;
- Provides the individual with the motivational reassurance of their own competence to fulfil the role ......



#### **Ongoing competency process (WMO-n°1205)**





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#### References

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**Services for Aviation Moodle training portal** 



