



Civil Aviation
Authority of Zimbabwe

SETTING UP THE YEAR OF SECURITY CULTURE- ZIMBABWE'S EXPERIENCE

Joint Regional Security Culture Webinar

13 April 2021



Introduction

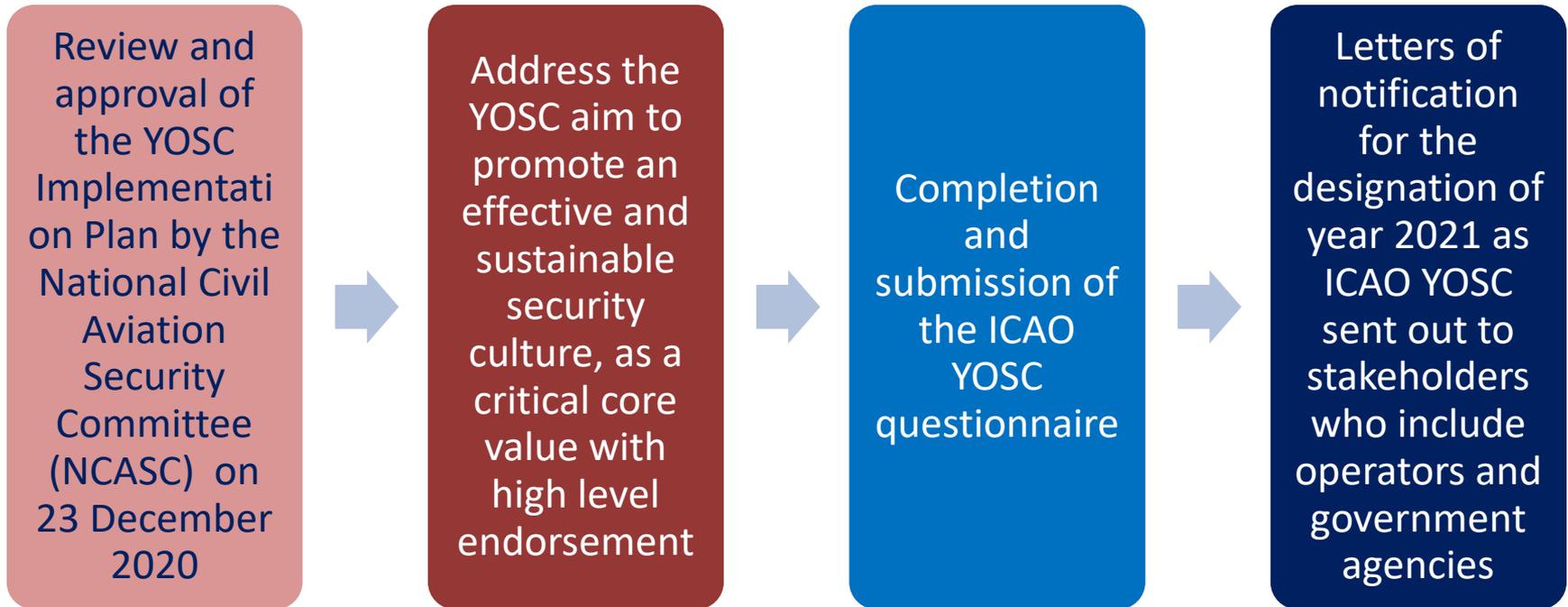
- Zimbabwe is here to briefly share its experience on the planning and implementation of the Year of Security Culture (YOSC) campaign.
- The designation by ICAO of 2021 as the year for the promotion of security culture in civil aviation operations is a historic initiative.
- The YOSC should go a long way in striking a balance between aviation security, safety, facilitation and the passenger experience.
- A strong security culture is very critical in the new normal where COVID- 19 has brought drastic changes to the way we do business.

YOSC Reference Framework

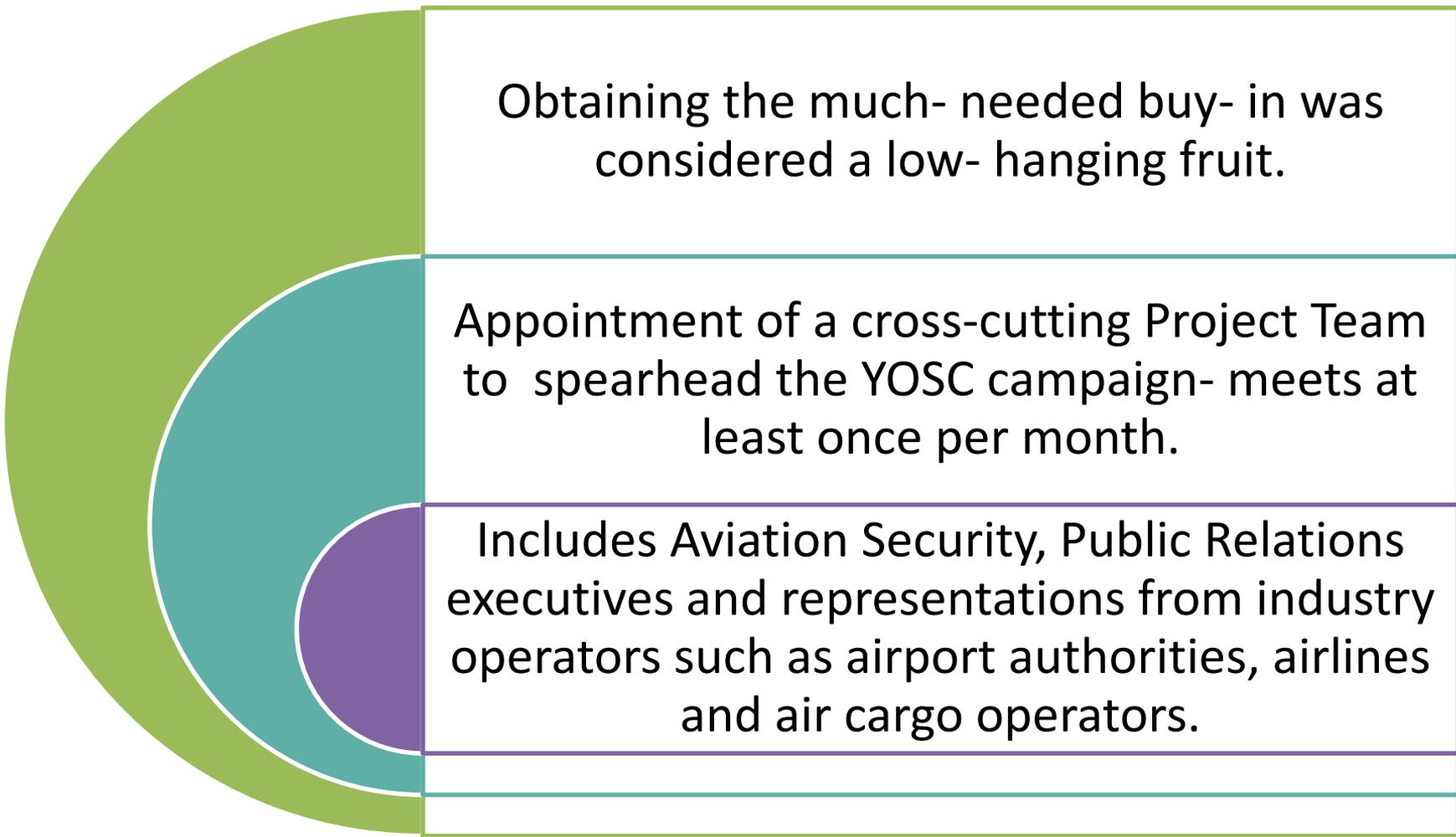
- Zimbabwe’s YOSC implementation plan was informed by international and regional guiding framework:

Reference Framework	Relevance to Security Culture
The UNSCR 2309 (2016)	Implores all organizations involved in civil aviation to take all the necessary steps to promote an effective security culture.
Resolution 40-11 of the 40th Assembly	Designated 2020 as the Year of Security Culture (YOSC) making security awareness and security culture a priority. Deferred to year 2021 due to the Coronavirus (COVID- 19) outbreak in year 2020.
ICAO GAsEP Priority Action:	Priority Action 2 seeks to develop security culture and human capability.
The African Aviation Security and Facilitation (AFI SECFAL) Plan of 2015	Seeks to provide the outreach and awareness campaign on aviation security and facilitation culture.
The Windhoek Declaration Targets	Amended to reflect that all African States must take appropriate actions to develop a strong security culture at all levels within the organizations by December 2023
ICAO Security Culture Starter Pack and Toolkit	YOSC principles, benefits, guidance, tools and other customizable resources

Preparatory Work



Preparatory Work (Contd)



Obtaining the much-needed buy-in was considered a low-hanging fruit.

Appointment of a cross-cutting Project Team to spearhead the YOSC campaign-meets at least once per month.

Includes Aviation Security, Public Relations executives and representations from industry operators such as airport authorities, airlines and air cargo operators.

Project Implementation Plan

A project implementation plan was developed to embed security consciousness and encourage personnel in the civil aviation industry to think and act in a security-conscious manner.

The plan clarifies the aims and vision of the campaign, including expected delivery milestones and timelines.

The risks identified with potential to negatively impact implementation includes the COVID-19 global pandemic.

Project Implementation Plan

The Campaign Package

- Official launch of the YOSC campaign by the Minister of Transport and Infrastructural Development
- Hold awareness training workshops to promote the ICAO YOSC initiatives
- Conduct security awareness training courses for airport staff on security culture
- Append the ICAO YOSC flier to e-mail signature blocks
- Make YOSC a permanent item on agendas for NCASC and other organizational meetings
- Publish YOSC contributions in the newsletters and other media
- Regular upload of material to promote YOSC on corporate websites
- Advise operators to post YOSC signage at airports and operator premises

Relaunch of Confidential Reporting System

The relaunch of the Aviation Security Confidential Reporting System (ASCRS) is meant to reignite and promote the practice of reporting suspicious activities which have a bearing on the implementation of the National Civil Aviation Security Programme (NCASP).

The ASCRS is a voluntary, non-punitive confidential reporting system. It seeks to enhance aviation security oversight through the collection of feedback on aviation security breaches and incidents that would otherwise not be reported through other channels or that may appear minor.

The ASCRS will allow others to learn from the reporter's experience and even lead to changes in security procedures and designs. Incident response and analysis shall be conducted and measures taken to avoid recurrence.



Monitoring YOSC Performance

- The performance of the YOSC campaign is monitored through:
 - ✓ Monthly update reports to the Director General.
 - ✓ Quarterly update reports to the NCASC.
 - ✓ Feedback from the industry through ASCRS and other reporting mechanisms.
 - ✓ Inspection results: a strong security culture entails a reduction of non-compliances with security standards.
 - ✓ Increased reporting of security incidents by operators and staff.

Conclusion

- This is how Zimbabwe planned to put in place a robust security culture capable of raising the profile of aviation security.
- We shall also continue to learn from the articles and material from ICAO and other Member States.
- We are determined to make the YOSC a success not only in 2021 but for years beyond.

Security is Everyone's Business.