



# **ICAO-2021-THE YEAR OF SECURITY CULTURE**

## **Regional Organizations – Security Culture Assistance**

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# 2021 | THE YEAR OF SECURITY CULTURE

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# What is Security Culture

- ❑ **Security culture** is a set of norms, beliefs, values, attitudes and assumptions that are inherent in the daily operation of an organization and are reflected by the actions and behaviours of all entities and personnel within the organization.
- ❑ Therefore, Security is everyone's responsibility - from the ground up (i.e bottom-up).



# ICAO-2021 -The Year of Security Culture

- ❑ ICAO-YOSC seeks to encourage and facilitate the enhancement of security behaviours and practices focusing on the principle that “Security is everyone’s responsibility”.
- ❑ This means that everyone within an organization regardless of their positions has a role to play to contribute to security culture and to enhance security culture behaviour.



# ICAO-2021 -The Year of Security Culture

- ❑ This is in line with UNSCR-2309(2016) where by the UN Security Council noted the importance of promoting an effective security culture within all organizations involved in civil aviation operations.
- ❑ It is also worth noting that developing security culture and human capability is one of the five pillars of GASeP.



# Regional Security Culture Activities

## Training/Workshops/Seminars

- Develop specific useful knowledge, skills and techniques about security culture
- Prepare people to carry-out pre-determined tasks in a well defined job context in aviation security
- Bring about change in attitudes of staff towards respecting and following security requirements and procedures as applied in civil aviation security.



# Regional Security Culture Activities

- ❑ **Financing of security activities** that supports the enhancement of security culture by providing sufficient finances to support security activities
- ❑ **Stakeholders engagement** in all matters related to AVSEC. i.e development of national programmes/regulations. This create sense of ownership and enhance effectiveness thereby promoting security culture.



# Regional Security Culture Activities

- ❑ **States-coordinate televised/radio programmes and printed leaflets** with the objectives of highlighting travellers obligations and the general public obligations while they are in the airport environment. e.g the importance of reporting suspicious behaviour or activities etc.
- ❑ **Voluntary reporting-** establishment of credible confidential reporting system and ensure effective implementation.



# Regional Security Culture Activities

## Stakeholders engagement

Stakeholders engagement creates a sense of ownership thereby creating the feelings and obligations to implement national requirements. Stakeholders get informed about their security obligations hence improve security culture.

Continuous awareness training

Enforcement of security breaches

Reduces frictions among AVSEC stakeholders



# Regional Security Culture Activities

## Airport Activities

- Awareness seminars when issuing airport passes (e.g the need to know do's and don'ts i.e importance of displaying airport passes and challenging those who don't);
- Security displays both digital and printed materials (leaflets);
- Public address system if well utilised contributes greatly to promoting security culture;
- Security tests- tests the effectiveness of the security system in preventing AUI. Those tested become mindful and increases security vigilance while at work.



# Security culture assistance available to Airports and States in the region

- Coordination of training/workshop and seminars that contribute to promote security culture;
- Develop harmonised TGMs that will assist to promoting security culture in the region;
- Carryout technical mission to assess the level of security culture in partner States. This can be done off site (self assessment) or onsite evaluation.



# Conclusion

- ❑ Developing and sustaining an effective security culture is an essential component of a protective security regime and helps mitigate against a range of threats that could cause physical, reputational or financial damage to the aviation industry.
  
- ❑ The benefits of an effective security culture include;
  - ❑ A workforce that are more likely to be engaged with, and take responsibility for, security issues



# Conclusion

- Increased compliance with protective security measures
- Reduced risk of insider incidents
- Awareness of the most relevant security threats
- Employees are more likely to think and act in a security conscious manner
- In order to cultivate security culture, States should embed an effective security culture in civil aviation systems where security should be seen as a collective responsibility shared by everyone in an organisation.



Thank You

