Security And Facilitation

• PRESENTED BY:

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• Seamless flow of passengers, baggage, cargo and mail in safe and secure manner
Smooth Facilitation

• Requires a high level of interaction and coordination with airport partners and stakeholders.

• This should not compromise safety and security.
Threats to Smooth Facilitation

- Evolving security threats - require more stringent screening.

Result:
- Dissatisfied passengers, longer queues and delays.
- Greater cost to the airport, airlines and passengers.
The KIA Experience
Departure Procedures

PRE SECURITY SCREENING AT MAIN ENTRANCE

PLANT QUARANTINE / VETERINARY

PROFILING PRIOR TO CHECK IN
Confirmation and verification of travel documents

Airline Profiling

Processing of Baggage at the makeup area

Check-in
(Seat allocation → Baggage Check-in → Issuance of boarding pass)

Boarding pass authentication

Embarkation
The KIA Experience
Arrival Procedures

Disembarkation

Port Health Screening

Veterinary/Plant Quarantine Screening

Baggage Claim

Passport Control

Customs Declaration & Screening

Narcotics Screening

Customs

Baggage / Passenger Reconciliation
SECURITY ↔ FACILITATION
Finding a Balance Cont.

• Automation and Mechanization of processes and procedures.

• Merging redundant activities into a single procedure.
<table>
<thead>
<tr>
<th>Security</th>
<th>Check-in</th>
<th>Expand pre-departure checks by government (→During check-in, biographic data of passenger and travel itinerary are transmitted to Immigration agency and the agency respond Authority to Carry (ATC) after background checks on the passenger)</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>Transfer</td>
<td>Develop automated transfer system to register passengers information</td>
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<tr>
<td></td>
<td>Departure</td>
<td>Develop automated boarding system for inspection and verification of passenger's passport/biometric data (→Passenger information captured by the above equipment is transmitted to Immigration agency for the last check on traveler’s departure.)</td>
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<tr>
<td>Area</td>
<td>Procedure</td>
<td>Activities</td>
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<td><strong>Facilitation</strong></td>
<td>Check-in</td>
<td>Develop automated equipment for determining passenger’s travel document checks to access security restricted area and departure passport control simultaneously with passport information only. (e-gates for departure) (→it helps expand the use of mobile and web check-in due to obviating boarding pass checks)</td>
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<td>Travel Document Checks</td>
<td>• Develop the above system for use by e-passport holders without any identity enrollment</td>
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<td>Departure Passport Control</td>
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<td></td>
<td>Arrival Processing</td>
<td>Develop automated immigration processing system for use by holders of e-passports without the need for prior registration</td>
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<td>Quarantine</td>
<td>Integrate quarantine functions into automated arrival processing system • Quarantine questionnaire issued only for passengers disembarking from flights originating from known epidemic zones. • Detect passengers with unusually high temperatures with heat-sensitive cameras attached to the above system</td>
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<tr>
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<td>Customs Declaration</td>
<td>Integrated customs functions into the above automated arrival processing system</td>
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</tbody>
</table>
As the security threats in the industry becomes more complicated so does the demand for better customer service by the passenger.

Without the passenger the industry has no sustainable business.

Industry must strive at all times to find balance between facilitation and security at all times.