



International Civil Aviation Organization

**SIXTEENTH MEETING OF THE
COMMUNICATIONS/NAVIGATION/SURVEILLANCE AND
METEOROLOGY SUB-GROUP (CNS/MET SG/16) OF APANPIRG**

Bangkok, Thailand, 23 – 27 July 2011

Agenda Item 8: World Area Forecast System (WAFS)

3) ISCS/WIFS & SADIS/SADIS Secure ftp

WAFS INTERNET FILE SERVICE (WIFS) AND CURRENT DEVELOPMENTS

(Presented by the United States of America – WIFS Provider State)

SUMMARY

This information paper highlights the WIFS OPMET performance over the past year, and how States can contact the WIFS Help desk to ensure that their data is being routed successfully to WIFS.

This paper relates to –

Strategic Objectives:

A: Safety - *Enhance global civil aviation safety*

Global Plan Initiatives:

GPI-9 Situational awareness

GPI-16 Decision support systems and alerting systems

GPI-19 Meteorological Systems

1. INTRODUCTION

1.1 With the termination of ISCS, the WIFS Provider State wants to assure the group that it is committed to meet the requirements of the SADIS User Guide (SUG) Annex 1 on the provision of OPMET data (METAR/TAF).

2.0 DISCUSSION

2.1 As of April 2012, a sample set of the availability of the WIFS OPMET data compared to SUG Annex 1 achieved about 96%. While the WIFS Provider State strives to be in compliance with the SUG Annex 1, missing reports or reports that are not available are due to external influences. Two possible causes are:

- Stations that report sporadically
- OPMET databanks updates or changes in routing that affects the WIFS ability to collect data

2.2 If a State notices its reports are missing, it should contact the WIFS Help Desk. The Help Desk will log the call and assign a tracking number for future reference, which allows the State to check on the resolution of the issue if it is not corrected in a reasonable time. The goal is to resolve the issue as soon as possible, but depending on the complexity of the issue, there could be a delay in resolution.

2.3 **To contact the WIFS Customer Support Desk, use the following e-mail address and phone number:**

Note 1.— E-mail: wifs.admin@noaa.gov

Note 2.— Phone: +1 877 280 2811

The WIFS Customer support desk is available to address issues Monday through Friday between the hours of 1300-2100UTC.

3. CONCLUSION

3.1 The WIFS Provider State goal is to continue to improve the OPMET availability in cooperation with the States.

4. ACTION BY THE MEETING

4.1 The meeting is invited to note the information contained in this paper.
