

**Request for Information on CRV project**  
**Question/answer 2**

**22 Sep. 14**

**Questions from vendor**

**Q1.Contract scheme**

Do you have any plan for contract scheme when we vendor contract with ICAO and its participants?  
e.g, Single contract with ICAO or Separate contract with each participant in each country.

**Q2.Billing operation**

Related to Q1 above, do you have any plan for billing operation when we vendor send invoice to customer(s).  
e.g, Invoice sent to one office like ICAO office or sent to be each participant's office in each country.

**Answers**

**A1:Contract scheme**

The plan is that the CRV Task Force under APANPIRG develops the requirements for the Sealed Tender process (request for proposals). Those requirements along with the final provisions of the selected Best and Final Offer will constitute the common provisions for the CRV services.

Based on this set of common provisions, each State/Organization will contract separately and directly with the selected common service provider.

At each State/Organization level, in the individual contract, there may be a need to refine some of the conditions and/or select options left open by the common provisions.

*As an example, a given State/Organization will select in its first contract such or such class of service for its data, and in a subsequent variation, subscribe to a new class of service for VoIP communications. While both classes of service would be specified by the common provisions inside the individual contract from the beginning, the first contract would use only one class, and the second one two classes.*

*Another example of refinement could be the local refinement of the interface between the common service provider and the ANSP. While general requirements would describe the interface in the common provisions, there would be a need to record in each individual contract the local configuration (physical/logical and arrangements (POC etc) for connection.*

Any input from vendors during the RFI process will be welcome on the contract scheme.

**A2 Billing operation**

Assuming that the Sealed Tender has been undertaken and has successfully awarded a common service provider, the awarded common service provider would be required through the common provisions of each individual contract to send invoices to all its customers on a separate basis, and under the said conditions. The control and payment of such invoices will be done by each customer.

The frequency and minimal content of any invoice may be addressed through the common provisions.

Any input from vendors during the RFI process will be welcome on the billing process.

While the contract management would be done by each customer, there may be a need to send also all invoices to a central group, called OOG (Operations Oversight Group) that would be constituted to oversee the regional performance of the common service provider (quality of all the service processes, performance/safety/security of services, monitoring of support effectiveness), plan changes and solve the issues of coordination among the different States/Organizations. The billing process would be part of the service processes monitored. If ever this need is confirmed, it would be addressed through requirements as part of the common provisions in the procurement process.