

**INTERNATIONAL CIVIL AVIATION ORGANIZATION**
**Third Meeting of APIRG Infrastructure and Information Management Sub Group (IIM/SG/3)  
(Virtual Meeting, 12-14 October 2020)**
**Agenda Item 04: Status of implementation of the AFI IIM regional projects**
***AIM Project.1: Assessment and development of QMS applied to AIM in AFI States***

*(Presented by Kenya)*

<b>SUMMARY</b>
<p>This paper presents updates on the progress made in the IIM/SG, AIM Project 1. The project was created with the aim of carrying out guidelines applicable to the quality management system in a digital/electronic AIM environment in the AFI Region, with the goal of having 60% of AFI states having implemented ISO standard 9001:2015 by December 2019.</p>
<p><b>Action by the meeting is in paragraph 3</b></p>
<p><b>REFERENCE(S):</b></p> <ul style="list-style-type: none"> <li>▪ APIRG/22 and RASG-AFI/5 Conclusion 1/05</li> <li>▪ APIRG 20 Report Appendix 4.4.8-E1</li> <li>▪ Appendix-A TO DP-7(A)</li> <li>▪ Appendix B TO DP7(A)</li> <li>▪ AFI PLAN QMS (Quality Management System) implementation</li> </ul>
<p><b>Related ICAO Strategic Objective(s):</b>  A-Safety  B-Air navigation capacity and efficiency  D-Economic development of Air transport</p>

**1. INTRODUCTION**

- 1.1. During the AFI PLAN seminar for assessment and development of Quality Management System (QMS) applied to AIM in AFI States (*13-15 August 2018 back to back with a workshop on assistance to AFI Region States to support Go-Team activities of assessment and development of QMS applied to AIM (16-17 August 2018)*) Kenya was chosen as the “Best practice” State for QMS implementation in AIM for the Region.
- 1.2. During the AFI steering committee meeting that was held in Kampala, Uganda on the 15th of May 2019, an approval was given for an AIM project to support States in the implementation of QMS in a digital/electronic AIM environment through the establishment of an AIM Go-Team for the AFI region”
- 1.3. The IIMSG3 meeting is to assess and identify implementation levels associated with quality management in AIM services in the AFI region and to draft an action plan.
- 1.4. Expert member States contributing to the project are Angola, Botswana, Senegal, Gambia, Nigeria, Tanzania, Mozambique, Ghana, Mali, South Africa, Uganda, ASECNA, IATA, and Kenya (the Project Team Coordinator (PTC))

**2. DISCUSSION**

### *Main discussions and outcomes of AIM Project I meetings and activities*

- 2.1. Kenya (the PTC) prepared a survey to establish the levels of compliance and implementation of AIM-QMS by issuing questionnaires to determine the implementation status of each State. (Appendix A). Out of the questionnaires sent out, a total of eight (8) responses were received from Kenya, Seychelles, Botswana, Zambia, South Africa, Senegal Tanzania and Ghana.
- 2.2. A Total of 21 member States (including 17 ASECNA states) indicated that they are ISO certified while 4 States indicated that they are not. However, the status of 23 member States is still unknown due to lack of responsiveness.
- 2.3. Seychelles indicated that they have already contracted an external company (already signed contract,) to develop their QMS. Botswana and Ghana indicated that they have not yet started the certification process while Zambia indicated that they are in stage one (1) of the certification process.
- 2.4. AFI States are encouraged to take advantage and/or support the AFI Plan project on the establishment of an AIM Go-Team in order to ensure effective implementation of properly organized QMS in the AFI Region. The States are also encouraged to develop detailed and time-bound AIM Implementation Action Plans, based on the AIM Go-Team recommendations, and facilitate the follow-up activities to be conducted by the Go-Team. This is in accordance with the APIRG 22 & RASG-AFI/5 conclusion 1/05 on implementation of AFI plan AIM Project 1.
- 2.5. The following countries had been selected for initial assistance in the implementation of AIM Go-Team activities:
  - ESAF: *Burundi, South Sudan, Lesotho, Mozambique, Swaziland, Djibouti*; and
  - WACAF: *Gambia, Sierra Leone, Guinea, Liberia, DRC, and Ghana*.
- 2.6. Project activities will be coordinated among project members mainly through teleconferences ( Go To Meeting application) to assess and give guidance applicable to the quality management system in a digital /electronic AIM environment in the AFI region. The AIM project 1 team will conduct a peer review on states that have indicated that they are ISO certified to ensure maintenance of the ISO certification

### *Challenges faced*

- 2.7. Non responsiveness from member States and emails bouncing back because of non-delivery. Getting focal points in all member States proved a challenge.
- 2.8. There was no evidence of certification provided by some member States who have confirmed implementation of QMS. However, some States gave the reference Numbers of their Certificates.
- 2.9. Member States are at different stages of QMS implementation, with some States not having started the process while in others, the implementation status is not known.
- 2.10. The ESAF Region lacks a Regional Officer Aeronautical Information Management (RO/AIM). ICAO is encouraged to consider the substantive filling of the post in ESAF for purposes of Programme Coordination, among other duties. It is noted that the same post has been advertised for Western and Central African States via Vacancy Notice 2020/23/P 101673.

### **3. ACTION BY THE MEETING**

3.1 The meeting is invited to:

- a) To provide the project with guidance on the implementation of the Go-Team activities in AFI states;
- b) Urge Team Member States to consider virtual meetings due to the air travel restrictions and social distancing practices that have been brought about by the COVID-19 pandemic;
- c) Discuss the rolling out of the Go-Teams through a phased approach to States in order to give the required support to those that are yet to implement QMS;
- d) To review and adopt the updated and more detailed Survey Template for African States QMS Implementation (Appendix B);
- e) Encourage AFI States to respond to questionnaires that are sent in order to assist the Project with the implementation status; and
- f) Agree to the circulation of the survey results to all States
- g) Discuss and adopt AIM Project 1 project deliverables and activities as contained in Appendix C.

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