**DEFINITIONS**

*Note.— The following definitions were developed while new Annex 19 —* Safety Management *was being drafted. Once Annex 19 becomes applicable in November 2013, if there should be any differences in the definitions, the Annex 19 definitions shall prevail.*

***Acceptable level of safety performance (ALoSP).*** The minimum level of safety performance of civil aviation in a State, as defined in its State safety programme, or of a service provider, as defined in its safety management system, expressed in terms of safety performance targets and safety performance indicators.

***Accountable executive.***A single, identifiable person having responsibility for the effective and efficient performance of the State’s SSP or of the service provider’s SMS.

***Change management.***A formal process to manage changes within an organization in a systematic manner, so that changes which may impact identified hazards and risk mitigation strategies are accounted for, before the implementation of such changes.

***Defences.***Specific mitigating actions, preventive controls or recovery measures put in place to prevent the realization of a hazard or its escalation into an undesirable consequence.

***Errors.***An action or inaction by an operational person that leads to deviations from organizational or the operational person’s intentions or expectations.

***High-consequence indicators.***Safety performance indicators pertaining to the monitoring and measurement of high-consequence occurrences, such as accidents or serious incidents. High-consequence indicators are sometimes referred to as reactive indicators.

***Lower-consequence indicators.***Safety performance indicators pertaining to the monitoring and measurement of lower-consequence occurrences, events or activities such as incidents, non-conformance findings or deviations. Lower-consequence indicators are sometimes referred to as proactive/predictive indicators.

***Risk mitigation.***The process of incorporating defences or preventive controls to lower the severity and/or likelihood of a hazard’s projected consequence.

***Safety management system.***A systematic approach to managing safety, including the necessary organizational structures, accountabilities, policies and procedures.

***Safety performance.***A State’s or service provider´s safety achievement as defined by its safety performance targets and safety performance indicators.

***Safety performance indicator.***A data-based safety parameter used for monitoring and assessing safety performance.

***Safety risk.***The predicted probability and severity of the consequences or outcomes of a hazard.

***State safety programme.***An integrated set of regulations and activities aimed at improving safety.

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