



Digest for Machine Readable Travel Systems

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Identification Management (TAG/TRIP)

ICAO TRIP: Building Trust in Travel Document Security





Today's Agenda

- Procurement models
- Requirements setting
- Technical specification
- Other factors
- Open and fair









Procurement models

- Open or closed tender
- Value of an RFI/RFP
- Dialogue
- ICAO Guidance







Requirements - Where to Start?

- The starting point is not the technical specification
- What is the end to end scope?
- Stakeholders







Laying the Foundations

- Begin with a thorough review of the current situation
- Identify what works and what needs replacing
- Timelines

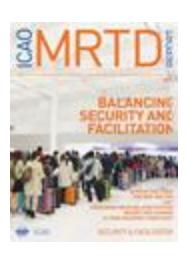






Doing Your Research

- You are in the right place to start
- Speak to vendors
- Keep an open mind









How to Write Specifications

- Use precise and unambiguous terminology with no jargon
- Output and outcome based, not specific
- Adopt a threats based approach







The High Level Technical Specification

- Split the booklet from the process
- Divide the booklet into parts
- Personalisation process volumes and service levels







Other Key Factors to Consider

- Security requirements of systems, premises & staff
- Audit (process, security, stock control)
- Business continuity/ disaster recovery

- Testing and type approval
- Quality assurance and control
- Transition
- Evaluation process





The Level Playing Field

- An open and fair procurement
- Attract bidders
- A secure passport at the right price







Summary

- Do your homework
- Allow plenty of time
- Keep it simple
- Make it open and fair







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