Human Resource Development for The Canadian Aviation and Aerospace Industry

ICAO Symposium Montreal, Quebec March 2010

Robert Donald Executive Director







- Canadian Aviation & Aerospace Council
 - Training/Skills Development
 - Curricula, Accreditation, Certification, Occupational Standards etc.
 - Demographics/critical skills shortage
- Funding





CAMC Accreditation

- Ensures Training Organizations have an integrated and standardized approach to training, which is documented and demonstrated during the audit process.
- Every aspect of the training program is examined:

> Program Content

> Tools & Equipment

> Resources

> Record Keeping

> Facilities

> Advisory Committee

> Administration

> Faculty Professional Development

> Quality System

> Management and Organizational Structure

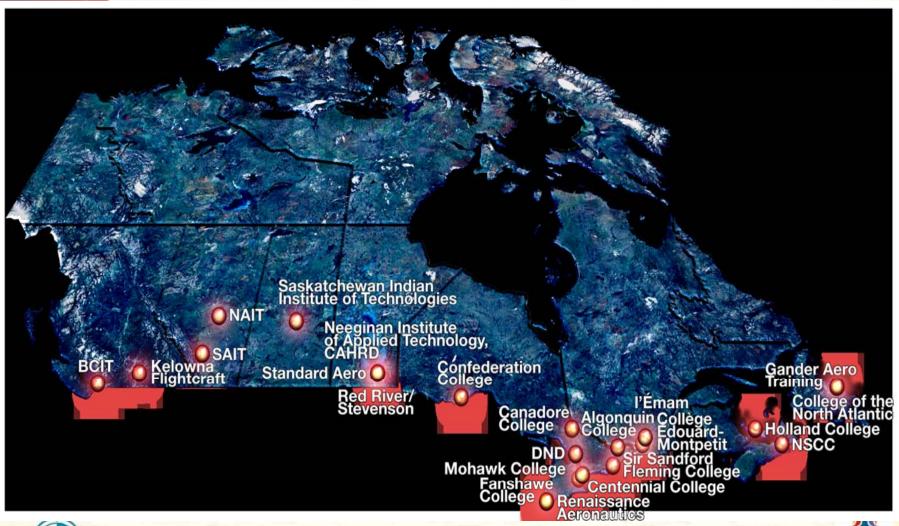
Industry values and recognizes accredited training organizations.





CAMC's Accredited Training Institutes

Post-Secondary – 43 Programs – 23 Institutions







CAMC's Secondary School Programs

24 High Schools – 8 Provinces, 2 Territories ACLC – 458 Squadrons / 25,000 Cadets







CAMC Certification of Individuals

- Provides National recognition of overall competencies and capabilities
- Establishes minimum professional occupational standard
- Provides credibility, credential and proof of qualifications
- Enables portability of qualifications
- Facilitates the employer's recruitment process
- Increases employer and public confidence
- Promotes professionalism within the industry







CAMC – 26 Industry Occupations

Using technical committees of experts and practitioners from all sectors of the industry, CAMC has developed 26 national occupational standards:

- Aircraft Gas Turbine Engine Repair and Overhaul Technician
- Aviation Painter
- Aircraft Interior Technician
- Aviation Special Processes
 Technician
- Aircraft Maintenance Technician
- Aviation Welding Technician
- Aircraft Propeller Systems Technician
- Avionics Maintenance Technician
- Aircraft Reciprocating Engine Technician
- Aircraft Simulator Technician
- Aerospace Materials Specialist
- Aircraft Structures Technician
- •Electrical/Electronics/Instrument Component Technician

- Aviation Machinist
- Aviation Maintenance Inspector
- Aviation Mechanical Component Technician
- Aviation Non Destructive Inspection Technician
- Aircraft Refueller
- Aviation Ground Services Attendant
- Aircraft Mechanical Assembler
- Aviation Maintenance Manager
- Composite Fabricator
- Aircraft Structures Assembler
- Electrical/Electronic Assembler
- Quality Assurance Manager
- Quality Systems Auditor

DANADA

Standards in RED are recognized by Transport Canada Ref: Airworthiness Notice C009 for personnel working in an Approved Maintenance Organization (AMO).

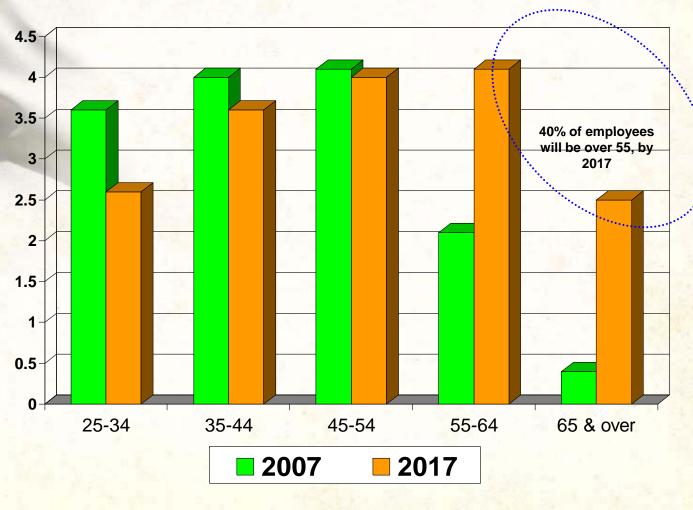
Transport Canada recognizes CAMC logbooks and curricula for the Standards in GREEN.





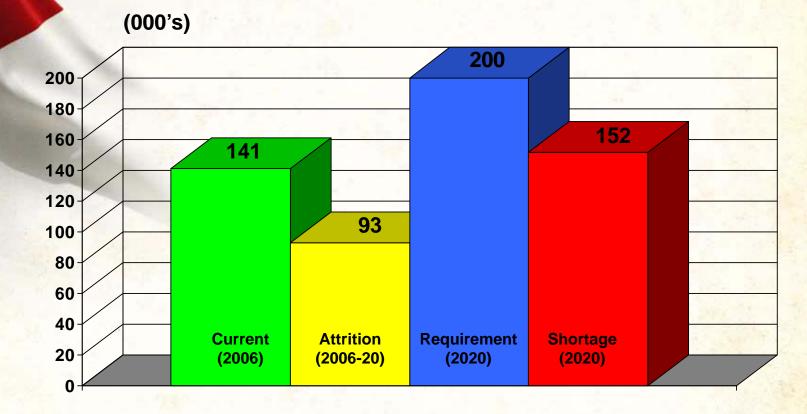
2007 > 2017 Canadian Labour Characteristics

(# of employed individual over 25 years old)





Aviation & Aerospace HR Forecast



Our industry is experiencing an unprecedented skilled-worker shortage.

Over 12,000 people per year, will need to be hired in the next 12 years, to supply the required level in 2020.





International Data: IATA – ITQI

(Report 2009 - Spring Edition)

Pilot and Training demand

| | 2018 | 2026 |
|--|---------|---------|
| Total new pilots – (additional aircraft and retirement) needing ab-initio training | 207,600 | 352,900 |
| Total new pilots needing transition training on replacement aircraft | 59,930 | 122,700 |

Maintenance demand

| | 2018 | 2026 |
|--|---------|---------|
| Total mechanics needed for additional aircraft | 247,100 | 420,000 |
| Total mechanics including retirement | 405,500 | 739,000 |



CAMC's Mission Statement

To develop, promote and administer a comprehensive and effective human resources strategy for the Canadian aviation and aerospace industry.





Board of Directors CTAMEA





Active Projects and Update

- Sector Study of Commercial Pilots
- Aviation and Aerospace Technician Short Course(s) Study
- Safety Management Systems
- Sector Study of Airport Occupations
- Analysis of College Trends and Statistics ("Supply Side" Data)
- Career Focus IV (Wage subsidy program for recent graduates)
- Skilled Workforce for the Future (Youth)

Recently Approved Projects

- Commercial Pilot-Occupational Standards
- AMT Curriculum Update
- Transition and Student Workforce Issues

Pending Projects

- Composite Fabricator Curriculum Development
- Mature Workforce Retention Strategy





CAMC's Current Proposals

- New Occupational Standards
 - Remote Operations Aviation Worker
 - Transportation of Dangerous Goods Trainer
- Human Resources Action Plan for Employers and Training Organizations
- 3D Learning Tools for colleges
- Short Courses
 - Maintenance Manager
 - Document Navigation/Air Regulations Introduction and Refresher
 - Aviation English
 - Audit Management
 - Aviation Avionics
- Skilled Workforce for the Future





CAMC Quality Assurance Standards

CAMC has developed two new occupational standards which will help companies implement Quality Assurance throughout their organization.

- Quality Systems Auditor
- Quality Assurance Manager

SMS compliance is a sub set of overall quality assurance

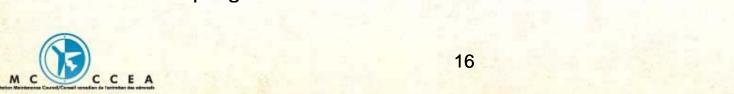




SMS Projects

CAMC in partnership with National and Regional Associations have developed customized SMS materials for different segments of the industry:

- QSA OS Implementation Workshops
- SMS Orientation for Students enrolled on the Aviation **Maintenance Orientation Program**
- Best practices survey of flight schools to establish a online library
- "Safety Starts at Day One"- SMS awareness program for entry level employees
- CAMC Online improvements to host various training programs







Quality Assurance

An enhanced certification process has been developed to help industry implement the new "Quality Systems Auditor" occupational standard.

A series of test workshops are being held across Canada with industry partners.





Corporate Engagement

- Input on the adequacy of current College curriculum/training
 - Identify current deficiencies
 - Identify gaps
 - Identify need for new curriculum
- Labour market data
 - In order to provide you with supply demand data and identify projected shortages and surplus
- Identify future trends in a timely manner
- Optimal value for funding dollars





Thank You





