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**APPENDIX B****SADIS QUESTIONNAIRE FOR 2000/2001****ASSESSMENT OF SADIS BROADCAST OPERATIONAL EFFICACY  
FOR THE PERIOD 2000-2001**

1. State: \_\_\_\_\_
2. Number of SADIS VSATs installed and operational in your State? \_\_\_\_\_
3. Location of SADIS VSATs in your State? \_\_\_\_\_
4. Overall assessment of the SADIS broadcast during the period **June 2000 to March 2001**  
(tick appropriate bracket)

a) **signal quality** (reception)

no problems encountered [ ]

problems encountered (as specified below) [ ]

*Remarks*

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b) **data/product availability at the VSAT receiver (i.e., excluding the performance of user processing/display equipment and associated software)**

i) WAFS products in T4 facsimile format

good [ ]

average [ ]

poor [ ]

*Remarks*

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ii) WAFS global grid point upper wind/temperature data

good [ ]

average [ ]

poor [ ]

*Remarks*

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## iii) OPMET message information (METAR, TAF, SIGMET etc.)

good	<input type="checkbox"/>
average	<input type="checkbox"/>
poor	<input type="checkbox"/>

*Remarks*

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c) **administration (service) messages**

Do you consider the issuance of service messages sufficient to keep you advised of the broadcast status?

yes	<input type="checkbox"/>
no	<input type="checkbox"/>

*Remarks*

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5. a) Overall assessment of the reliability of VSAT receiving equipment  
(i.e. excluding user processing and display equipment and associated software)

good	<input type="checkbox"/>
average	<input type="checkbox"/>
poor	<input type="checkbox"/>

*Remarks*

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## b) If faults developed in the VSAT receiving equipment, were these faults repaired by:

- |   |                          |
|---|--------------------------|
| i) local technicians* or                              | <input type="checkbox"/> |
| ii) shipping the unit back<br>to the service provider | <input type="checkbox"/> |

If you ticked i) above, indicate the nature of the repairs

*Remarks*

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\* Users should ensure that repair by local technicians does not infringe warranty of the equipment.

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If you ticked ii) above, were any difficulties encountered regarding the response of the service provider and/or shipping of the faulty units for repair?

yes [ ]  
no [ ]

*Remarks*

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6. Assessment of SADIS 24-hour Helpline/Faults Desk

During the period under review, did you have occasion to contact the SADIS 24-hour Helpline/Faults Desk?

yes [ ]  
no [ ]

If “yes”, was the technical support provided satisfactory?

yes [ ]  
no [ ]

*Remarks*

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*Note: If in your replies above you indicate “average” or “poor”, it would be appreciated if a brief explanation of the problem could be provided.*

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signed by, on behalf of,  
the SADIS Operational Focal Point  
for (State).....

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