

USOAP Continuous Monitoring Approach (CMA) Workshop

Module 4

How to Conduct PQ Self-Assessment and Submit/Update Corrective Action Plans (CAPs)

Objective



The objective of this module is to explain:

- How to conduct PQ self-assessment; and
- How to submit and update CAPs.

Outline



- □ How to Conduct PQ Self-Assessment.
- How to Submit CAPs.
- ☐ How to Update CAPs.



How to Conduct PQ Self-Assessment

PQ Self-Assessment



 PQ self-assessment essentially means that States answer the Protocol Questions (PQs) on the CMA Online Framework (OLF) as a way to assess the state of their civil aviation safety oversight systems.

Self-Assessment

- Specifically, they:
 - Assess the "Status of Implementation" of each PQ (i.e. Satisfactory, Not Satisfactory or Not Applicable);
 - Provide "Remarks" to explain "Status"; and
 - Attach supporting "Evidence".



PQ Self-Assessment



- Before conducting self-assessment on the OLF, States should implement their CAPs and update status of CAP implementation for each PQ finding.
- Through the "Self-Assessment" tool on the OLF, States can:
 - Indicate/update the status of implementation of each PQ;
 - Submit supporting evidence;
 - Conduct internal self-audits;
 - Prepare for ICAO USOAP CMA activities; and
 - Monitor their own civil aviation safety oversight systems.

PQ Self-Assessment



- As a priority, States' PQ self-assessment should focus on:
 - a) "Not Satisfactory" PQs from previous USOAP activity;
 - b) New PQs introduced through PQ amendments (classified as "undetermined PQs");
 - c) Amended PQs which impact implementation status of PQs; and
 - d) PQs whose implementation status may have changed due to changes in States' aviation system, regulations and/or procedures.

After Self-Assessment...



- ICAO uses the results of a State's completed self-assessment to prepare for CMA activities.
- Through the CMA activities, ICAO reviews and validates a State's self-assessment to determine the *latest* level of efficient implementation (EI) of State's safety oversight capacity.
- ICAO will periodically revise the PQs in order to reflect amendments made to the referenced documents.
- It is important for States to always refer to the stated versions of the referenced documents.

How to Conduct PQ Self-Assessment



- Go to the USOAP CMA Online Framework (OLF) website using the following link: www.icao.int/usoap.
- Click the "Self-Assessment" icon.

Self-Assessment



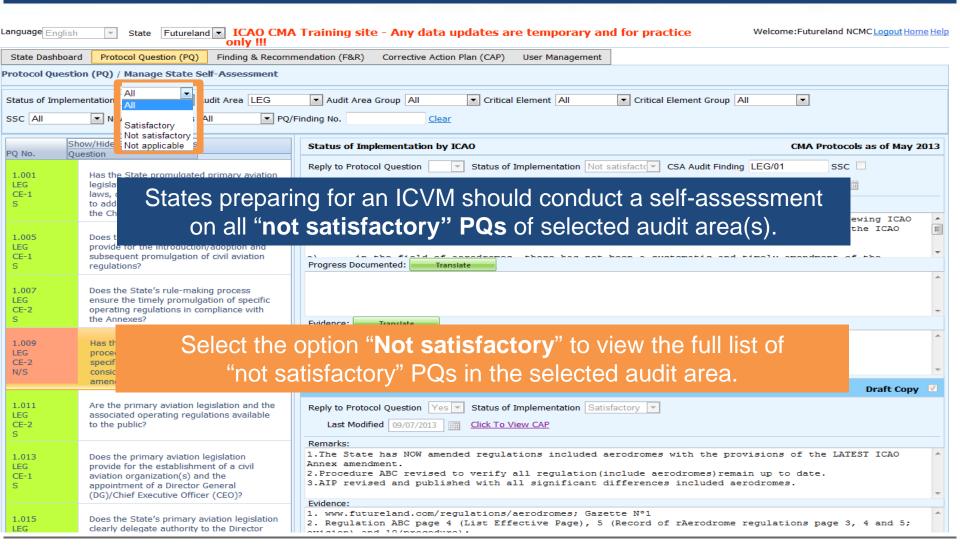
Conducting PQ Self-Assessment



anguage English	State Futureland ICAO CMA	A Training site - Any data updates are temporary and for practice Welcome: Futureland NCMC Logout Home	ıe Help
State Dashboard	Protocol Question (PQ) Finding & Recomm	mendation (F&R) Corrective Action Plan (CAP) User Management	
rotocol Questio	on (PQ) / Manage State Self-Assessment		
Status of Implements		▼ Audit Area Group All ▼ Critical Element All ▼ Critical Element Group All ▼ Critical Element Group All ▼ Clear	
	Has t	the toolbar and select the correct options colors in the desired information, as shown here.	013
1.005 LEG CE-1 S	Does the primary aviation legislation provide for the introduction/adoption and subsequent promulgation of civil aviation regulations?	The Ministry for Transport of Futureland recently established a general procedure for reviewing ICAO State letters, amending its regulations as needed, and notifying ICAO of differences with the ICAO SARPs. However: A	-
1.007 LEG CE-2 S	Does the State's rule-making process ensure the timely promulgation of specific operating regulations in compliance with the Annexes?	Evidence: Translate	-
1.009 LEG CE-2 N/S	Has the State developed and implemented procedures for the amendment of its specific regulations taking into consideration ICAO provisions and their amendments?		<u>+</u>
1.011 LEG CE-2 S	Are the primary aviation legislation and the associated operating regulations available to the public?	Results of State Assessment"Read/Write" Reply to Protocol Question Yes Status of Implementation Satisfactory Last Modified 09/07/2013 Click To View CAP	✓
1.013 LEG CE-1 S	Does the primary aviation legislation provide for the establishment of a civil aviation organization(s) and the appointment of a Director General (DG)/Chief Executive Officer (CEO)?	Remarks: 1.The State has NOW amended regulations included aerodromes with the provisions of the LATEST ICAO Annex amendment. 2.Procedure ABC revised to verify all regulation(include aerodromes) remain up to date. 3.AIP revised and published with all significant differences included aerodromes.	^
1.015	Does the State's primary aviation legislation	Evidence: 1. www.futureland.com/regulations/aerodromes; Gazette N°1 2. Regulation ABC page 4 (List Effective Page), 5 (Record of rAerodrome regulations page 3, 4 and 5;	^

PQ Self-Assessment — for ICVM





PQ Self-Assessment — for Audit



anguage English	▼ State Futureland ▼ ICAO CMA only !!!	A Training site - Any data updates are temporary and for practice Welcome:Futureland NCMCLogoutHom	e Help
State Dashboar	d Protocol Question (PQ) Finding & Recomm	mendation (F&R) Corrective Action Plan (CAP) User Management	
Protocol Question	on (PQ) / Manage State Self-Assessment		
Status of Implem	All	▼ Audit Area Group All ▼ Critical Element All ▼ Critical Element Group All ▼ Critical Element Group All ▼ Clear	
	now/Hide E Not satisfactory s uestion Not applicable	Status of Implementation by ICAO CMA Protocols as of May 2	013
1.001 LEG CE-1 S	States preparing	for an audit should conduct a self-assessment on all PQs. Description: Iranslate The Ministry for Transport of Futureland recently established a general procedure for reviewing ICAO	
1.005 LEG CE-1 S	Does the primary aviation legislation provide for the introduction/adoption and subsequent promulgation of civil aviation regulations?	State letters, amending its regulations as needed, and notifying ICAO of differences with the ICAO SARPs. However: In the field of accordance there has not been a systematic and timely amendment of the Progress Documented: Translate	III
1.007 LEG CE-2 S	Does the State's rule-making process e o tt	Select the option "All" to view all PQs.	+
1.009 LEG CE-2 N/S	Has the State developed and implemented procedures for the amendment of its specific regulations taking into consideration ICAO provisions and their amendments?		-
1.011 LEG CE-2 S	Are the primary aviation legislation and the associated operating regulations available to the public?	Results of State Assessment"Read/Write" Reply to Protocol Question Yes Status of Implementation Satisfactory Last Modified 09/07/2013 Click To View CAP	
1.013 LEG CE-1 S	Does the primary aviation legislation provide for the establishment of a civil aviation organization(s) and the appointment of a Director General (DG)/Chief Executive Officer (CEO)?	Remarks: 1. The State has NOW amended regulations included aerodromes with the provisions of the LATEST ICAO Annex amendment. 2. Procedure ABC revised to verify all regulation (include aerodromes) remain up to date. 3. AIP revised and published with all significant differences included aerodromes. Evidence:	<u></u>
1.015 LEG	Does the State's primary aviation legislation clearly delegate authority to the Director	1. www.futureland.com/regulations/aerodromes; Gazette N°1 2. Regulation ABC page 4 (List Effective Page), 5 (Record of rAerodrome regulations page 3, 4 and 5;	^

Conducting PQ Self-Assessment

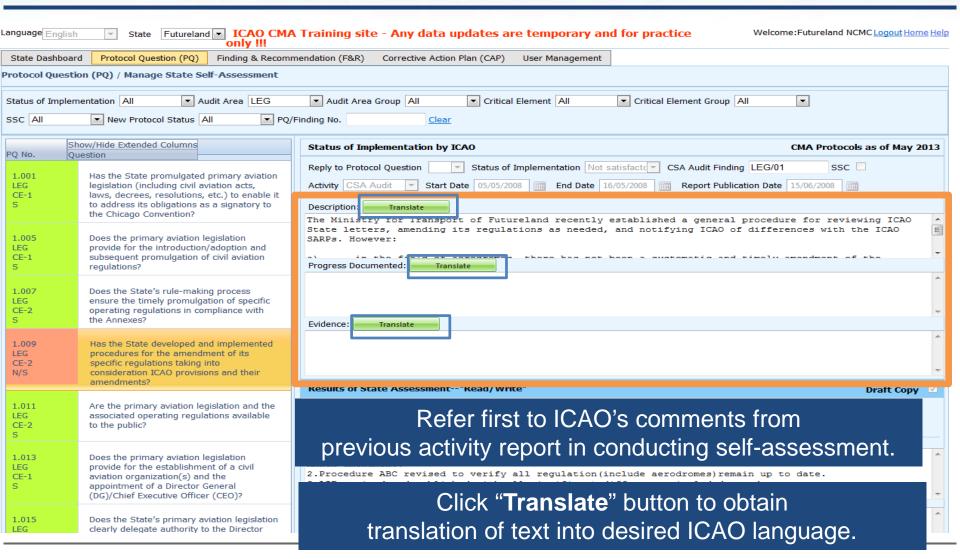


anguage English	▼ State Futureland ▼ ICAO CMA only !!!	A Training site - Any data updates are temporary and for practice Welcome: Futureland NCMC Logout Hor	ne Help
State Dashboard	Protocol Question (PQ) Finding & Recomm	mendation (F&R) Corrective Action Plan (CAP) User Management	
rotocol Questio	on (PQ) / Manage State Self-Assessment		
Status of Implem	entation All Audit Area LEG	▼ Audit Area Group All ▼ Critical Element All ▼ Critical Element Group All	
SSC All	New Protocol Status All PQ/	Finding No. Clear	
	ow/Hide Extended Columns estion	Status of Implementation by ICAO CMA Protocols as of May 2	2013
1.001 LEG CE-1 S	Has the State promulgated primary aviation legislation (including civil aviation acts, laws, decrees, resolutions, etc.) to enable it to address its obligations as a signatory to the Chicago Convention?	Reply to Protocol Question Status of Implementation Not satisfact. CSA Audit Finding LEG/01 SSC Activity CSA Audit Start Date 05/05/2008 End Date 16/05/2008 Report Publication Date 15/06/2008 Description: Translate	
1.005 LEG CE-1 S	Does the primary aviation legislation provide for the introduction/adoption and subsequent promulgation of civil aviation regulations?	The Ministry for Transport of Futureland recently established a general procedure for reviewing ICAO State letters, amending its regulations as needed, and notifying ICAO of differences with the ICAO SARPs. However: Progress Documented: Translate	-
1.007 LEG CE-2 S	Does the State's rule-making process ensure the timely promulgation of specific operating regulations in compliance with the Annexes?	Evidence: Translate	~
1.009 LEG CE-2 N/S	Has the State developed and implemented procedures for the amendment of its specific regulations taking into consideration ICAO provisions and their	Select the desired PQ.	A
		Results of State Assessment"Read/Write" Draft Copy	√
1.011 LEG CE-2 S	Are the primary aviation legislation and the associated operating regulations available to the public?	Reply to Protocol Question Yes Status of Implementation Satisfactory Last Modified 09/07/2013 Click To View CAP	
1.013 LEG CE-1 S	Does the primary aviation legislation provide for the establishment of a civil aviation organization(s) and the appointment of a Director General (DG)/Chief Executive Officer (CEO)?	Remarks: 1.The State has NOW amended regulations included aerodromes with the provisions of the LATEST ICAO Annex amendment. 2.Procedure ABC revised to verify all regulation(include aerodromes) remain up to date. 3.AIP revised and published with all significant differences included aerodromes. Evidence:	^ ~
1.015 LEG	Does the State's primary aviation legislation	1. www.futureland.com/regulations/aerodromes; Gazette N°1 2. Regulation ABC page 4 (List Effective Page), 5 (Record of rAerodrome regulations page 3, 4 and 5;	^

Conducting PQ Self-Assessment

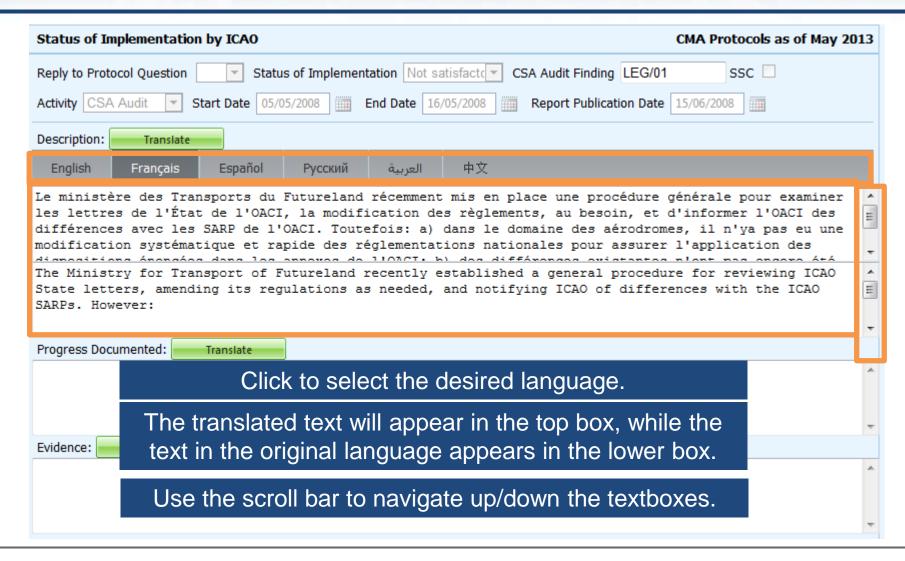


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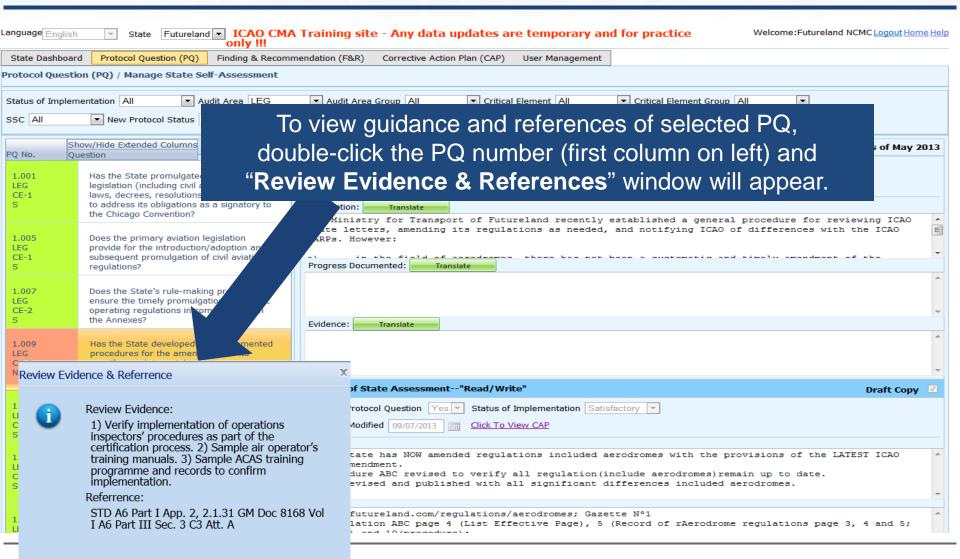
Translation of Text





Viewing Guidance and References





Example



PQ No.	Question
4.223	Does the aircraft operations organization ensure that the air operator
OPS	develops an ACAS training programme on ACAS-equipped aircraft for its
CE-6	pilots?

Review Evidence:

1) Verify implementation of operations inspectors' procedures as part of the certification process.

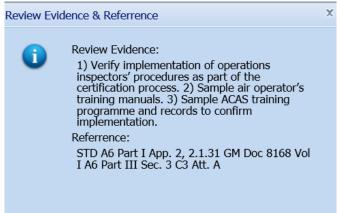
- 2) Sample air operator's training manuals.
- 3) Sample ACAS training programme and records to confirm implementation.

Reference

STD: A6, Part I App. 2, 2.1.31

A6, Part III Sec 3, C3, Att. A

GM: Doc 8168, Vol I

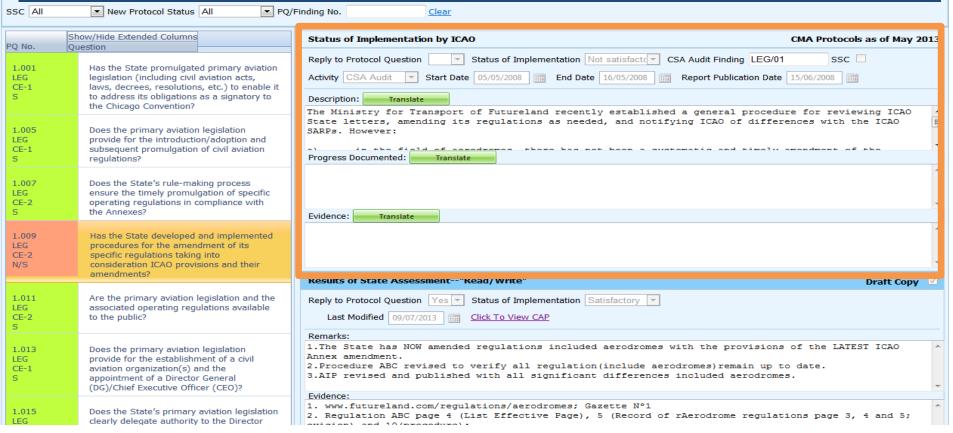


Conducting PQ Self-Assessment



For "Not Satisfactory" PQs, review the "Description" and "Progress Documented" under the "Status of Implementation by ICAO" toolbar.

Note.—"Satisfactory" PQs will not have this information.



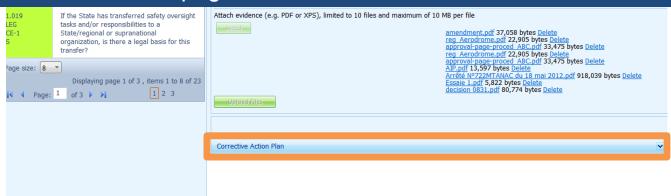
Viewing CAP



To view CAP of related PQ, click "Click To View CAP" link on the right. OR

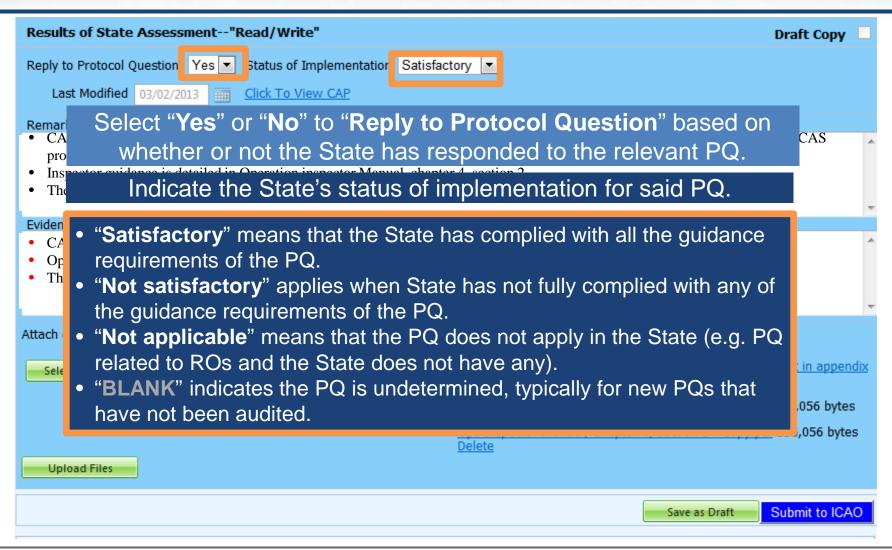


Scroll to bottom of page to view CAP inside "Corrective Action Plan" box.



Conducting PQ Self-Assessment





Providing Remarks...



anguage English	▼ State Futureland ▼ ICAO CMA only !!!	A Training site - Any data updates are temporary and for practice Welcome:Futureland NCMCLog	gout <u>Home Help</u>
State Dashboard	d Protocol Question (PQ) Finding & Recomm	mendation (F&R) Corrective Action Plan (CAP) User Management	
Protocol Questic	on (PQ) / Manage State Self-Assessment		
Status of Implem	nentation All Audit Area LEG	▼ Audit Area Group All ▼ Critical Element All ▼ Critical Element Group All	
SSC All	▼ New Protocol Status All ▼ PQ/	/Finding No. Clear	
		guidance in the "Review Evidence & References" box d compose "Remarks" to explain "Status of Implementation".	3
1.005 LEG CE-1 S	Down In the "Remarks"	box, provide one sentence to describe progress of implementate ance element outlined in "Review Evidence & References".	ion
1.007 LEG CE-2 S	ensure the timely promulgation of specific operating regulations in compliance with the Annexes?	Evidence: Translate	-
1.009 LEG CE-2 N/S	Has the State developed and implemented procedures for the amendment of its specific regulations taking into consideration ICAO provisions and their amendments?		÷
1.011 LEG CE-2 S	Are the primary aviation legislation and the associated operating regulations available to the public?	Reply to Protocol Question Yes Status of Implementation Satisfactory Last Modified 09/07/2013 Click To View CAP	ft Copy 🔽
1.013 LEG CE-1 S	Does the primary aviation legislation provide for the establishment of a civil aviation organization(s) and the appointment of a Director General (DG)/Chief Executive Officer (CEO)?	Remarks: 1. The State has NOW amended regulations included aerodromes with the provisions of the LATEST IC Annex amendment. 2. Procedure ABC revised to verify all regulation(include aerodromes) remain up to date. 3. AIP revised and published with all significant differences included aerodromes.	IAO
1.015	Does the State's primary aviation legislation	Evidence: 1. www.futureland.com/regulations/aerodromes; Gazette N°1 2. Regulation ABC page 4 (List Effective Page), 5 (Record of rAerodrome regulations page 3, 4 ar	nd 5;

Providing Remarks...



Points to keep in mind when providing "Remarks":

- The State should provide "Remarks" to explain the reason for the "Status of Implementation" (Satisfactory/Not satisfactory/Not applicable) of the pertinent PQ.
- The "Remarks" should respond, point-by-point and in a single sentence, to each of the corresponding guidance elements found in "Review Evidence & References".
- If supporting evidence is attached, the State should provide detailed references, such as chapter, page, paragraph, etc.

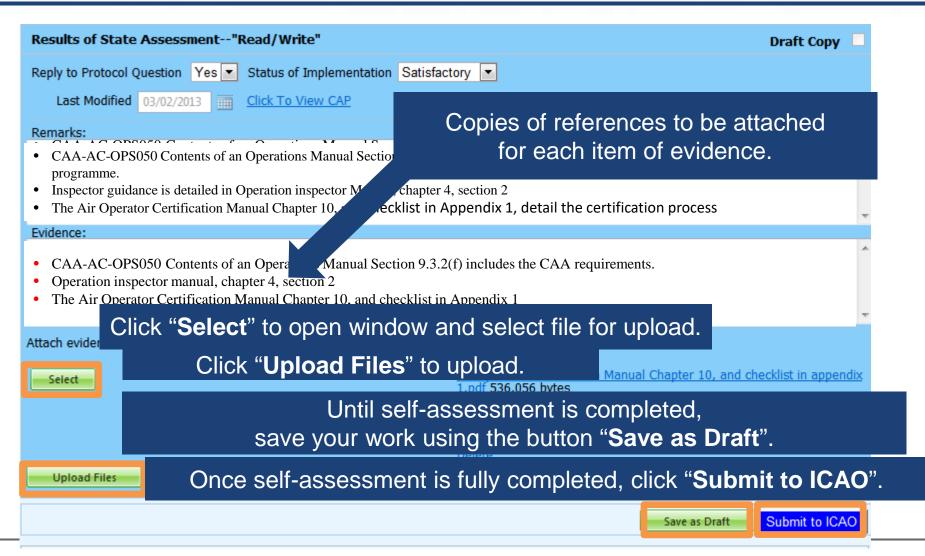
Providing Evidence...



anguage English	▼ State Futureland ▼ ICAO CM/ only !!!	A Training site - Any data updates are temporary and for practice	Welcome:Futureland NCMC Logout Home Help
State Dashboard	d Protocol Question (PQ) Finding & Recom	mendation (F&R) Corrective Action Plan (CAP) User Management	
Protocol Question	on (PQ) / Manage State Self-Assessment		
Status of Implem	▼	essary, provide/attach evidence to support onding "Remarks" and guidance elements.	
	10W/Hide Extended Columns	Status of Implementation by ICAU	CMA Protocols as of May 2013
PQ No. Qu 1.001 LEG CE-1 S	to	cument name and specific reference(s). cuments, include detailed references to	SSC 15/06/2008 IIII
1.005 LEG CE-1 S		hapters, sections, pages, etc.	ences with the ICAO
1.007 LEG CE-2 S	Does the State's rule-making process ensure the timely promulgation of specific operating regulations in compliance with the Annexes?	Evidence: Translate	-
1.009 LEG CE-2 N/S	Has the State developed and implemented procedures for the amendment of its specific regulations taking into consideration ICAO provisions and their amendments?		•
1.011 LEG CE-2 S	Are the primary aviation legislation and the associated operating regulations available to the public?	Results of State Assessment"Read/Write" Reply to Protocol Question Yes Status of Implementation Satisfactory Last Modified 09/07/2013 Click To View CAP	Draft Copy ✓
1.013 LEG CE-1 S	Does the primary aviation legislation provide for the establishment of a civil aviation organization(s) and the appointment of a Director General (DG)/Chief Executive Officer (CEO)?	Remarks: 1. The State has NOW amended regulations included aerodromes with the provious Annex amendment. 2. Procedure ABC revised to verify all regulation (include aerodromes) remains a ALP revised and published with all significant differences included aerodromes. Evidence:	n up to date.
1.015	Does the State's primary aviation legislation	1. www.futureland.com/regulations/aerodromes; Gazette N°1 2. Regulation ABC page 4 (List Effective Page), 5 (Record of rAerodrome re	egulations page 3, 4 and 5;

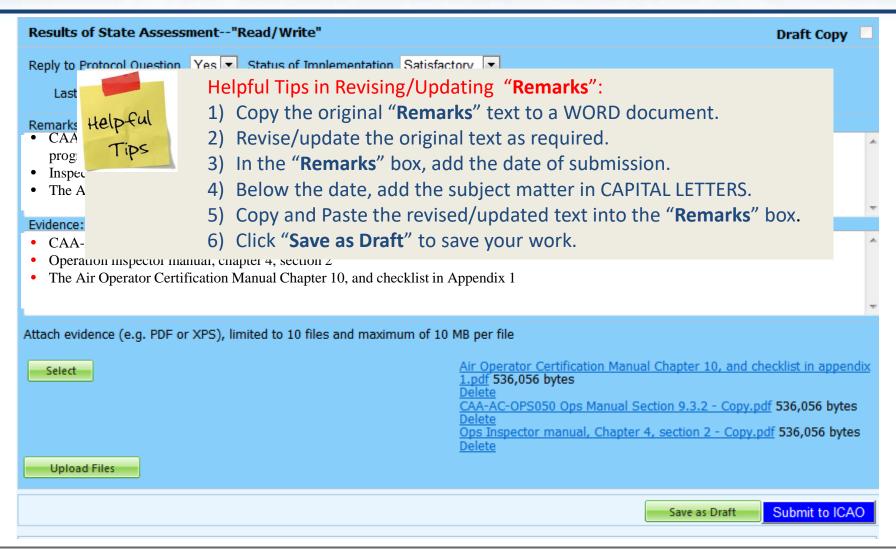
Completing PQ Self-Assessment





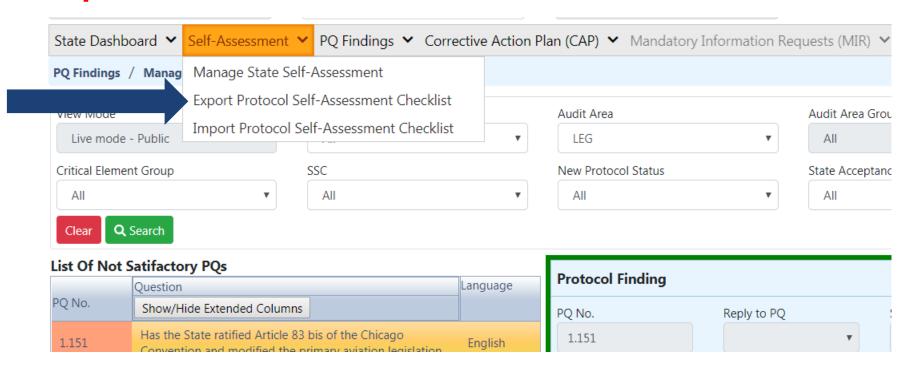
Example of Completed Self-Assessment







Under "Self-Assessment" tab, scroll down and select "Export Protocol Self-Assessment Checklist".



Exporting Self-Assessment Checklist —"All Protocols"



To view all PQs, Click "All Protocols".

State Dashboard	Protocol Questions (PQ)	Corrective	Action Plan (CAP) CMA Activity Man	agement	Tools			
Protocol Questions (PQ) / Export State Self-Assessment								
			ture is utilized for the completion of e should be not merged or deleted		ocol que	estions offline.		
	0.	All Protocols	Only Not satisfactory Protocols					
		Code	Description			Is Locked By State		
		LEG	primary aviation legislation and civil a	aviation regu	lations			
		ORG	civil aviation organization					
		PEL	personnel licensing and training					
		OPS	aircraft operations					
		AIR	airworthiness of aircraft					
		AIG	aircraft accident and incident investig	jation				
		ANS	air navigation services					
		AGA	aerodromes and ground aids					
						Refresh Subn	nit	

Exporting Self-Assessment Checklist —"Only Not satisfactory PQs"



To view "Not Satisfactory" PQs only, click "Only Not satisfactory Protocols".

State Dashboard	Protocol Questions (PQ)			ction Plan (CAP) CMA Activity Manage	ment	Tools		
Protocol Questions	G (PQ) / Export State So			re is utilized for the completion of t	ne prot	ocol ane	estions offline	
				should be not merged or deleted.	ic pro	ocor que	Scions offine.	
	0	All Proto	ocols	Only Not satisfactory Protocols				
		Co	ode	escription				Is Locked By State
			.EG	primary aviation legislation and civil avia	ion reg	ulations		
			ORG	civil aviation organization				
		■ F	PEL	personnel licensing and training				
			OPS	aircraft operations				
			AIR	airworthiness of aircraft				
			\IG	aircraft accident and incident investigatio	n			
			ANS	air navigation services				
			\GA	aerodromes and ground aids				
								Refresh Submit

Exporting Self-Assessment Checklist — Selected PQs



To view PQs of a particular audit area (1 area at a time), check box next to selected audit area.

State Dashboard Protocol Questions (PQ) Corrective Action Plan (CAP) CMA Activity Management Tools rotocol Questions (PQ) / Export State Self-Assessment							
		_		ure is utilized for the completion of the protocol questions offline. e should be not merged or deleted.			
			otocols @	Only Not satisfactory Protocols	Is Locked By State		
			LEG	primary aviation legislation and civil aviation regulations			
		V	ORG	civil aviation organization			
			PEL	personnel licensing and training			
			OPS	aircraft operations			
			AIR	airworthiness of aircraft			
			AIG	aircraft accident and incident investigation			
			ANS	air navigation services			
			AGA	aerodromes and ground aids			
					Refresh Submit		

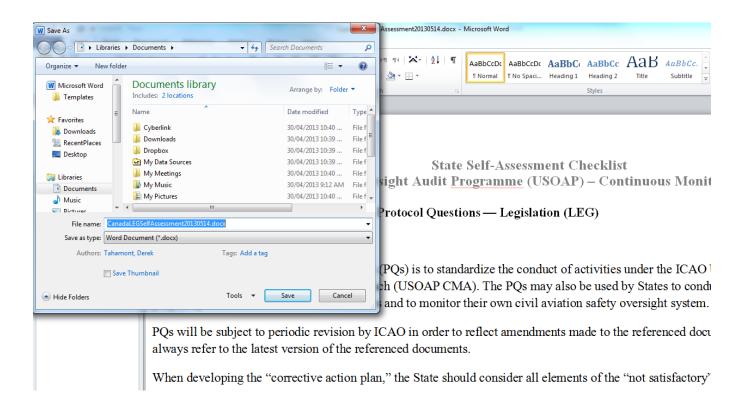


Once PQ selection is made, click "Submit" to download file.

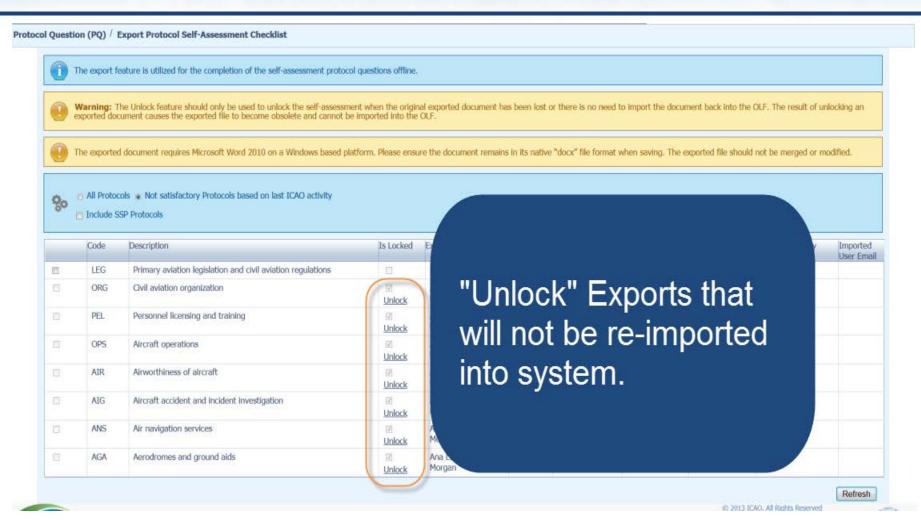
The	e exported	ature is utilized for the completion of the protocol questions offline. File should be not merged or deleted. Only Not satisfactory Protocols	
	Code	Description	Is Locked By State
	LEG	primary aviation legislation and civil aviation regulations	
	ORG	civil aviation organization	
	PEL	personnel licensing and training	
	OPS	aircraft operations	
	AIR	airworthiness of aircraft	
	AIG	aircraft accident and incident investigation	
	ANS	air navigation services	
	AGA	aerodromes and ground aids	



Save the file in the desired location for use.

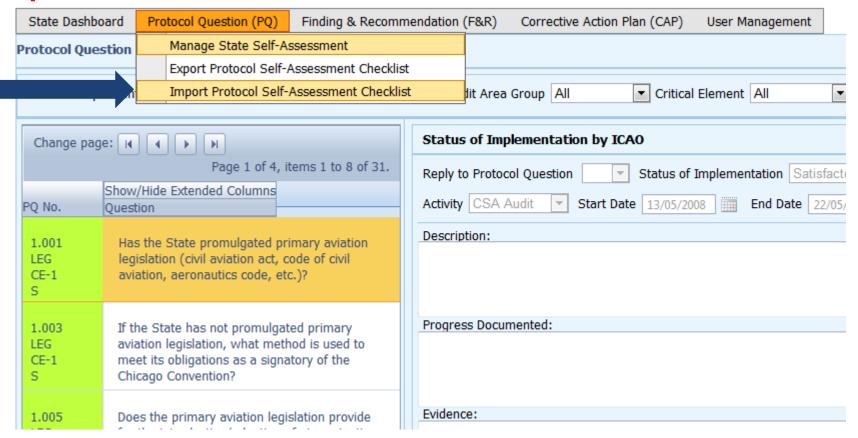






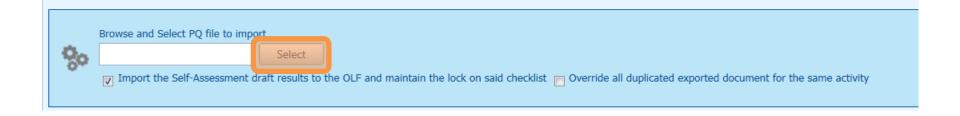


Under "Protocol Question (PQ)" tab, scroll down and select "Import Protocol Self-Assessment Checklist".



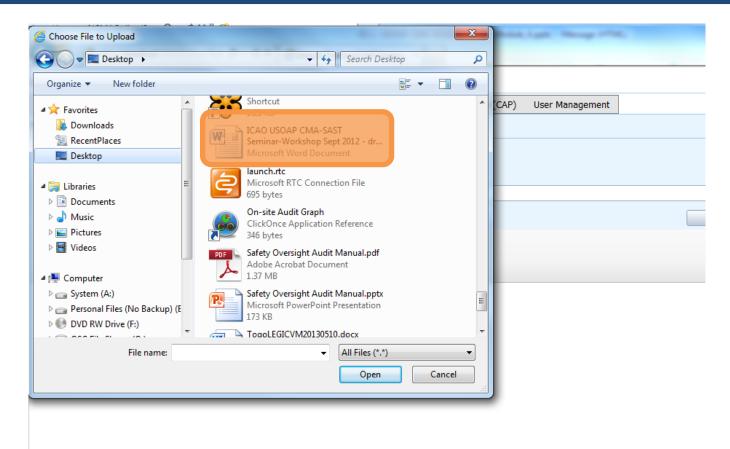


Click "Select" to open window and select file to be imported.



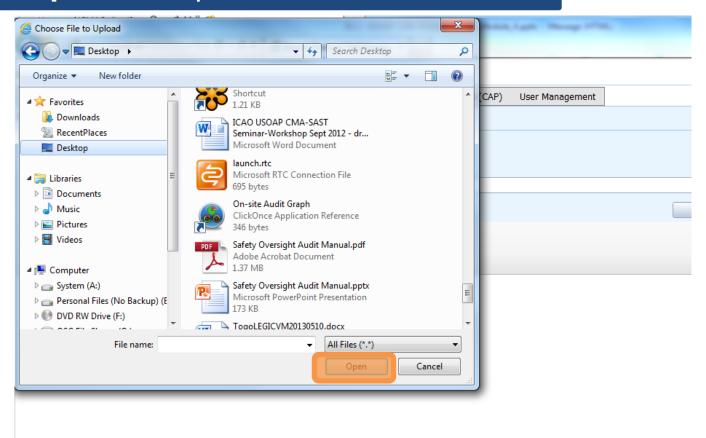


Select file to be imported and close window.





Click "Open" to import the file.



Importing Self-Assessment Checklist



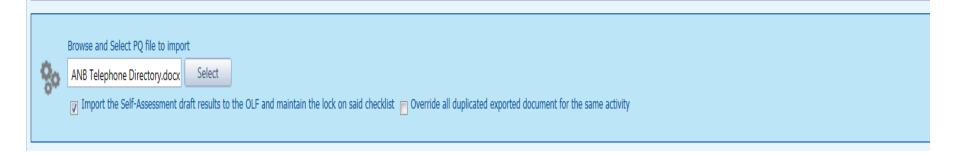
Protocol Question (PQ) / Import Protocol Self-Assessment Checklist The Import feature is utilized to import Self-Assessment protocol questions that have been documented offline, if you select the 'Import the Self-Assessment draft results to the OLF and maintain the lock on said checklist' option, the audit area will be kept locked for future imports. Only Audit Area marked as 'Is Locked' can be imported. The exported document should have only been edited using Microsoft Word 2010 on a Windows based platform. Please ensure the document remains in its native "docx" file format when saving. The exported file should not be merged or modified. Code Is Locked LEG Primary aviation legislation and civil aviation regulations Civil aviation organization ORG PEL Personnel licensing and training Remove "Lock" on files when importing **OPS** Aircraft operations back into system. Airworthiness of aircraft AIR AIG Aircraft accident and incident investigation **ANS** Air navigation services AGA Aerodromes and ground aids Browse and Select PQ file to import Import the Self-Assessment draft results to the OLF and maintain the lock on said checklist
Override all duplicated exported document for the same activity Submit © 2013 ICAO, All Rights Reserved



Importing Self-Assessment Checklist



Once filename appears in "Select" field, click "Submit".



Export/Import Self-Assessment Checklist



Points to keep in mind when *exporting/importing* files:

- If exported files are to be used solely for information purposes, make sure to manually *Unlock* the file after exporting.
- Do NOT make any modifications to the structure of the document, entering information ONLY in the prescribed areas.
- Changing the document structure will prevent you from importing said file back into the OLF.
 - Do NOT change the document name.
 - Once all work on the document is completed, make sure to uncheck the "Import the Self-Assessment draft results to the OLF and maintain the lock on said checklist" button.





Why is it important for States to provide effective CAPs and CAP updates?

- It is required by the MOU.
- It ensures that States fully address PQ findings.
- CAP updates allow States to report the level of progress made.
- It enables ICAO to determine the next course of action.

Responsibility of State



State is required to:

- Provide a CAP that fully addresses the PQ Finding (Refer to the "Six Criteria for a Good CAP" in slide no. 44);
- Submit to ICAO the progress made in implementation of each CAP; and
- Once CAP is fully implemented, attached the relevant evidence.

Responsibility of ICAO



ICAO is required to:

- Provide status of submitted CAP (i.e. "CAP does not address the Finding", "CAP partially addresses the finding", "CAP fully addresses the finding", and others);
- Provide status of CAP review (i.e. "not started" or "in progress" or "completed"); and
- Verify if a completed CAP that was submitted meets the 3 requirements for validation.

Six Criteria for a Good CAP ("RCDSRC")



- 1) Relevant: CAP addresses the *issues* and *requirements* related to the finding and corresponding PQ and CE.
- 2) Comprehensive: CAP is *complete* and includes *all elements* or aspects associated with the finding.
- 3) Detailed: CAP outlines implementation process using step-by-step approach.
- **4)** Specific: CAP identifies *who will do what, when* and in coordination with other entities, if applicable.
- 5) Realistic: In terms of *contents* and *implementation timelines*.
- 6) Consistent: In relation to *other CAPs* and with the *State's self-assessment*.



 Go to the USOAP CMA Online Framework (OLF) website using the following link: www.icao.int/usoap.





• Click "CAP" icon.



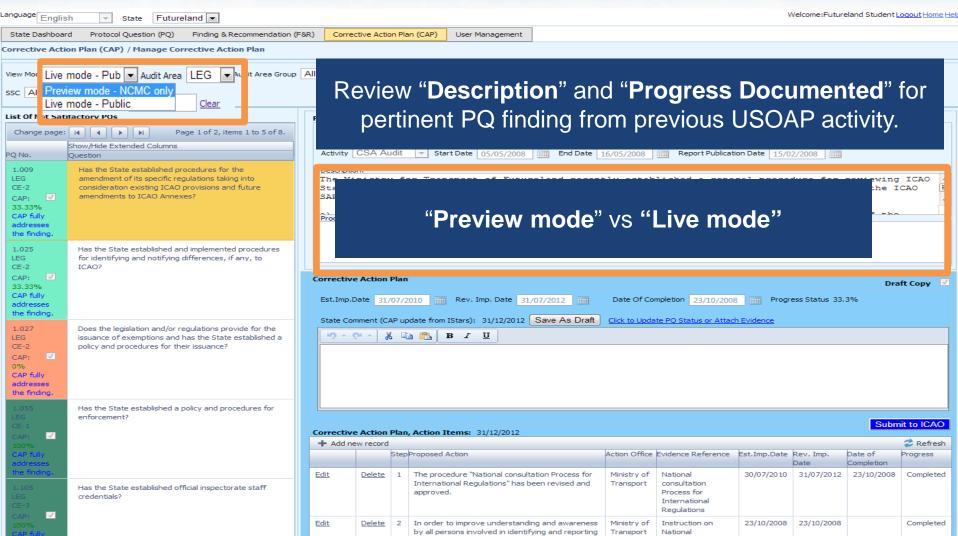
States are required to submit:

- Effective CAPs; and
- Provide regular CAP progress as required by the MOU.

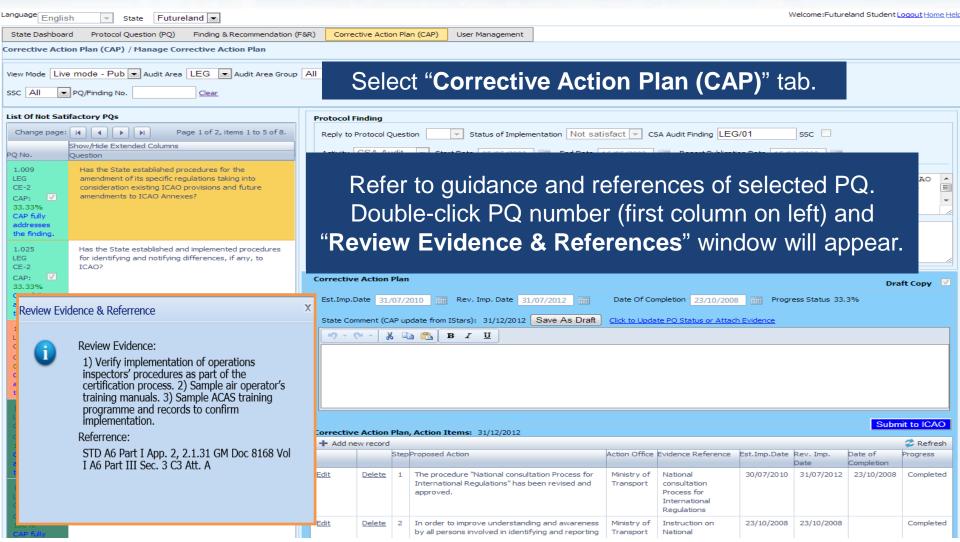


- States should ensure that CAPs submitted:
 - Fully address PQ findings;
 - Are relevant, clear, detailed and comprehensive;
 - Have realistic target implementation dates; and
 - Work systematically towards implementing corrective actions.

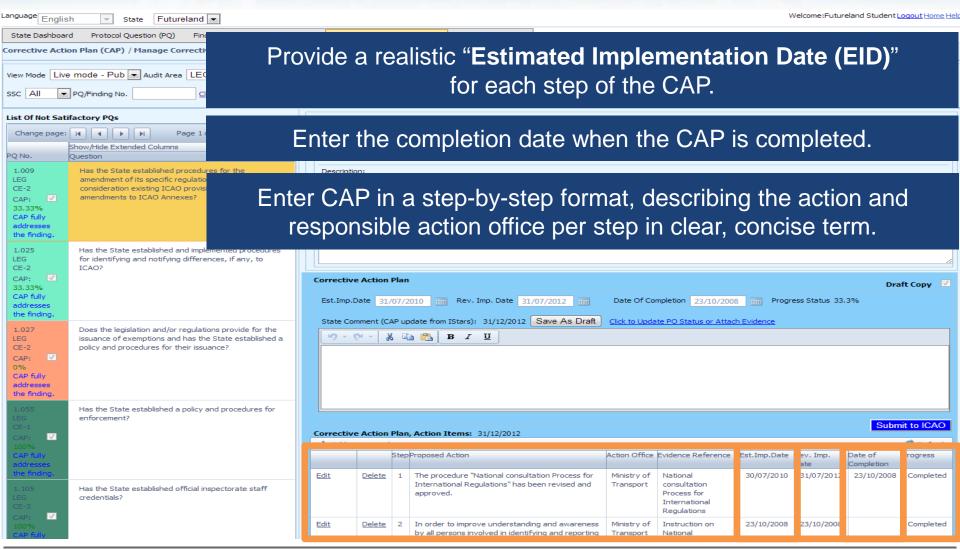














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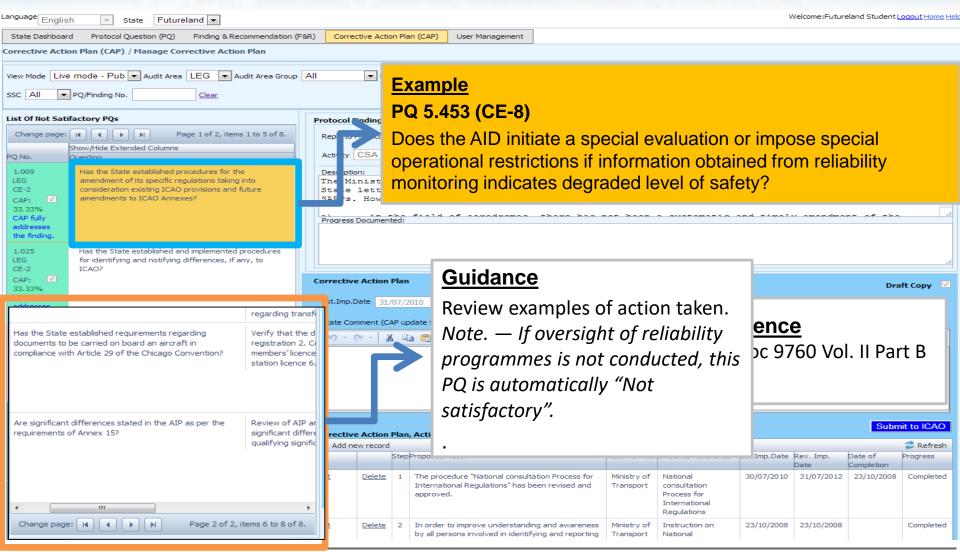
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State Dashboard Protocol Question (PQ) Finding & Recommendation (F&R) Corrective Action Plan (CAP) User Management													
Corrective Actio	on Plan (CAP) / Manage Corrective Action Plan												
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List Of Not Sati	factory PQs	Protocol Finding											
Change page:	Reply to Protocol Question Status of Implementation Not satisfact CSA Audit Finding LEG/01 SSC												
	Show/Hide Extended Columns Question		CCA A.	- dia	0.10.1								
1.009 LEG CE-2 CAP: 33.33% CAP fully addresses the finding.	Has the State established procedu amendment of its specific regulatio consideration existing ICAO provis amendments to ICAO Annexes?				on CAP sulessary. Co		•					nts"	
1.025 LEG	Has the State established and implemented procedures for identifying and notifying differences, if any, to												
CE-2 CAP: 33.33% CAP fully addresses the finding.	ICAO?		Date 31/	/07/2010	Rev. Imp. Date 3			mpletion 23/10/2008		ess Status 33.		ft Copy 🔽	
1.027 LEG CE-2 CAP: 0% CAP fully addresses the finding.	Does the legislation and/or regulations provide for the issuance of exemptions and has the State established a policy and procedures for their issuance?	12) - 1		s ea		Save As Diali	Circ to opus	SECTO STATUS OF ATTAC	TEVIDENCE				
1.055	Has the State established a policy and procedures for enforcement?												
CE-1	enforcement?	Submit to ICAO Corrective Action Plan, Action Items: 31/12/2012											
CAP: ✓ 100%		+ Add new record											
CAP fully addresses		- h			posed Action					Date	Date of Completion	Progress	
1.105 LEG CE-3	Has the State established official inspectorate staff credentials?	Edit	<u>Delete</u>	In	he procedure "National consu hternational Regulations" has pproved.		Ministry of Transport	National consultation Process for International Regulations	30/07/2010	31/07/2012	23/10/2008	Completed	
100% CAP fully		Edit	Delete		n order to improve understand y all persons involved in ident		Ministry of Transport	Instruction on National	23/10/2008	23/10/2008		Completed	



Language English Futureland -Corrective Action Plan (CAP) Protocol Question (PQ) Finding & Recommendation (F&R) Corrective Action Plan (CAP) / Manage Corrective Action Plan Scroll down to the bottom of the page and click View Mode Live mode - Pub ▼ Audit Area LEG ▼ Audit Area Group A ▼ PQ/Finding No. "Self-Assessment" link to open "Self-Assessment" box List Of Not Satifactory POs (read only). Change page: | ◀ | ▶ | ▶| Page 1 of 2, items 1 to 5 of 8. Show/Hide Extended Columns Q No. Question Has the State established procedures for the amendment of its specific regulations taking into consideration existing ICAO provisions and future amendments to ICAO Annexes? Submit to ICAO even if action is not 100% completed so that ICAO can monitor the progress Has the State established and implemented procedures for identifying and notifying differences, if any, to comments by teno my The corrective action plan submitted by the State does not fully addresses this ICAO finding and recommendation. Jerome addresses finding. Page size: 6 Displaying page 1 of 2, items 1 to 6 of 7 of 2 Self-Assessment Corrective Action Plan, Action Items: 31/12/2012 - Add new record Refresh StepProposed Action Action Office Evidence Reference Est.Imp.Date Rev. Imp. 30/07/2010 31/07/2012 23/10/2008 Edit The procedure "National consultation Process for Ministry of National Completed International Regulations" has been revised and consultation Has the State established official inspectorate staff Process for credentials? International Regulations In order to improve understanding and awareness Instruction on 23/10/2008 23/10/2008 Completed by all persons involved in identifying and reporting National

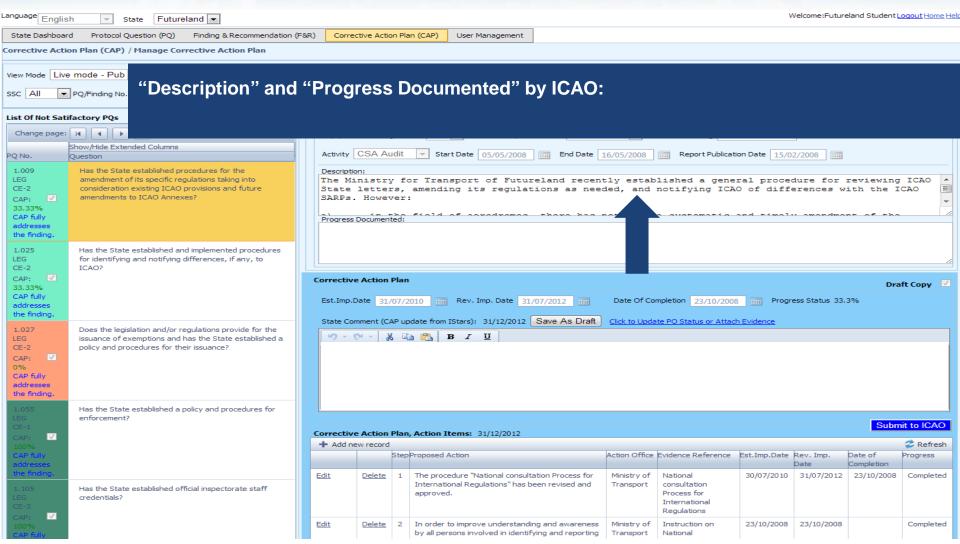
Example





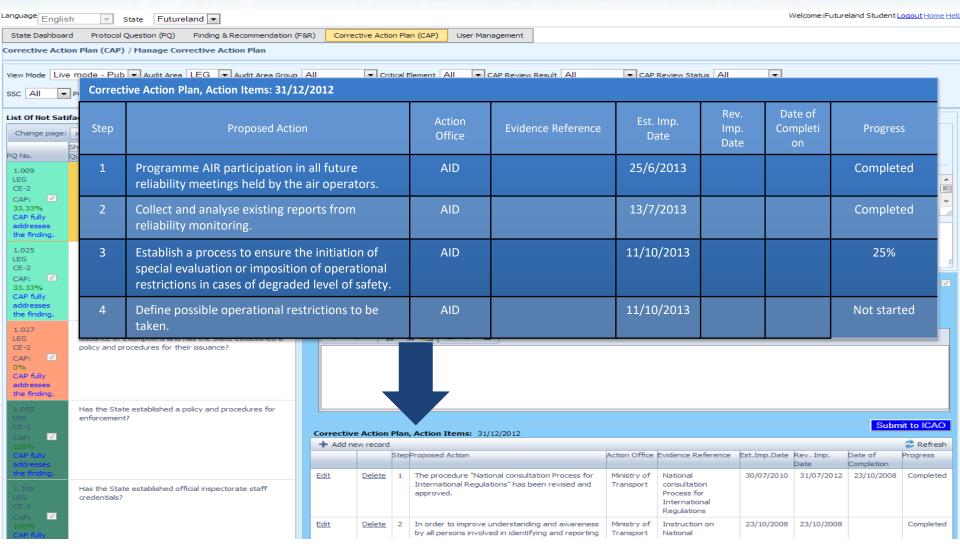
Example





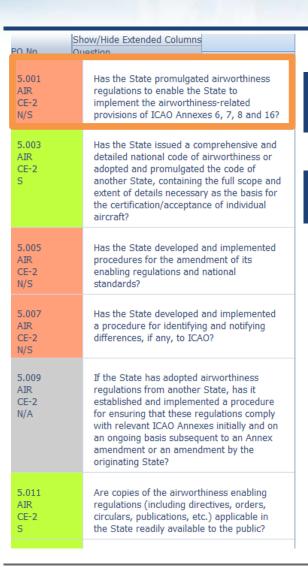
Example of Completed CAP





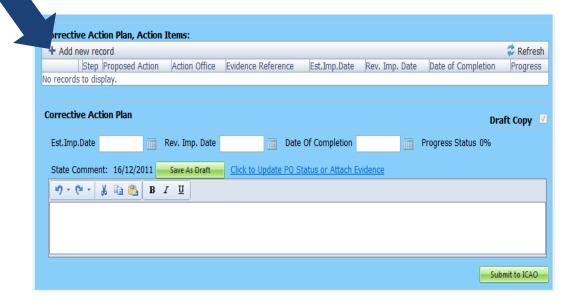


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1 - Select PQ for which a new CAP is to be added.

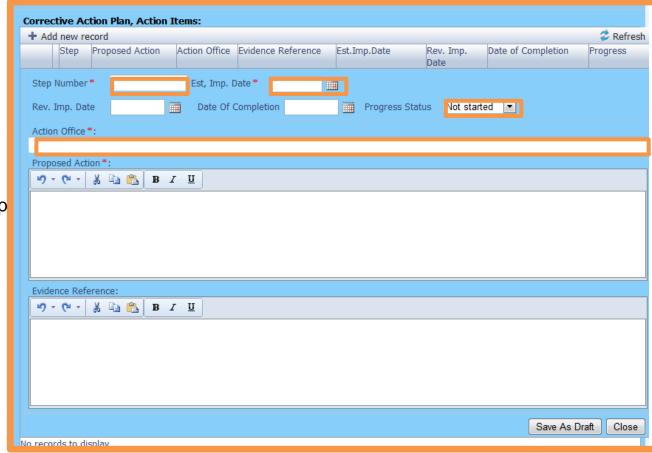
2 - Click "Add new record".





Fill in the following fields:

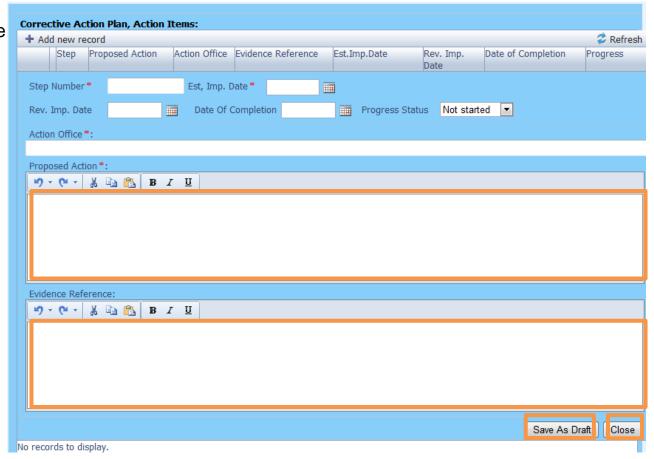
- Step number: A CAP may have several steps based on complexity of action. Each action will require a separate step to facilitate CAP assessment and validation.
- Estimated Implementation
 <u>Date:</u> This estimated date should indicate when the step is expected to be fully implemented.
- Progress status
- <u>Action office</u> is the office in charge of completing this step.



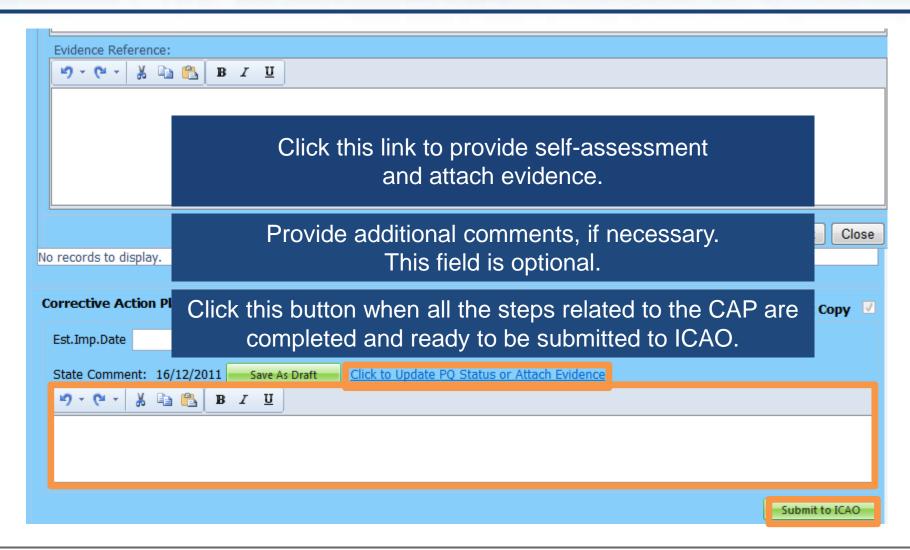


Fill in the following fields:

- Proposed Action: Make sure to provide a proposed action item for the corresponding step.
- Evidence Reference: Each reference should be clearly indicated (i.e. chapter, section, paragraph, etc.).
- Save as draft
- <u>Close</u>: To return to the previous page and to add next steps.

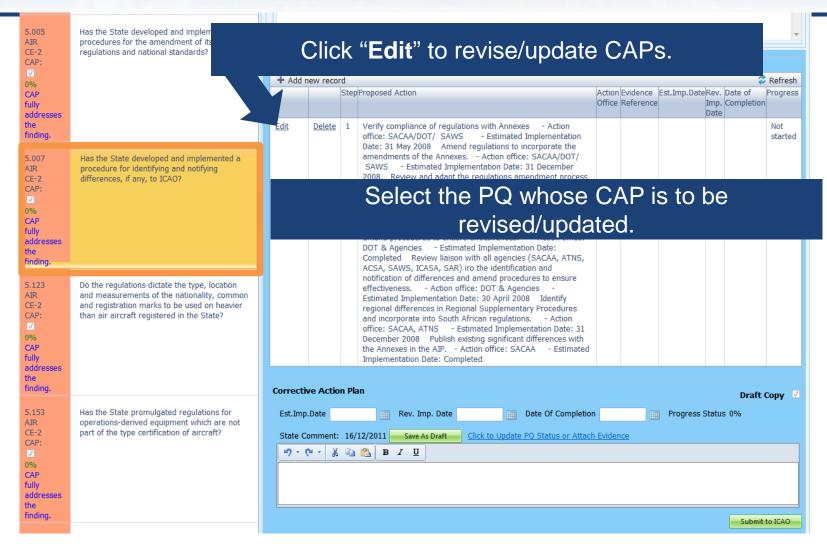








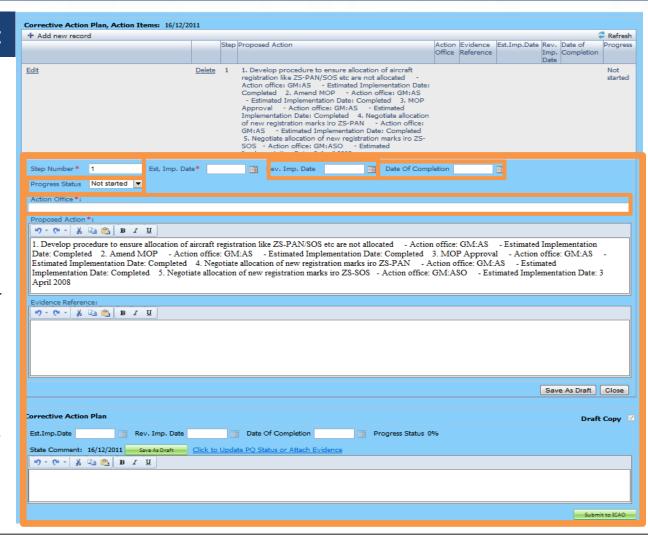






Fill in the following fields:

- Step Number: A CAP may have several steps based on the complexity of the action. Each action will require a separate step to facilitate CAP assessment and validation.
- Revised Implementation
 <u>Date:</u> Based on the CAP update, if the EID is no longer realistic, then a revised implementation date should be entered.
- <u>Date of Completion:</u> The date when the action was completed should be entered.
- Progress Status
- Action Office

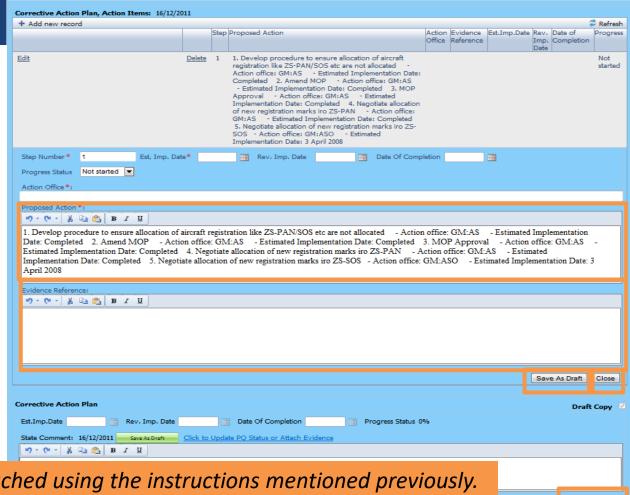




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Fill in the following fields:

- Updated Proposed Action: Make sure to provide a proposed action item for each corresponding step.
- Evidence Reference: Each reference should be precise and detailed (with chapter, section, paragraph, etc.).
- Save as Draft
- **Close:** To return to previous page and to edit other steps.
- Submit to ICAO: When all steps are fully edited and ready for submission.



Note. — Evidence may be attached using the instructions mentioned previously.

Review



- ☐ How to Conduct PQ Self-Assessment.
- How to Submit CAPs.
- How to Update CAPs.

The system is evolving.

Feedback and suggestions from users is required for the system to mature!



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