





IATA Safety Audit for Ground Operations



ISAGO – What is it ?





Standardized and structured audit program

Internationally recognized operational standardsHighly trained and experienced auditors



A system for registration and sharing of audits



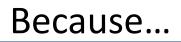
ISAGO – Why are we doing it ?













We want to **AVOID**

Redundant audits



and INCREASE







ISAGO concept

Pool **Members** REPORT **All Pool Members have** access to ISAGO Audit reports



ISAGO – IATA's Role

- Development and maintenance of the audit standards
- Development and delivery of training program
- Application of system Quality Assurance
 - Audit operations
 - Auditor training
- Program management and oversight
 - Pool members and Oversight Council
 - Task Forces
- Administration of the registration process
- Program promotion with Regulators and others













ISAGO Governance Structure

ISAGO Oversight Council composition



15 Airlines







Regulators as (permanent observers)

UK, FOCA, DGAC France, ICAO, EASA, FAA...



Program Performance

